

**MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)**

1.	County/City:	Tulare County
2.	POC Submitted for:	MHSA Performance Review
3.	Date of Audit/Performance Review	July 8, 2024
4.	Name of Preparer:	
5.	Preparer Contact Email:	
6.	Preparer Contact Telephone:	

	A	B	C	D
#	Finding #	Finding	Recommendation	Action Taken to Correct Finding (Identify Timeline / Evidence of Correction)
7.	1	Tulare County did not include documentation of achievement in performance outcomes for Community Services and Support (CSS), Prevention, and Early Intervention (PEI) and Innovation (INN) programs in the adopted Fiscal Year (FY) 2020-23 Three-Year Program and Expenditure Plan (Plan) and the FY 2022-23 Annual Update	The County must include documentation of achievement in performance outcomes for CSS, PEI, and INN programs in each subsequent adopted Plan and Update thereafter.	Tulare County Behavioral Health Branch (TCBH) will add narrative for each CSS, PEI, and INN program to review achievement of performance outcomes for the fiscal year being reported for that Plan or Annual Update. The Annual Update for Fiscal Year 2024/2025 was completed prior to the findings of this Program Review. Thus, these performance outcomes will be included in the next Annual Update due for FY 2025/2026.

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		(Update). (County Performance Contract (6.) (A.) (5) (d.)); (Welfare and Institution Code (W&I Code) section 5848(c)).		<p>The Community Planning Process for this Annual Update for FY 2025/2026 will begin Winter 2024/2025. Draft plans will be reviewed within the Stakeholder meetings as part of the overall development of the programs and plans.</p> <p>DHCS can anticipate receiving the approved FY 25-26 Annual Update by June 30, 2025. If there are delays with obtaining signatures, DHCS will be notified of this delay and provided an estimated date of submission.</p> <p>P&amp;P #01-007 included in this submission email.</p>

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8.	2	Tulare County did not include a narrative analysis of the mental health needs of unserved, underserved, inappropriately served, and fully served county residents who qualify for MHSA service in the FY 2020-23 Plan. (California Code of Regulations (Cal. Code Regs)., tit. 9, § 3650(a)(1)(A)).	The County must include a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served county residents who qualify for MHSA services each subsequent adopted Plan thereafter.	<p>TCBH will clearly identify unserved, underserved, and inappropriately served population groups along with estimated numbers of these groups within the Introductory section as part of the County description. This analysis could be included as part of the Capacity Assessment, which will clearly identify threshold languages also. The Capacity Assessment could segue to strategies to address the County’s ability to serve, as well as barriers or obstacles for the population groups to engage in services.</p> <p>The Annual Update for Fiscal Year 2024/2025 was completed prior to the findings of this Program Review. Thus, these performance outcomes will be included in the next Annual Update due for FY 2025/2026.</p>

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				<p>The Community Planning Process for this Annual Update for FY 2025/2026 will begin Winter 2024/2025. Draft plans will be reviewed within the Stakeholder meetings as part of the overall development of the programs and plans.</p> <p>DHCS can anticipate receiving the approved FY 25-26 Annual Update by June 30, 2025. If there are delays with obtaining signatures, DHCS will be notified of this delay and provided an estimated date of submission.</p> <p>P&amp;P #01-007 included in this submission email.</p>

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9.	2a	Tulare County did not identify the number of children, transitional age youth (TAY), adult, and older adults by gender, race/ethnicity, and primary language in the narrative analysis in the FY 2020-23 Plan (see Finding #2 above). (Cal. Code Regs., tit. 9, § 3650(a)(1)(A)).	The County must identify the number of children, TAY, adult, and older adults by gender, race/ethnicity, and primary language in the narrative analysis in each subsequent adopted Plan thereafter.	<p>In tandem with the unserved, etc., populations above, TCBH will clearly identify the different age groups along with estimated numbers of these age groups within the Introductory section as part of the County description.</p> <p>The Annual Update for Fiscal Year 2024/2025 was completed prior to the findings of this Program Review. Thus, these performance outcomes will be included in the next Annual Update due for FY 2025/2026.</p> <p>The Community Planning Process for this Annual Update for FY 2025/2026 will begin Winter 2024/2025. Draft plans will be reviewed within the Stakeholder meetings as part of the overall development of the programs and plans.</p>

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				<p>DHCS can anticipate receiving the approved FY 25-26 Annual Update by June 30, 2025. If there are delays with obtaining signatures, DHCS will be notified of this delay and provided an estimated date of submission.</p> <p>P&amp;P #01-007 included in this submission email.</p>
10.	3	<p>Tulare County did not provide an estimate of the number of clients, in each age group, to be served in the Full-Service Partnership (FSP) category for each fiscal year of the adopted FY 2020-23 Plan. The adopted Plan did include the total served and total cost per person</p>	<p>The County must provide an estimate of the number of clients, in each age group, to be served in the FSP service category for each fiscal year of the adopted Plan, in each subsequent adopted Plan thereafter.</p>	<p>This finding has been captured within the Annual Update for 2022/2023 and will be a continued practice for subsequent plans.</p> <p>The Annual Update for FY 2024/2025 has captured this element at each FSP program description. (See example on page 40. Note that this Annual Update is organized by age group, thus this</p>

