

CalAIM Intermediate Care Facility for the Developmentally Disabled (ICF/DD) Carve-In Office Hours



How to Add Your Organization to Your Zoom Name

- » Click on the "Participants" icon at the bottom of the window.
- » Hover over your name in the "Participants" list on the right side of the Zoom window.
- » Select "Rename."
- » Enter your name and add your organization as you would like it to appear.
 - For example: Kristal Vardaman – Aurrera Health Group

Meeting Management

- » This session is being recorded.
- » Participants are in listen-only mode but can be unmuted during the Q&A discussion. Please use the "Raise Hand" feature and our team will unmute you.
- » Please also use the "chat feature" to submit any questions you have for the presenters.
- » This webinar will include several Q&A opportunities.

Presenters



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Office Hours Overview

- » “Office Hours” are forums for Q&A discussions with DHCS and DDS leaders and stakeholders implementing the ICF/DD Carve-In.
- » Each Office Hours session focuses on specific topics related to the transition of ICF/DD services to managed care.
- » Questions covered during today’s session come from:
 - Past webinars
 - The session’s registration page
 - Questions submitted via the chat or asked live

ICF/DD Carve-In Topics for Today’s Session:

- » Network readiness and contracting
- » Continuity of care
- » Authorizations
- » Leaves of absence and bed holds

Agenda

Topics	Time
Welcome and Introductions	10:00 – 10:05 AM
What is the ICF/DD Carve-In?	10:05 – 10:10 AM
Overview of Key ICF/DD Carve-In Requirements	10:10 – 10:20 AM
Discussion of Stakeholder Questions	10:20 – 10:55 AM
Next Steps & Closing	10:55 – 11:00 AM

California Advancing and Innovating Medi-Cal (CalAIM): What is the ICF/DD Carve-In?

CalAIM ICF/DD Carve-In Overview

Effective January 1, 2024, all managed care plans will become responsible for the full LTC benefit at the following Intermediate Care Facility (Home) Types:

- » Intermediate Care Facility for the Developmentally Disabled (ICF/DD)
- » Intermediate Care Facility for the Developmentally Disabled – Habilitative (ICF/DD-H)
- » Intermediate Care Facility for the Developmentally Disabled – Nursing (ICF/DD-N)


- » All Medi-Cal beneficiaries residing in ICF/DD, ICF/DD-H, and ICF/DD-N Homes are mandatorily enrolled into a Medi-Cal MCP for their Medi-Cal covered services.

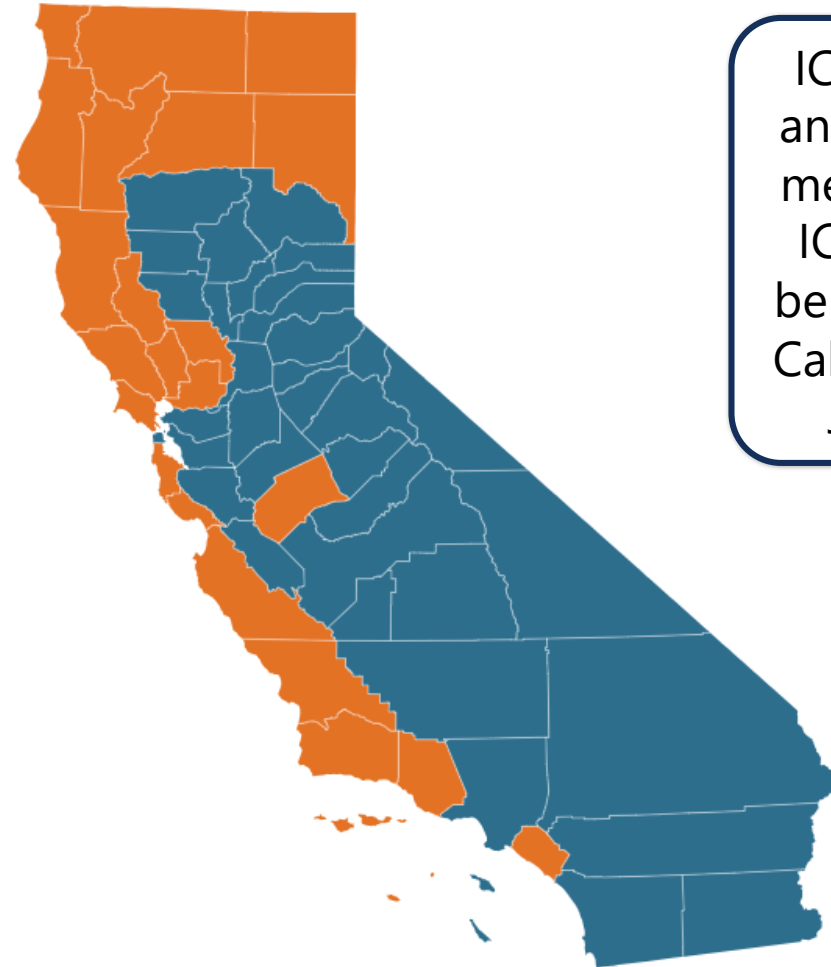
*Note: ICF/DD-Continuous Nursing Care (ICF/DD-CN) Homes are **not** included in the LTC Carve-In.*

ICF/DD Carve-In Goals

- » Reduce the complexity and implementing benefit standardization across managed care plans (MCPs) statewide and ensure consistency in benefits delivered by Medi-Cal managed care and FFS.
- » Facilitate a seamless transition for ICF/DD Home residents with no disruptions in access to care or services.
- » MCPs to conduct a timely review and authorization of services in order to support the member's care planning.
- » Maintain the existing infrastructure of ICF/DD Homes and Regional Centers, which includes Lanterman Act protections and the roles and responsibilities of Regional Centers.

