

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

1.	County/City:	Mono
2.	POC Submitted for:	MHSA Performance Review
3.	Date of Audit/Performance Review	3/14/24
4.	Name of Preparer:	
5.	Preparer Contact Email:	
6.	Preparer Contact Telephone:	

	A	B	C	D
#	Finding #	Finding	Recommendation	Action Taken to Correct Finding (Identify Timeline / Evidence of Correction)
7.	1	Mono County did not include documentation of achievement in performance outcomes for Community Services and Support (CSS) and Innovation (INN) programs in the adopted Fiscal Year (FY) 2020-23 Three-Year Program and Expenditure Plan (Plan) and FY 2022-23 Annual Update (Update). The County did include documentation of achievement in performance	The County must include documentation of achievement in performance outcomes for CSS, PEI, and INN programs in each subsequent adopted Plan and Update thereafter.	<p>Please see "Mono MHSA FY 24-25 Annual Update_POC" pages: 53-55, pages 62-70, pages 73-98, which included updated information to meet these requirements</p> <p>The MHSA Plan was approved by the Mono County BOS on 6/18/24 and submitted to DHCS prior to June 30, 2024.</p> <p>MCBH amended its MHSA Planning Requirements P&P to ensure ongoing performance of these requirements.</p>

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		outcomes for Prevention, and Early Intervention (PEI) programs. (County Performance Contract (6.) (A.) (5) (d.); Welfare and Institution Code (W&I Code) section 5848).		P&P was submitted to DHCS on 6/13/24.
8.	2	Mono County did not include a narrative analysis in the adopted FY 2020-23 Plan of the mental health needs of unserved, underserved/ inappropriately served, and fully served County residents who qualify for MHSA services. (California Code of Regulations, title 9, section (Cal. Code Regs., tit. 9, § 3650(a)(1)(A)).	The County must include a narrative analysis of the mental health needs of unserved, underserved/inappropriately served, and fully served County residents who qualify for MHSA services in each subsequent adopted Plan thereafter.	Please see "Mono MHSA FY 24-25 Annual Update_POC" pages: 10-12 which includes updated information to meet these requirements The MHSA Plan was approved by the Mono County BOS on 6/18/24 and submitted to DHCS prior to June 30, 2024. MCBH amended its MHSA Planning Requirements P&P to ensure ongoing performance of these requirements. P&P was submitted to DHCS on 6/13/24.

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9.	2a	Mono County did not identify the number of children, transition-aged youth, adult, and older adults by gender, race/ethnicity, and primary language in the narrative analysis (see Finding #2 above). (Cal. Code Regs., tit. 9, § 3650(a)(1)(A)).	The County must include identification on the number of children, transition-aged youth, adult, and older adults by gender, race/ethnicity, and primary language in the narrative analysis in each subsequent adopted Plan thereafter.	<p>Please see "Mono MHSA FY 24-25 Annual Update_POC" page: 48</p> <p>County Response 7/12/24 Please see final approved Annual Update submitted to DHCS on 6/27/24. Page 23 includes updated information to meet this requirement.</p> <p>The MHSA Plan was approved by the Mono County BOS on 6/18/24 and submitted to DHCS prior to June 30, 2024.</p> <p>MCBH amended its MHSA Planning Requirements P&P to ensure ongoing performance of these requirements. P&P was submitted to DHCS on 6/13/24.</p>

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10	3	Mono County did not address all off the components in their assessment of the county’s capacity to implement proposed mental health programs and services in the adopted FY 2020-23 Plan. While the Plan did include the strengths and limitations of the County and service providers that impact their ability to meet the needs of racially and ethnically diverse populations, and identification of possible barriers to implementing the proposed programs/services, it did not include the bilingual proficiency in threshold languages, or the percentages of diverse cultural, racial/ethnic and linguistic	The County must include an assessment of its capacity to implement mental health programs and services which addresses and includes all required components in the Plan and each subsequent adopted Plan, thereafter.	Please see “Mono MHSA FY 24-25 Annual Update_POC” pages: 21 (if further information is needed, you will find it in pages 12-20), which includes updated information to meet this requirement. The MHSA Plan was approved by the Mono County BOS on 6/18/24 and submitted to DHCS prior to June 30, 2024. MCBH amended its MHSA Planning Requirements P&P to ensure ongoing performance of these requirements. P&P was submitted to DHCS on 6/13/24.

