

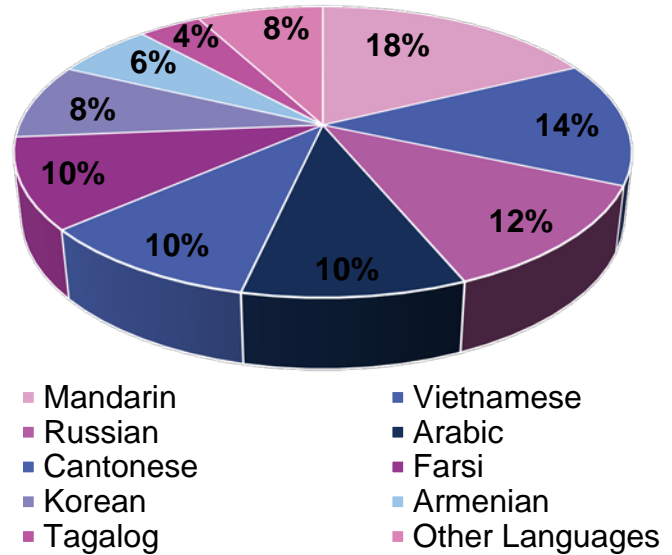


Medi-Cal Dental Services Division Los Angeles County Fact Sheet (April 2020)

Statewide Language Line Service (LLS) Call Volume

235,951 Total Statewide Telephone Service Center (TSC) Calls from October 2019 to December 2019

- 100,752 (42.7%) Member Calls
- 135,199 (57.3%) Provider Calls
- 876 Non Language Line Service (LLS) calls that include services on both provider and member calls
 - 34 languages requested
 - 92% are comprised of 9 languages as shown in the pie chart
 - 8% are comprised of various other languages



Statewide Provider Enrollment

Delivery System	Active* Billing Dental Offices	Active Rendering** Providers
FFS	5,921	11,207
DMC	1,051	1,831

Los Angeles Provider Enrollment

Delivery System	Active* Billing Dental Offices	Active Rendering** Providers
FFS	2,207	3,562
DMC	915	1,546

Source: DHCS provider network as of December 2019. Data does not indicate whether a provider rendered services during the reporting month. Please find more data on California Health and Human Services [Open Data Portal - Dental Utilization by Provider](#).

* Active is any provider enrolled in Medi-Cal dental program excluding Safety Net Clinics (SNCs).

** This number only includes rendering providers that have an associated address. A rendering provider can render services at multiple counties.