Statewide ICF/DD Carve-In

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- Counties with ICF/DD Home Services currently carved-into Medi-Cal Managed Care (i.e., counties with County Organized Health System [COHS] plans)



ICF/DD services for an estimated ~4,500 members residing in ICF/DD Homes will be carved into Medi-Cal managed care on January 1, 2024.

Regional Centers' ICF/DD Carve-In Role

- » Regional Centers were established by the Lanterman Act to provide lifelong services and supports to assist those served to lead the most independent and productive lives in their chosen communities.
- » The Regional Centers will continue to serve members in the following ways under the ICF/DD Carve-In, as required by the Lanterman Act:

Intake and
Assessment

Eligibility
Determination

Case
Management

Individualized
Program
Plan (IPP)
Development

Purchase
of necessary
services
and supports

Monitoring
Individuals'
Service
Delivery

Enrollment into a MCP will not change a Member's relationship with their Regional Center. Access to Regional Center services and to the current IPP process will remain the same.

Overview of Key Carve-In Requirements

Introduction to ICF/DD Carve-In Policies

- » Effective January 1, 2024, MCPs must authorize and cover medically necessary ICF/DD services for Members residing in or obtaining care in an ICF/DD Home, including:
 - Home services
 - Professional services
 - Ancillary services
 - Non-Emergency Medical Transportation (NEMT) and Non-Medical Transportation (NMT)
- » DHCS developed policy guidance in coordination with the ICF/DD LTC Carve-In Workgroup, which is comprised of representatives from ICF/DD Homes, MCPs, and Regional Centers.
 - The Workgroup has met monthly since October 2022.

Policy Guidance and Resources

- » DHCS has released the following policy guidance documents to guide the implementation of ICF/DD Carve-In and ensure consistent and seamless benefits for members:
 - **All Plan Letter (APL) 23-023** provides requirements to all MCPs for the coverage of ICF/DD services.
 - **Model Contract Language** provides standard terms and conditions that MCPs must incorporate into their contracts with ICF/DD Homes.
- » Additional resources are forthcoming, including:
 - Policy Guide, including Billing and Invoicing Guidance
 - FAQs
- » Policy guidance and additional forthcoming resources will be available on the [DHCS ICF/DD Carve-In webpage](#).

Network Readiness & Contracting

MCPs are required to maintain an adequate network of ICF/DD, ICF/DD-H, ICF/DD-N Homes licensed and certified by the California Department of Public Health (CDPH).

- » MCPs **must attempt** to contract with:
 - All CDPH licensed and certified ICF/DD Homes where a member resides.
 - All ICF/DD-H and ICF/DD-N Homes within the county where a member resides.
- » MCPs **must contract** with:
 - A minimum of one ICF/DD Home within California, prioritizing Homes in the MCP's county.
 - At least one ICF/DD-H and one ICF/DD-N within their county.
 - ICF/DD-Hs and ICF/DD-Ns where a member resides.
- » If no Homes are available within the MCPs' county, MCPs must contract with the eligible ICF/DD-Hs and ICF/DD-Ns within the MCPs' state region.
- » MCPs are required to incorporate the Model Contract Language into their contracts with ICF/DD Homes.

Continuity of Care

MCPs must automatically provide 12 months of continuity of care for the ICF/DD Home placement of any Member residing in an ICF/DD Home that undergoes a mandatory transition into an MCP after January 1, 2024.

- » This protection is **automatic** – Members do not need to request to stay in their facility.
- » Following the initial continuity of care period, Members or their representatives may request an **additional 12 months** continuity of care.
- » Continuity of care provides continued access to the following services but may require a switch to in-network providers:
 - Facility, Professional, and Select Ancillary Services
 - Non-Emergency Medical Transportation (NEMT) and Non-Medical Transportation (NMT)
 - Appropriate Level of Care Coordination

Authorizations

MCPs **must utilize the determination** and recommendation from the coordinating Regional Center and attending physician for a Member's admission to or continued residency in an ICF/DD Home.

- » MCPs must ensure Members in need of ICF/DD Home services are authorized.
- » Effective January 1, 2024, MCPs are responsible for approving any new treatment authorization and reauthorization requests for ICF/DD Home services for up to two years.
- » MCPs are responsible for all other approved authorization requests for services, outside of the ICF/DD Home per diem rate, for 90 days after enrollment in the MCP, or until the MCP is able to reassess the Member.
- » MCPs must turnaround routine authorizations in five days.