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		groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served. (Cal. Code Regs., tit. 9, § 3650(a)(5)). The county provided a narrative analysis for their capacity assessment in the adopted FY 2020-23 Plan which does not fully address the specific requirements of the Plan.		
11	4	Mono County did not indicate the number of children, transition-aged youth, adults, and older adults to be served, and did not provide the cost per person for CSS, PEI, and INN, in the FY 2020-23 Plan.	The County must indicate the number of children, transition-aged youth, adults, and older adults to be served, and indicate the cost per person for CSS, PEI, and INN,	Please see "Mono MHSA FY 24-25 Annual Update_POC" pages: 113-116 which includes updated information to meet this requirement. The MHSA Plan was approved by the Mono County BOS on 6/18/24 and

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		The County did include the number of children, transition-aged youth, adults, older adults to be served and cost per person in the adopted FY 2022-23 Update (W&I Code section 5847(e)).	in each subsequent adopted Plan and Update thereafter.	submitted to DHCS prior to June 30, 2024. MCBH amended its MHSA Planning Requirements P&P to ensure ongoing performance of these requirements. P&P was submitted to DHCS on 6/13/24.
12	5	Mono County did not explain how each Access and Linkage to Treatment program for individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to county mental health services, a primary care provider, or other mental health treatment in the Plan/Update; and how the program will follow up with the referral to support engagement in treatment in	The County must explain how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to county mental health services, a primary care provider, or other mental health treatment for each Access and Linkage to Treatment Program; and how the program will follow up with the referral to support engagement in treatment	Please see "Mono MHSA FY 24-25 Annual Update_POC" pages: 59, which includes updated information to meet this requirement. The MHSA Plan was approved by the Mono County BOS on 6/18/24 and submitted to DHCS prior to June 30, 2024. MCBH amended its MHSA Planning Requirements P&P to ensure ongoing performance of these requirements. P&P was submitted to DHCS on 6/13/24.

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		the adopted FY 2022-25 Plan. (Cal. Code Regs., tit. 9, §§ 3755(h)(4), 3755(h)(5)).	each subsequent adopted Plan and Update thereafter.	
13	SI 1		DHCS recommends the County have in place an Issue Resolution Process on the County's website to handle client disputes related to provision of their MHSA funded mental health services. The County's current MHSA Issue Resolution Process and instructions can only be found as a part of the adopted FY 2022-23 Update as a downloadable PDF document (County Performance Contract 6.(A)(2)).	Please see Document: "SI 1" for evidence of posting on MCBH website and a direct link to IRP P&P.

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14	SI 2		DHCS suggests the county write Specific, Measurable, Achievable, Relevant, and Time-bound (SMART) goals that can be tracked, analyzed, and reported. A suggested goal might be "County will place 60 percent of qualified applicants, or at least 300, into program on an annual basis." In this example, the goal states what will be measured, provides a measurable quantitative item, is achievable, is relevant to the statement of purpose, and is time-bound because it gives a specific unit of time for data to be collected, measured, and reported.	Thank you for this suggested improvement. At this time, MCBH is not adding SMART goals to its MHSA plan and will instead work with stakeholders once the new BHSA requirements come out to develop SMART goals based on those expectations.

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Instructions: Complete the MHSA Plan of Correction (POC) to address Findings from the Fiscal Audit Report or Performance Review Report.

Row 1: Enter County/City name.

Row 2: Select from the drop down menu if this POC is submitted in response to a Fiscal Audit or a Performance Review.

Row 3: Enter the date that the Fiscal Audit or Performance Review was conducted.

Row 4: Enter the name of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 5: Enter the contact email address of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 6: Enter the contact telephone number of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Rows 7-28, Column A: Enter the number of the specific Finding from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column B: Enter the specific Finding from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column C: Enter the specific recommendation from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column D: Enter the description of the actions taken to correct the Finding. Must include 1) timeline for implementation and/or completion of actions; 2) proposed (or actual) evidence of correction to be submitted to DHCS.

This completed form must be submitted to MHSA@dhcs.ca.gov.