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		for FY 2018-19. However, it did not include the estimated number to be served for FY 2020-21, FY 2021-22, and FY 2022-23. (Cal. Code Regs., title 9, § 3550 (a)(3)).		<p>FSP Program described on page 40 is for Youth age category.) TCBH will review adding these estimated numbers to be served within each FSP program within the budget or data sections.</p> <p>Additionally, it is noted that each estimate for numbers to be served needs to reflect each year being planned. For example, the next 3-Year Plan for FY 2026-2029, will include estimated numbers to be served for each year of the plan for each age group that specific FSP program serves.</p> <p>Please find Tulare’s approved FY 24-25 Annual Update attached to the submission email.</p> <p>P&amp;P #01-007 included in this submission email.</p>

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11.	4	Tulare County did not indicate the number of children, TAY, adults, and older adults to be served, and did not provide the cost per person for CSS, PEI, and INN, in the adopted FY 2020-23 Plan and FY 2022-23 Update. The adopted Plan did include the total served and total cost per person for FY 2018-19; and the adopted Update did include the total served and total cost per person for FY 2019-20. However, the adopted Plan did not include the estimated	The County must indicate the number of children, TAY, adults, and older adults to be served, and indicate the cost per person for CSS, PEI, and INN, in each subsequent adopted Plan and Update thereafter.	TCBH will clearly identify for each CSS, PEI, and INN program the numbers served for each year being reported, and the estimated numbers to be served for these age groups for the future years of the Plan or Annual Update. This analysis could be included as part of the performance outcomes or separated and added to the data portion of the Plan.  The Annual Update for Fiscal Year 2024/2025 was completed prior to the findings of this Program Review. Thus, these performance outcomes will be included in the next Annual Update due for FY 2025/2026.

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		<p>number to be served and cost per person for FY 2020-21, FY 2021-22, and FY 2022-23, and the adopted Update did not include the estimated number to be served and cost per person for FY 2022-23 (W&amp;I Code § 5847(e)).</p>		<p>The Community Planning Process for this Annual Update for FY 2025/2026 will begin Winter 2024/2025. Draft plans will be reviewed within the Stakeholder meetings as part of the overall development of the programs and plans.</p> <p>DHCS can anticipate receiving the approved FY 25-26 Annual Update by June 30, 2025. If there are delays with obtaining signatures, DHCS will be notified of this delay and provided an estimated date of submission.</p> <p>P&amp;P #01-007 included in this submission email.</p>

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12.	5	Tulare County did not include a description for each new approved INN project, in the adopted FY 2020-23 Plan and FY 2022-23 Update including involvement by community stakeholders in the evaluation of the project, decision making and all meaningful phases of each new INN project. (Cal. Code Regs., tit. 9, § 3930(b)(2)).	The County must ensure a description for each new approved INN project including involvement by community stakeholders in the evaluation of the project, decision making and all meaningful phases of each new INN project for each subsequent adopted Plan and Update thereafter.	TCBH will ensure to include a description for each new INN project which will detail the stakeholder involvement and process for each new INN project. The stakeholders should be included for development, drafting, decision-making, evaluation, and all other meaningful phases of each new INN project for each subsequent adopted Plan and Update hereafter.  Documents to be submitted can include some of the following types: Project or Workgroup meeting agendas/minutes, Behavioral Health Board meeting agendas/minutes, annual evaluation reports, Project completion report. DHCS can anticipate receiving the documents by March 7, 2025.

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## **MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)**

Instructions: Complete the MHSA Plan of Correction (POC) to address Findings from the Fiscal Audit Report or Performance Review Report.

Row 1: Enter County/City name.

Row 2: Select from the drop down menu if this POC is submitted in response to a Fiscal Audit or a Performance Review.

Row 3: Enter the date that the Fiscal Audit or Performance Review was conducted.

Row 4: Enter the name of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 5: Enter the contact email address of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 6: Enter the contact telephone number of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Rows 7-28, Column A: Enter the number of the specific Finding from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column B: Enter the specific Finding from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column C: Enter the specific recommendation from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column D: Enter the description of the actions taken to correct the Finding. Must include 1) timeline for implementation and/or completion of actions; 2) proposed (or actual) evidence of correction to be submitted to DHCS.

This completed form must be submitted to [MHSA@dhcs.ca.gov](mailto:MHSA@dhcs.ca.gov).