Case Management

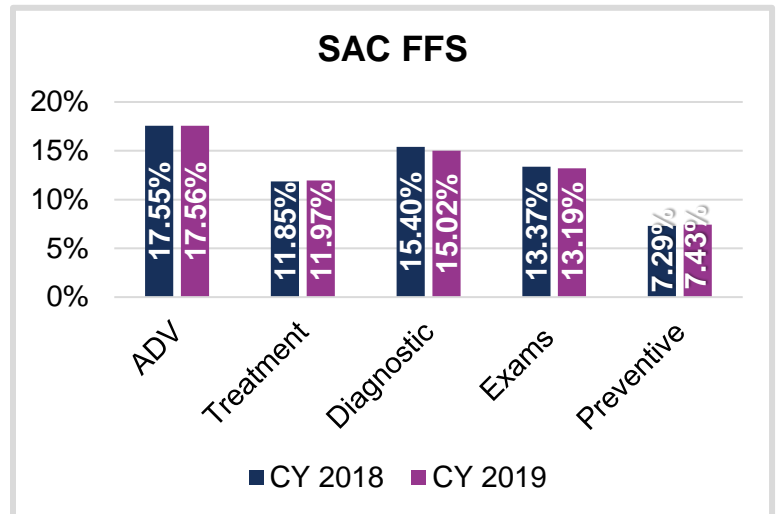
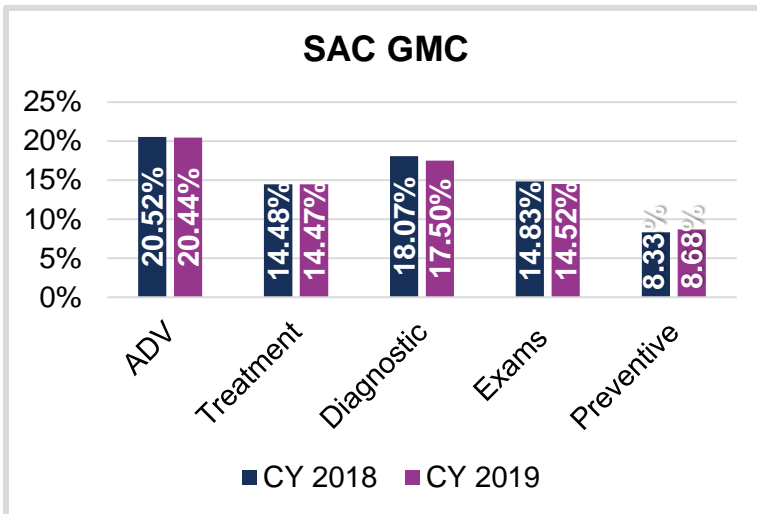
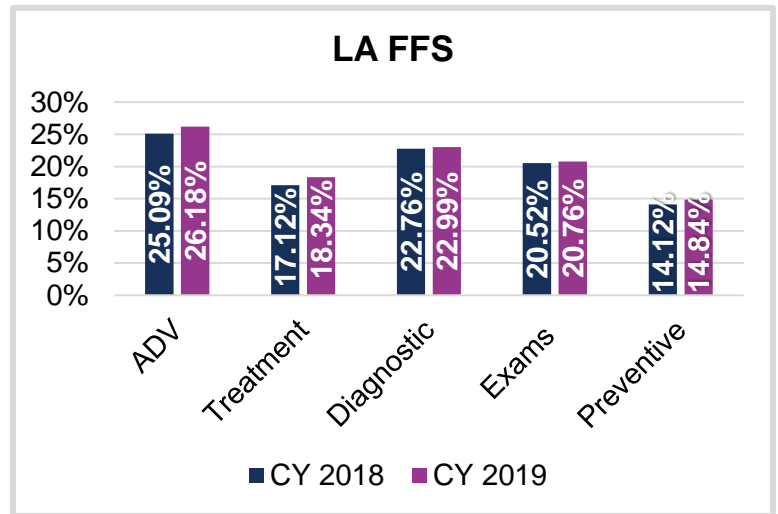
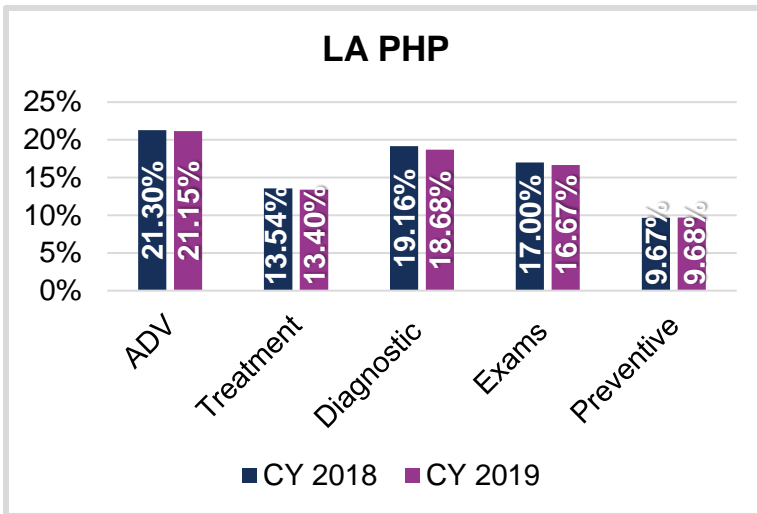
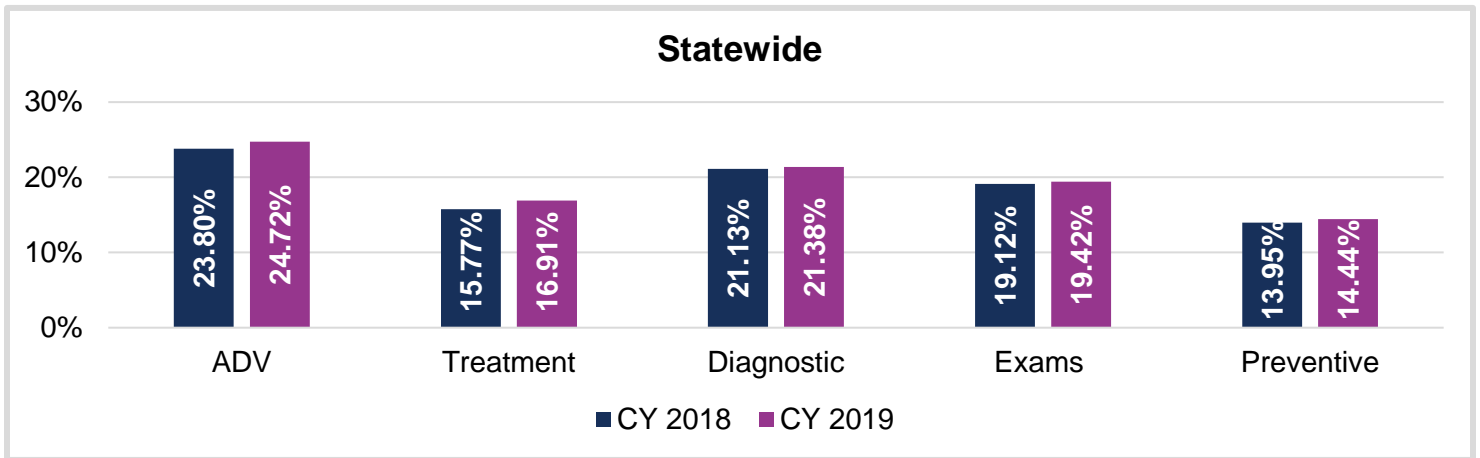
Geographic Area	New Case Count
Statewide	34

