



July 19, 2024

THIS LETTER SENT VIA EMAIL TO: GTsai@ph.lacounty.gov

Gary Tsai, M.D., Director
Substance Abuse Prevention and Control Bureau
Los Angeles County Department of Public Health
1000 South Fremont Avenue, Building A-9 East, Third Floor
Alhambra, CA 91803

SUBJECT: ANNUAL COUNTY COMPLIANCE SECTION DMC-ODS FINDINGS REPORT

Dear Director Tsai:

The Department of Health Care Services (DHCS) is responsible for monitoring compliance to the requirements of the Drug Medi-Cal Organized Delivery System (DMC-ODS) and the terms of the Intergovernmental Agreement operated by Los Angeles County.

The County Compliance Section (CCS) within DHCS' Audits and Investigations (A&I) conducted a review of Los Angeles County's compliance with Federal and State regulations, program requirements and contractual obligations based on supporting documentation and interviews with County staff.

This letter serves as notification that Los Angeles County has sufficiently demonstrated compliance with all Federal and State regulations, program requirements and contractual obligations during FY 2023-24. During the compliance review, no deficiencies were identified, and no further action is required at this time.

If you have any questions, please contact me at john.wiesner@dhcs.ca.gov.

Sincerely,

John Wiesner | Health Program Specialist I

Distribution:

To: Director Tsai:

CC: Mateo Hernandez, Chief
Contract and Enrollment Review Division - Audits and Investigations

Catherine Hicks, Chief
Behavioral Health Review Branch
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MCBHOMDMonitoring@dhcs.ca.gov, County/Provider Operations and
Monitoring Branch

Marika Medrano, Chief, Contracts and Compliance Division, Los Angeles County
Department of Public Health

COUNTY REVIEW INFORMATION

County:

Los Angeles

County Contact Name/Title:

Marika Medrano, Chief, Contracts and Compliance Division

County Address:

1000 South Fremont Avenue, Building A-9 East, Third Floor
Alhambra, CA 91803

County Phone Number/Email:

(626) 299-4532
mmedrano2@ph.lacounty.gov

Date of DMC-ODS Implementation:

7/1/2017

Date of Review:

06/04/2024

Lead CCM Analyst:

John Wiesner

Assisting CCM Analyst:

N/A

Report Prepared by:

John Wiesner

Report Approved by:

Ayesha Smith

REVIEW SCOPE

- I. Regulations:
 - a. Special Terms and Conditions (STCs) for California Advancing & Innovating Medi-Cal (CalAIM) 1915(b) Waiver
 - b. Code of Federal Regulations, Title 42, Chapter IV, Subchapter C, Part 438; section 438.1 through 438.930: Managed Care
 - c. California Code of Regulations, Title 9, Division 4: Department of Drug and Alcohol Programs
 - d. California Health and Safety Code, Chapter 3 of Part 1, Division 10.5: Alcohol and Drug Programs
 - e. California Welfare and Institutions Code, Division 9, Part 3, Chapter 7, sections 14000 et seq., in particular but not limited to sections 14100.2, 14021, 14021.5, 14021.6, 14021.51-14021.53, 14124.20-14124.25, 14043, et seq., 14184.100 et seq. and 14045.10 et seq.: Basic Health Care
- II. Program Requirements:
 - a. Fiscal Year (FY) 2022-23 DMC-ODS Intergovernmental Agreement (IA)
 - b. State of California *Adolescent Best Practices Guidelines October 2020*
 - c. DHCS' *Perinatal Practice Guidelines FY 2018-19*
 - d. National Culturally and Linguistically Appropriate Services (CLAS)
 - e. Mental Health and Substance Use Disorders Services (MHSUDS) Information Notices
 - f. Behavioral Health Information Notices (BHIN)

ENTRANCE AND EXIT CONFERENCE SUMMARIES

Entrance Conference:

An Entrance Conference was conducted via Teams on 6/4/2024. The following individuals were present:

- Representing DHCS:
John Wiesner, County Compliance Monitoring 2 (CCM2), Health Program Specialist I (HPSI)
Susan Volmer, CCM2, Associate Governmental Program Analyst (AGPA)
Mary Westmark, County/Provider Operations and Monitoring Branch (CPOMB), County Liaison
- Representing Los Angeles County:
Antonne Moore, Division Chief, Strategic and Network Development Division
Brian Hurley, Medical Director
Daniel Deniz Division Chief, Finance Services Division
David Hindman Division Chief, Sage EHR Management Division
Gary Tsai, Director
Kevin Ong, Manager, Fiscal Compliance and Reporting Section
Mandi Bane, Section Manager, Justice, Diversion, and Transition Services
Maribel Garcia, Manager, Contracts and Compliance Division
Marika Medrano, Division Chief, Contracts and Compliance Division
Michelle Gibson, Deputy Director
Rachelle Jackson, Manager, Contracts and Compliance Division
Ruth Kantorowicz, Staff Analyst, Contracts and Compliance Division
Stephanie Chen, Division Chief, Prevention Services Division
Tina Kim, Division Chief, Health Outcomes & Data Analytics Division
Vinay Garg, Acting Division Chief, Information Technology Division
Yanira Lima, Division Chief, Treatment Services Division - Systems of Care
Yvette Humphrey-Jones, Manager, Contracts and Compliance Division

During the Entrance Conference, the following topics were discussed:

- Introductions
- DHCS overview of review process
- County overview of services provided

Exit Conference:

An Exit Conference was conducted via Teams on 6/4/2024. The following individuals were present:

- Representing DHCS:
John Wiesner, CCM2, HPSI
Susan Volmer, CCM2, AGPA
Mary Westmark, CPOMB, County Liaison

- Representing Los Angeles County:
Antonne Moore, Division Chief, Strategic and Network Development Division
Brian Hurley, Medical Director
Daniel Deniz Division Chief, Finance Services Division
David Hindman Division Chief, Sage EHR Management Division
Gary Tsai, Director
Kevin Ong, Manager, Fiscal Compliance and Reporting Section
Mandi Bane, Section Manager, Justice, Diversion, and Transition Services
Maribel Garcia, Manager, Contracts and Compliance Division
Marika Medrano, Division Chief, Contracts and Compliance Division
Michelle Gibson, Deputy Director
Rachelle Jackson, Manager, Contracts and Compliance Division
Ruth Kantorowicz, Staff Analyst, Contracts and Compliance Division
Stephanie Chen, Division Chief, Prevention Services Division
Tina Kim, Division Chief, Health Outcomes & Data Analytics Division
Vinay Garg, Acting Division Chief, Information Technology Division
Yanira Lima, Division Chief, Treatment Services Division - Systems of Care
Yvette Humphrey-Jones, Manager, Contracts and Compliance Division

During the Exit Conference, the following topics were discussed:

- Submitting follow-up evidence
- Due date for evidence submission

SUMMARY OF FY 2023-24 COMPLIANCE DEFICIENCIES (CD)

<u>Category</u>	<u>Number of CDs</u>
1.0 Availability of DMC-ODS Services	0
2.0 Care Coordination	0
3.0 Quality Assurance and Performance Improvement	0
4.0 Access and Information Requirements	0
5.0 Coverage and Authorization of Services	0
6.0 Beneficiary Rights and Protections	0
7.0 Program Integrity	0

TECHNICAL ASSISTANCE

Los Angeles County did not request technical assistance during this review.