Leave of Absence and Bed Holds

MCPs must include as a covered benefit any leaves of absence (LOA) or bed holds that an ICF/DD Home provides, in compliance with state regulations on LOA and bed hold policies.

» Bed Holds

- MCPs must authorize up to **7 days per hospitalization** for a bed hold.
- Bed holds are used when a member is admitted to an acute care hospital.

» Leaves of Absence

- MCPs must authorize up to **73 days per calendar year** for a LOA.
 - LOAs may include visits with relatives/friends and participation in organized summer camps.
- » The Member may return to the same ICF/DD Home where the Member previously resided following a leave of absence or bed hold, if it is the Member's preference.
- If a Member does not wish to return to the same ICF/DD Home, the MCP must provide care coordination and transition support and work with the Regional Center to assist the Member in identifying another in-network ICF/DD Home.

Discussion of Stakeholder Questions

Question Logistics

- » Q&A will begin with questions previously submitted via the Zoom Registration form or other forums.
- » DHCS and DDS will then provide time for open Q&A with today's Office Hours stakeholder audience.
- » **To ensure DHCS and DDS cover as many questions as possible, please follow the guidelines below:**
 - Please submit your questions via the Zoom Chat function.
 - If your question is chosen and you would like to provide more context or clarification, please use the "raise hand" function and a team member will unmute your line.

ICF/DD Carve-In Topics for Today's Session:

- » Network readiness and contracting
- » Continuity of care
- » Authorizations
- » Leaves of absence and bed holds

Next Steps

ICF/DD Upcoming Webinars

Topic	Audience	Date and Time
ICF/DD Carve-In 101 for ICF/DD Homes	ICF/DD Homes and Regional Centers (RCs)	August 21, 2023 2:30-4:00pm
Office Hours	ICF/DD Homes, RCs, and MCPs	September 8, 2023 10:00-11:00am
Promising Practices	ICF/DD Homes, RCs, and MCPs	October 6, 2023 9:30-11:00am
Billing and Payment	ICF/DD Homes, RCs, and MCPs	November 17, 2023 1:00-2:00pm
Office Hours	ICF/DD Homes, RCs, and MCPs	December 1, 2023 1:00-2:00pm
How Medi-Cal Supports ICF/DD & Subacute Residents	ICF/DD Homes, RCs, Subacute Facilities and MCPs	December 15, 2023 2:00-3:00pm

Information about past and upcoming webinars and available ICF/DD Carve-In resources can be found on the [DHCS ICF/DD Carve-In webpage](#).

If you have additional questions that were not addressed during this webinar, please email: LTCtransition@dhcs.ca.gov



Appendix

Appendix A: ICF/DD Carve-In Communications & Outreach

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Member Communications and Outreach

- » DHCS will be mailing member notices directly to the affected individuals and a link to a Notice of Additional Information (NOAI) that will be posted on the DHCS and HCO website and accessible through a Quick Reference (QR) code will be included in the notices.
 - 60-day and 30-day member notices will be mailed before January 1, 2024.
 - Member notices will also be mailed to authorized representatives documented within the Medi-Cal Eligibility Data Systems (MEDS).
- » DHCS has published the member notices, in addition to a member-facing plain language version of the member notice, on the [ICF-DD LTC Carve-In Member Information webpage](#).
- » Member call campaign will begin in November 2023 and continue through January 2024.

MCP and ICF/DD Homes

Communications and Outreach

- » ICF/DD Carve-In Notification Letter for MCPs and ICF/DD Home providers was sent in August 2023.
- » DHCS will send providers information and updates about the ICF/DD Carve-In via:
 - Provider Bulletins on a monthly basis from October – December 2023.
 - Provider Newsflashes on a weekly basis in December 2023.
- » DHCS is hosting an ongoing educational webinar series which started in July.
 - Topics include: ICF/DD 101 for MCPs, ICF/DD Carve-In 101s for Homes, Promising Practices, Billing and Payment, How Medi-Cal Supports ICF/DD Residents.
 - More information about previous and upcoming webinar events can be found on the [CalAIM ICF/DD LTC Carve-In Webpage](#).
- » DHCS will continue leveraging existing weekly Managed Care Plan Calls to provide regular updates regarding the ICF/DD Carve-In.

Trainings for Trusted Advisors

- » The following groups, which are listed as resources in the DHCS ICF/DD member notices, will be offered two training date options – September 25 and October 20, 2023:
 - Health Care Options
 - Medi-Cal Managed Care Ombudsman
 - Medi-Cal Help Line (CA-MMIS)
 - LTC Ombudsman
 - Medicare Medi-Cal Ombudsman
- » Additional trainings will be provided to the following groups in October and November 2023:
 - Health Insurance Counseling and Advocacy Program (HICAP)
 - Regional Centers

General Public and Other Key Stakeholders

- » DDS will send Regional Centers a letter about the ICF/DD Carve-in.
- » DHCS and DDS will develop fact sheets, FAQs, or handouts as needed for different audiences. Additional details are forthcoming.