Reporting Period: October 2019 to December 2019. Reduced county level to prevent small numbers from putting individuals at risk of being identified.



Medi-Cal Dental Services Division Los Angeles County Fact Sheet (April 2020)

Utilization in Ages 21+



Source: DHCS Data Warehouse queried on 3/23/2020 and includes Safety Net Clinic (SNC) encounters.

CY 2019 data is preliminary and may change as DHCS receives more claims through CY 2020 for CY 2019 dates of service. Please refer to the FFS and DMC performance measures on the [Medi-Cal dental website](#) for more information.



Medi-Cal Dental Services Division Los Angeles County Fact Sheet (April 2020)

Statewide Top Procedure Counts¹ in Ages 21+, CY 2019

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 ^P	2,123,082	87,573	2,210,655
Diagnostic	D0150 ^P	666,438	56,769	723,207
Diagnostic	D0210 ^P	468,763	43,256	512,019
Diagnostic	D0120 ^P	345,785	33,051	378,836
Diagnostic	D0220 ^P	326,328	50,232	376,560
Preventive	D1110 ^P	606,133	38,925	645,058
Preventive	D1208 ^P	314,649	14,201	328,850
Preventive	D1206 ^P	143,082	5,229	148,311
Preventive	D1330	0 ²	17,615	17,615
Preventive	D1310	0 ²	3,893	3,893
Treatment	D4341 ^a	520,355	45,889	566,244
Treatment	D7210 ^P	442,809	35,918	478,727
Treatment	D7140 ^P	287,539	19,926	307,465
Treatment	D9430 ^P	251,374	29,981	281,355
Treatment	D2391 ^P	217,480	19,579	237,059
Orthodontic	D8670 ^P	50	812	862
Orthodontic	D8210	0	161	161
Orthodontic	D8680 ^P	52	104	156
Orthodontic	D8999	0	57	57
Orthodontic	D8080 ^P	0	47	47

a – Adult Dental Restoration:

Senate Bill 97 (Chapter 52, Statutes of 2017) fully restored Medi-Cal members aged 21 and more optional dental benefits that were not restored in May 2014. This policy is effective January 1, 2018.

p – Proposition 56: The California Healthcare, Research and Prevention Tobacco Tax Act (Proposition 56) increases the excise tax rate on cigarettes and electronic cigarettes, effective April 1, 2017, and other tobacco products effective July 1, 2017. Under Prop. 56, a specified portion of the tobacco tax revenue is allocated to DHCS for use as the nonfederal share of health care expenditures in accordance with the annual state budget process.

