



June 14, 2024

THIS LETTER SENT VIA EMAIL TO: LetyPlancarte@co.imperial.ca.us

Leticia Plancarte-García, MSW, MPA, Director
Imperial County Behavioral Health Services
202 North 8th Street
El Centro, CA 92243

SUBJECT: ANNUAL COUNTY COMPLIANCE SECTION DMC-ODS FINDINGS
REPORT

Dear Director Plancarte-Garcia:

The Department of Health Care Services (DHCS) is responsible for monitoring compliance to requirements of the Drug Medi-Cal Organized Delivery System (DMC-ODS) Intergovernmental Agreement operated by Imperial County.

The County Compliance Section (CCS) within Audits and Investigations (A&I) of DHCS conducted a review of the County's compliance with Federal and State regulations, program requirements and contractual obligations based on supporting documentation and interviews with County staff.

This letter serves as notification that Imperial County has sufficiently demonstrated compliance with Federal and State regulations, program requirements and contractual obligations during FY 2023-24. During the compliance review, no deficiencies were identified, and no further action is required at this time.

If you have any questions, please contact me at susan.volmer@dhcs.ca.gov.

Sincerely,

Susan Volmer | County Compliance Monitoring II Analyst

Distribution:

To: Director Plancarte-Garcia

Cc: Mateo Hernandez, Chief
Contract and Enrollment Review Division - Audits and Investigations
Catherine Hicks, Chief
Behavioral Health Review Branch
Contract and Enrollment Review Division - Audits and Investigations
Ayesha Smith, Chief
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Medi-Cal Behavioral Health – Oversight and Monitoring Division
MCBHOMDMonitoring@dhcs.ca.gov, County/Provider Operations and
Monitoring Branch
Sarah Moore, Behavioral Health Manager

COUNTY REVIEW INFORMATION

County:

Imperial

County Contact Name/Title:

Sarah Moore, Behavioral Health Manager

County Address:

202 North 8th Street
El Centro, CA 92243

County Phone Number/Email:

(442) 265-1560
SarahMoore@co.imperial.ca.us

Date of DMC-ODS Implementation:

7/1/18

Date of Review:

5/16/24

Lead CCM Analyst:

Susan Volmer

Assisting CCM Analyst:

N/A

Report Prepared by:

Susan Volmer

Report Approved by:

Ayesha Smith

REVIEW SCOPE

I. Regulations:

- a. California Code of Regulations, Title 22, section 51341.1, 51490.1 and 51516.1 – Drug Medi-Cal Substance Use Disorder Services
- b. California Code of Regulations, Title 9, Division 4: Department of Alcohol and Drug Programs
- c. Health and Safety Code, Division 10.5, Section 11750 – 11970: Alcohol and Drug Programs
- d. Welfare and Institutions Code, Division 9, Part 3, Chapter 7, Sections 14000, et seq.; 14100.2, 14021, 14021.51-14021.53, 14021.6, and 14124.20-14124.25, 14184.402, 14059.5: Basic Health Care – Drug Medi-Cal Treatment Program

II. Program Requirements:

- a. Fiscal Year (FY) 2022-23 DMC-ODS Intergovernmental Agreement (IA)
- b. State of California *Adolescent Best Practices Guidelines October 2020*
- c. DHCS' *Perinatal Practice Guidelines FY 2018-19*
- d. DHCS' *Minimum Quality Drug Treatment Standards (Document 2F(a))*
- e. National Culturally and Linguistically Appropriate Services (CLAS)
- f. Mental Health and Substance Use Disorders Services (MHSUDS) Information Notices
- g. Behavioral Health Information Notices (BHIN)

ENTRANCE AND EXIT CONFERENCE SUMMARIES

Entrance Conference:

An Entrance Conference was conducted via Teams on 5/16/2024. The following individuals were present:

- Representing DHCS:
Susan Volmer, County Compliance Monitoring II (CCM II) Analyst
- Representing Imperial County:
Sarah Moore, Behavioral Health Manager
Leticia Plancarte-Garcia, Director
Nancy Del Real, Deputy Director Administration
Ryan Taylor, Administrative Analyst III for Information Systems Unit
Gabriela Jimenez - Assistant Director
Cynthia Gutierrez, Program Supervisor Compliance Unit
Anais Lopez, Program Supervisor - Access Unit
Victoria Mansfield, Deputy Director SUD Treatment Programs
Gabriela Izaguirre - Administrative Analyst for the SUD Treatment Programs
Cristina Ibarra, Administrative Analyst II/Compliance Unit
Diana Aguirre, Behavioral Health Manager
Ana Contreras, Behavioral Health Manager

During the Entrance Conference, the following topics were discussed:

- Introductions
- Plan overview of services provided
- DHCS Overview of review process

Exit Conference:

An Exit Conference was conducted via Teams on 5/16/2024. The following individuals were present:

- Representing DHCS:
Susan Volmer, CCM II Analyst
- Representing Imperial County:
Sarah Moore, Behavioral Health Manager
Leticia Plancarte-Garcia, Director
Nancy Del Real, Deputy Director Administration
Ryan Taylor, Administrative Analyst III for Information Systems Unit
Gabriela Jimenez - Assistant Director
Cynthia Gutierrez, Program Supervisor Compliance Unit
Anais Lopez, Program Supervisor - Access Unit
Victoria Mansfield, Deputy Director SUD Treatment Programs
Gabriela Izaguirre - Administrative Analyst for the SUD Treatment Programs
Cristina Ibarra, Administrative Analyst II/Compliance Unit
Diana Aguirre, Behavioral Health Manager
Ana Contreras, Behavioral Health Manager

During the Exit Conference, the following topics were discussed:

- Submitting follow-up evidence
- Due date for evidence submission

SUMMARY OF FY 2023-24 COMPLIANCE DEFICIENCIES (CD)

<u>Category</u>	<u>Number of CDs</u>
1.0 Availability of DMC-ODS Services	0
2.0 Care Coordination	0
3.0 Quality Assurance and Performance Improvement	0
4.0 Access and Information Requirements	0
5.0 Coverage and Authorization of Services	0
6.0 Beneficiary Rights and Protections	0
7.0 Program Integrity	0

TECHNICAL ASSISTANCE

Imperial County did not request technical assistance during this review.