



February 26, 2024

THIS LETTER SENT VIA EMAIL TO: Connie.Moreno-Peraza@maderacounty.com

Connie Moreno-Peraza, Director
Madera County Department of Behavioral Health Services
209 E. 7th Street
Madera, CA 93638

SUBJECT: ANNUAL COUNTY COMPLIANCE SECTION DMC FINDINGS REPORT

Dear Director Moreno-Peraza:

The Department of Health Care Services (DHCS) is responsible for monitoring compliance to the requirements of the Drug Medi-Cal program (DMC) and the terms of the Intergovernmental Agreement operated by Madera County.

The County Compliance Section (CCS) within DHCS' Audits and Investigations (A&I) conducted a review of Madera County's compliance with Federal and State regulations, program requirements and contractual obligations based on supporting documentation and interviews with County staff.

This letter serves as notification that Madera County has sufficiently demonstrated compliance with all Federal and State regulations, program requirements and contractual obligations for FY 2023-24. During the compliance review, no deficiencies were identified, and no further action is required at this time.

If you have any questions, please contact me at susan.volmer@dhcs.ca.gov.

Sincerely,

Susan Volmer | County Compliance Monitoring II Analyst

Distribution:

To: Director Moreno-Peraza,

CC: Mateo Hernandez, Audits and Investigations, Contract and Enrollment Review Division Chief
Catherine Hicks, Audits and Investigations, Behavioral Health Review Branch Chief
Ayesha Smith, Audits and Investigations, County Compliance Section Chief
Michael Bivians, Audits and Investigations, County Compliance Monitoring II Chief
Cindy Berger, Audits and Investigations, Provider Compliance Section Chief
Sergio Lopez, County/Provider Operations and Monitoring Section I Chief
Tony Nguyen, County/Provider Operations and Monitoring Section II Chief
MCBHOMDMonitoring@dhcs.ca.gov, County/Provider Operations and Monitoring Branch
Eva Weikel, Madera County Behavioral Health Division Manager

COUNTY REVIEW INFORMATION

County:

Madera

County Contact Name/Title:

Eva Weikel, Behavioral Health Division Manager

County Address:

209 E. 7th Street
Madera, CA 93638

County Phone Number/Email:

eva.weikel@maderacounty.com
(559) 673-3508 Ext. 1310

Date of Review:

1/23/24

Lead CCM Analyst:

Susan Volmer

Assisting CCM Analyst:

N/A

Report Prepared by:

Susan Volmer

Report Approved by:

Ayesha Smith

REVIEW SCOPE

I. Regulations:

- a. California Code of Regulations, Title 22, section 51341.1, 51490.1 and 51516.1 – Drug Medi-Cal Substance Use Disorder Services
- b. California Code of Regulations, Title 9, Division 4: Department of Alcohol and Drug Programs
- c. Health and Safety Code, Division 10.5, Section 11750 – 11970: Alcohol and Drug Programs
- d. Welfare and Institutions Code, Division 9, Part 3, Chapter 7, Sections 14000, et seq.; 14100.2, 14021, 14021.51-14021.53, 14021.6, and 14124.20-14124.25, 14184.402, 14059.5: Basic Health Care – Drug Medi-Cal Treatment Program

II. Program Requirements:

- a. Fiscal Year (FY) 2022-23 DMC Intergovernmental Agreement (IA)
- b. State of California *Adolescent Best Practices Guidelines October 2020*
- c. DHCS' *Perinatal Practice Guidelines FY 2018-19*
- d. DHCS' *Minimum Quality Drug Treatment Standards (Document 2F(a))*
- e. National Culturally and Linguistically Appropriate Services (CLAS)
- f. Mental Health and Substance Use Disorders Services (MHSUDS) Information Notices
- g. Behavioral Health Information Notices (BHIN)

ENTRANCE AND EXIT CONFERENCE SUMMARIES

Entrance Conference:

An Entrance Conference was conducted via Teams on 1/23/24. The following individuals were present:
present:

- Representing DHCS:
Susan Volmer, County Compliance Monitoring II Analyst (CCM II)
- Representing Madera County:
Eva Weikel, Division Manager
Lisa Bernal, SUD Admin Analyst II
Miravel Navarro, Division Manager, Substance Use Disorder
Andrea Martinez, Deputy Director of Business Operations
Tymisha Walls, Accountant Auditor
Aaron Garcia, Fiscal Manager

During the Entrance Conference, the following topics were discussed:

- Introductions
- County overview of services
- DHCS overview of review process

Exit Conference:

An Exit Conference was conducted via Teams on 1/23/24. The following individuals were present:

- Representing DHCS:
Susan Volmer, CCM II Analyst

- Representing Madera County:
Eva H. Weikel, Division Manager
Lisa Bernal, SUD Admin. Analyst II
Miravel Navarro, Division Manager, Substance Use Disorder
Andrea Martinez, Deputy Director of Business Operations
Tymisha Walls, Accountant Auditor
Aaron Garcia, Fiscal Manager
Connie Moreno-Peraza, Director

During the Exit Conference, the following topics were discussed:

- Submitting follow-up evidence
- Due date for evidence submission

SUMMARY OF FY 2023-24 COMPLIANCE DEFICIENCIES (CD)

| <u>Category</u> | <u>Number of CDs</u> |
|---|-----------------------------|
| 1.0 Availability of DMC Services | 0 |
| 2.0 Care Coordination | 0 |
| 3.0 Quality Assurance and Performance Improvement | 0 |
| 4.0 Access and Information Requirements | 0 |
| 5.0 Coverage and Authorization of Services | 0 |
| 6.0 Beneficiary Rights and Protections | 0 |
| 7.0 Program Integrity | 0 |

TECHNICAL ASSISTANCE

Madera County did not request technical assistance during this review.