Los Angeles County Top Procedure Counts¹ in Ages 21+, CY 2019

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 ^P	906,109	47,032	953,141
Diagnostic	D0150 ^P	227,374	28,582	255,956
Diagnostic	D0210 ^P	155,545	21,911	177,456
Diagnostic	D0120 ^P	131,035	19,558	150,593
Diagnostic	D0220 ^P	127,023	22,082	149,105
Preventive	D1110 ^P	215,204	20,291	235,495
Preventive	D1208 ^P	107,406	6,196	113,602
Preventive	D1206 ^P	47,385	2,474	49,859
Preventive	D1330	0 ²	9,884	9,884
Preventive	D1310	0 ²	2,310	2,310
Treatment	D4341 ^a	220,397	28,592	248,989
Treatment	D7210 ^P	130,715	16,900	147,615
Treatment	D9430 ^P	79,207	12,851	92,058
Treatment	D9410 ^P	89,397	726	90,123
Treatment	D7140 ^P	78,841	7,726	86,567
Orthodontic	D8670 ^P	14	275	289
Orthodontic	D8210	0	67	67
Orthodontic	D8680 ^P	20	37	57
Orthodontic	D8080 ^P	0	23	23
Orthodontic	D8999	0	17	17

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Source: DHCS Data Warehouse queried on 3/23/2020. CY 2019 data is preliminary and may change as DHCS receives more claims through CY 2020 for CY 2019 dates of service.

1 FFS & DMC, not including SNCs

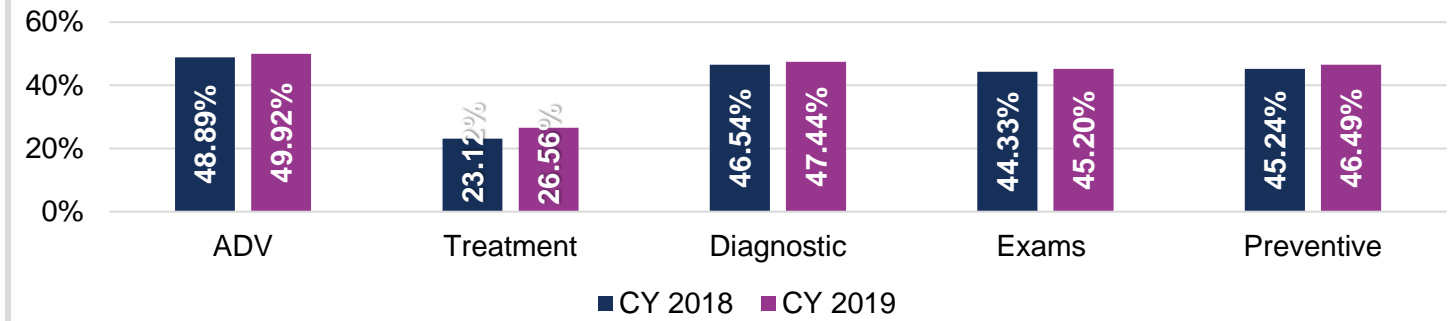
2 Not billable



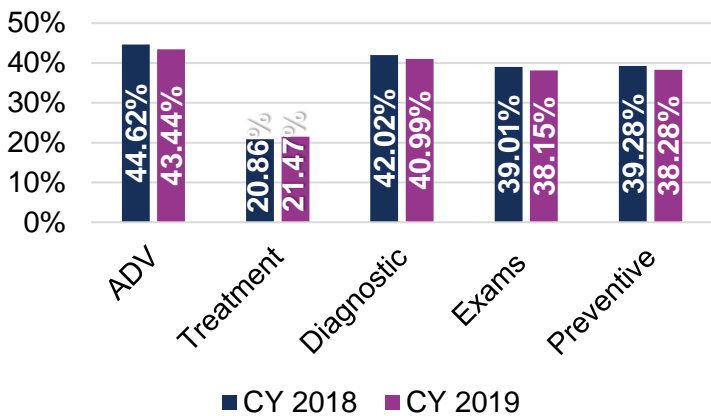
Medi-Cal Dental Services Division Los Angeles County Fact Sheet (April 2020)

