



7/8/2024

THIS LETTER SENT VIA EMAIL TO: Phebe.Bell@nevadacountyca.gov

Phebe Bell, Mental Health Director
Nevada County Behavioral Health
500 Crown Point Circle, Suite 120
Grass Valley, CA 95945

SUBJECT: ANNUAL COUNTY COMPLIANCE SECTION DMC-ODS FINDINGS
REPORT

Dear Director Bell:

The Department of Health Care Services (DHCS) is responsible for monitoring compliance to the requirements of the Drug Medi-Cal Organized Delivery System (DMC-ODS) and the terms of the Intergovernmental Agreement operated by Nevada County.

The County Compliance Section (CCS) within DHCS' Audits and Investigations (A&I) conducted a review of Nevada County's compliance with Federal and State regulations, program requirements and contractual obligations based on supporting documentation and interviews with County staff.

This letter serves as notification that Nevada County has sufficiently demonstrated compliance with all Federal and State regulations, program requirements and contractual obligations during FY 2023-24. During the compliance review, no deficiencies were identified, and no further action is required at this time.

If you have any questions, please contact me at john.wiesner@dhcs.ca.gov.

Sincerely,

John Wiesner | Health Program Specialist I

Distribution:

To: Director Bell,

Cc: Mateo Hernandez, Audits and Investigations, Contract and Enrollment Review Division Chief
Catherine Hicks, Audits and Investigations, Behavioral Health Review Branch Chief
Ayesha Smith, Audits and Investigations, County Compliance Section Chief
Michael Bivians, Audits and Investigations, County Compliance Monitoring II Chief
Waheeda Sabah, Community Services Division, Federal Grants Branch Chief
Denise Galvez, Community Services Division, Prevention and Youth Branch Chief
Donna Ures, Community Services Division, Mental Health Services Act Branch Chief
Stephanie Williams, Community Services Division, Program and Policy Section Chief
Angelina Azevedo, Community Services Division, Prevention Outcomes and Reporting Unit Chief
Jennifer Peters, Community Services Division, Program Information and Resources Unit Chief
Tranice Hickman, Community Services Division, Program Information and Resources Unit Analyst
SUBGcompliance@dhcs.ca.gov, Community Services Division, Policy, Monitoring and Financing Section
SUBG@dhcs.ca.gov, Community Services Division, Federal Grants Branch
Kelly Miner-Gann, Nevada County AOD Program Manager
Cari Yardley, Nevada County Adult Program Manager
Nikolas Jones, Nevada County Quality Assurance Therapist

COUNTY REVIEW INFORMATION

County:

Nevada

County Contact Name/Title:

Nikolas Jones, Quality Assurance Therapist

County Address:

500 Crown Point Circle, Suite 120, Grass Valley, CA 95945

County Phone Number/Email:

(530) 470-2418

Nikolas.Jones@nevadacountyca.gov

Date of Review:

5/8/2024

Lead CCM Analyst:

John Wiesner

Assisting CCM Analyst:

N/A

Report Prepared by:

John Wiesner

Report Approved by:

Ayesha Smith

REVIEW SCOPE

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- I. Regulations:
 - a. Special Terms and Conditions (STCs) for California Advancing & Innovating Medi-Cal (CalAIM) 1915(b) Waiver
 - b. Code of Federal Regulations, Title 42, Chapter IV, Subchapter C, Part 438; section 438.1 through 438.930: Managed Care
 - c. California Code of Regulations, Title 9, Division 4: Department of Drug and Alcohol Programs
 - d. California Health and Safety Code, Chapter 3 of Part 1, Division 10.5: Alcohol and Drug Programs
 - e. California Welfare and Institutions Code, Division 9, Part 3, Chapter 7, sections 14000 et seq., in particular but not limited to sections 14100.2, 14021, 14021.5, 14021.6, 14021.51-14021.53, 14124.20-14124.25, 14043, et seq., 14184.100 et seq. and 14045.10 et seq.: Basic Health Care
- II. Program Requirements:
 - a. Fiscal Year (FY) 2022-23 DMC-ODS Intergovernmental Agreement (IA)
 - b. State of California *Adolescent Best Practices Guidelines October 2020*
 - c. DHCS' *Perinatal Practice Guidelines FY 2018-19*
 - d. National Culturally and Linguistically Appropriate Services (CLAS)
 - e. Mental Health and Substance Use Disorders Services (MHSUDS) Information Notices
 - f. Behavioral Health Information Notices (BHIN)

ENTRANCE AND EXIT CONFERENCE SUMMARIES

Entrance Conference:

An Entrance Conference was conducted via Teams on 5/8/2024. The following individuals were present:

- Representing DHCS:
John Wiesner, Health Program Specialist I
Mike Bivians, County Compliance Monitoring II (CCM II) Unit Chief
Elida Boyden, Operations and Monitoring Analyst
- Representing Nevada County:
Suzy Cheney, Health Technician
Cari Yardley, Clinical Administrator
Nikolas Jones, Quality Assurance Therapist
Kelly Miner-Gann, Program Manager SUD/Forensics
Phebe Bell, Behavioral Health Director
Dawn Federmeier, Administrative Assistant
Allison Dobbins, Administrative Services Officer
Priya Kannall, Program Manager
Ariel Lovett, Project Administrator

During the Entrance Conference, the following topics were discussed:

- Introductions
- DHCS overview of review process
- County overview of services provided

Exit Conference:

An Exit Conference was conducted via Teams on 5/8/2024. The following individuals were present:

- Representing DHCS:
John Wiesner, Health Program Specialist I
Mike Bivians, CCM II Unit Chief
Elida Boyden, Associate Governmental Program Analyst

- Representing Nevada County:
Suzy Cheney, Health Technician
Cari Yardley, Clinical Administrator
Nikolas Jones, Quality Assurance Therapist
Kelly Miner-Gann, Program Manager SUD/Forensics
Phebe Bell, Behavioral Health Director
Dawn Federmeier, Administrative Assistant
Allison Dobbins, Administrative Services Officer
Priya Kannall, Program Manager
Ariel Lovett, Project Administrator

During the Exit Conference, the following topics were discussed:

- Submitting follow-up evidence
- Due date for evidence submission

SUMMARY OF FY 2023-24 COMPLIANCE DEFICIENCIES (CD)

<u>Category</u>	<u>Number of CDs</u>
1.0 Availability of DMC-ODS Services	0
2.0 Care Coordination	0
3.0 Quality Assurance and Performance Improvement	0
4.0 Access and Information Requirements	0
5.0 Coverage and Authorization of Services	0
6.0 Beneficiary Rights and Protections	0
7.0 Program Integrity	0

TECHNICAL ASSISTANCE

Nevada County did not request technical assistance during this review.