

**AMENDED Mental Health Services Act (MHSA) Performance Review Report
Tri-City Program Review
June 03, 2024**

FINDINGS

Finding #1:

Tri-City did not enter into a Full Service Partnership (FSP) agreement with each client, and when appropriate the client's family. (California Code of Regulations, title 9, section 3620(e)). The state defines an agreement as a signed agreement between the parties, and Tri-City's FSP agreement did not include a signature line for the city.

Recommendation #1:

The City shall enter into a FSP agreement between their client, and when appropriate the client's family, including signatures between the client and the city. Signature lines for the city and for each subsequent client and client's family should be added to the FSP agreement form. A completed FSP agreement shall be signed between the city and the client for each FSP agreement hereafter.

Finding #2:

Tri-City did not include a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served city residents who qualify for MHSA services in the adopted Fiscal Year (FY) 2020-23 Three-Year Program and Expenditure Plan (Plan). (Cal. Code Regs., tit. 9, § 3650(a)(1)(A)).

Recommendation #2

The City must include a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served city residents who qualify for MHSA services in each subsequent adopted Plan thereafter.

Finding #3:

Tri-City did not include an assessment of the city's capacity to implement mental health programs and services in the adopted FY 2020-23 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(5)).

Recommendation #3:

The City must include an assessment of its capacity to implement mental health programs and services in each subsequent adopted Plan thereafter.

- a. The strengths and limitations of the city and service providers that impact their ability to meet the needs of racially and ethnically diverse populations.
- b. The evaluation should include an assessment of bilingual proficiency in threshold languages.
- c. Percentages of diverse cultural, racial/ethnic, and linguistic groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served.

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d. Identification of possible barriers to implementing the proposed programs/services and methods of addressing these barriers.

Finding #4:

Tri-City did not provide an estimate of the number of clients, in each age group, to be served in the FSP category for each fiscal year of the adopted FY 2020-23 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(3)).

Recommendation #4:

The City must provide an estimate of the number of clients, in each age group, to be served in the FSP service category for each fiscal year of the Plan, in each subsequent adopted Plan thereafter.

Finding #5:

Tri-City did not indicate the number of children, TAY, adults, and older adults to be served, and did not provide the cost per person for Community Services and Support (CSS) or Prevention & Early Intervention (PEI) in the adopted FY 2020-23 Plan and FY 2022-23 Annual Update (Update). (Welfare and Institution Code (W&I Code) section 5847(e)).

Recommendation #5:

The City must indicate the number of children, TAY, adults, and older adults to be served, and indicate the cost per person for CSS, PEI, and Innovation (INN), in each subsequent adopted Plan and Update thereafter.

SUGGESTED IMPROVEMENTS

Suggested Improvement #1:

DHCS recommends that the city clearly identify and label each stand-alone and/or combined/integrated PEI program per category and should be consistent in reflecting the PEI categories identified on the budget summary provided in each subsequent Plans and Updates hereafter.