Utilization in Ages 0-20

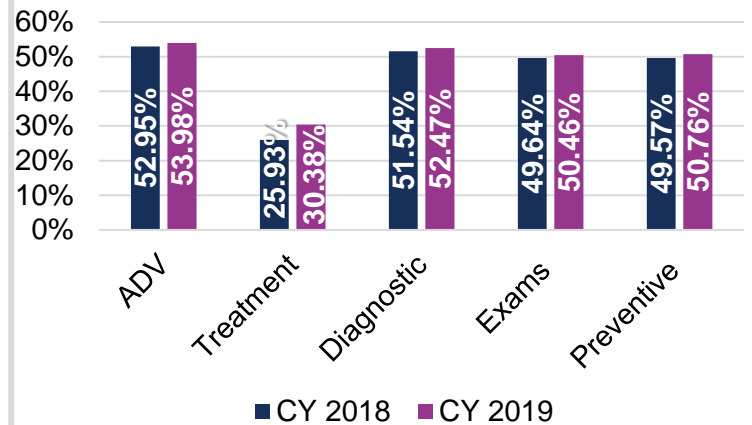
Statewide



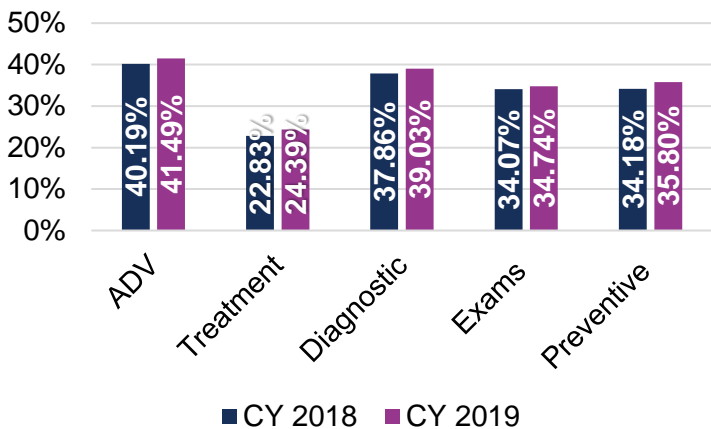
LA PHP



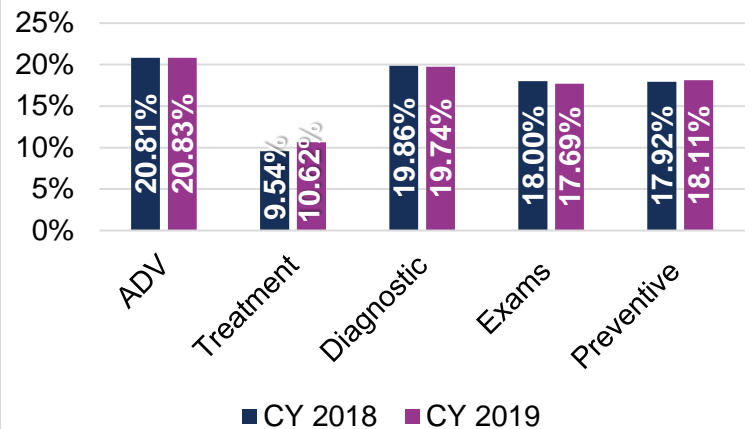
LA FFS



SAC GMC



SAC FFS



Source: DHCS Data Warehouse queried on 3/23/2020 and includes SNC encounters.

CY 2019 data is preliminary and may change as DHCS receives more claims through CY 2020 for CY 2019 dates of service. Please refer to the FFS and DMC performance measures on the [Medi-Cal dental website](#) for more information.



Medi-Cal Dental Services Division Los Angeles County Fact Sheet (April 2020)

Statewide Top Procedure Counts¹ in Ages 0-20, CY 2019

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 ^P	8,044,950	287,539	8,332,489
Diagnostic	D0120 ^P	1,930,272	120,484	2,050,756
Diagnostic	D0272 ^P	1,184,650	46,315	1,230,965
Diagnostic	D0350 ^P	866,043	26,473	892,516
Diagnostic	D0220 ^P	682,916	106,629	789,545
Preventive	D1120 ^d	2,665,300	143,158	2,808,458
Preventive	D1208 ^d	1,950,751	83,320	2,034,071
Preventive	D1351 ^d	1,562,096	98,289	1,660,385
Preventive	D1206 ^d	631,245	65,464	696,709
Preventive	D1310 ^d	361,793	54,177	415,970
Treatment	D2150 ^P	585,040	15,612	600,652
Treatment	D7140 ^P	525,697	24,727	550,424
Treatment	D2930 ^P	480,002	19,193	499,195
Treatment	D2392 ^P	443,322	40,638	483,960
Treatment	D9230 ^P	402,639	12,158	414,797
Orthodontic	D8670 ^P	89,990	20,644	110,634
Orthodontic	D8680 ^P	14,366	1,125	15,491
Orthodontic	D8080 ^P	10,662	1,170	11,832
Orthodontic	D8692	1,351	34	1,385
Orthodontic	D8660	0	1,162	1,162

d – Dental Transformation Initiative (DTI): Within the Medi-Cal 2020 Waiver, the DTI represents a critical mechanism to improve dental health for Medi-Cal members aged 0-20 by focusing on high-value care, improved access, and utilization of performance measures to drive delivery system reform.

p – Proposition 56: The California Healthcare, Research and Prevention Tobacco Tax Act (Proposition 56) increases the excise tax rate on cigarettes and electronic cigarettes, effective April 1, 2017, and other tobacco products effective July 1, 2017. Under Prop. 56, a specified portion of the tobacco tax revenue is allocated to DHCS for use as the nonfederal share of health care expenditures in accordance with the annual state budget process.

Los Angeles County Top Procedure Counts¹ in Ages 0-20, CY 2019

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 ^P	2,815,966	92,968	2,908,934
Diagnostic	D0120 ^P	656,110	53,292	709,402
Diagnostic	D0272 ^P	442,866	20,760	463,626
Diagnostic	D0220 ^P	237,936	30,800	268,736
Diagnostic	D0350 ^P	234,970	5,933	240,903
Preventive	D1120 ^d	899,766	59,046	958,812
Preventive	D1208 ^d	641,663	31,240	672,903
Preventive	D1351 ^d	588,760	40,595	629,355
Preventive	D1206 ^d	228,683	30,287	258,970
Preventive	D1310 ^d	119,719	8,597	128,316
Treatment	D2150 ^P	219,112	9,147	228,259
Treatment	D7140 ^P	174,635	6,951	181,586
Treatment	D2140 ^P	147,683	4,658	152,341
Treatment	D2392 ^P	127,898	12,276	140,174
Treatment	D9230 ^P	128,501	2,662	131,163
Orthodontic	D8670 ^P	28,004	5,220	33,224
Orthodontic	D8680 ^P	4,636	352	4,988
Orthodontic	D8080 ^P	3,440	299	3,739
Orthodontic	D8210	*	**	498
Orthodontic	D8692	**	*	457

d – DTI: Within the Medi-Cal 2020 Waiver, the DTI represents a critical mechanism to improve dental health for Medi-Cal members aged 0-20 by focusing on high-value care, improved access, and utilization of performance measures to drive delivery system reform.

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Source: DHCS Data Warehouse queried on 3/24/2020. CY 2019 data is preliminary and may change as DHCS receives more claims through CY 2020 for CY 2019 dates of service.

¹ FFS & DMC, not including SNCs

* Cells suppressed for numbers less than 11

** Suppressed for complementary cells.