

July 24, 2024

THIS LETTER SENT VIA EMAIL TO: Georgina.Yoshioka@dbh.sbcounty.gov

Georgina Yoshioka Mora, DSW, LCSW, MBA, Director
San Bernardino County Department of Behavioral Health
303 E Vanderbilt Way
San Bernardino, CA 92415

SUBJECT: ANNUAL COUNTY COMPLIANCE SECTION DMC-ODS FINDINGS
REPORT

Dear Director Yoshioka Mora:

The Department of Health Care Services (DHCS) is responsible for monitoring compliance to the requirements of the Drug Medi-Cal Organized Delivery System (DMC-ODS) and the terms of the Intergovernmental Agreement operated by San Bernardino County.

The County Compliance Section (CCS) within DHCS' Audits and Investigations (A&I) conducted a review of San Bernardino County's compliance with Federal and State regulations, program requirements and contractual obligations based on supporting documentation and interviews with County staff.

This letter serves as notification that San Bernardino County has sufficiently demonstrated compliance with all Federal and State regulations, program requirements and contractual obligations during FY 2022-23. During the compliance review, no deficiencies were identified, and no further action is required at this time.

If you have any questions, please contact me at jonette.larue@dhcs.ca.gov.

Sincerely,



Jonette La Rue | Health Program Specialist I

Distribution:

To: Georgina Yoshioka Mora, DSW, LCSW, MBA, Director

CC: Mateo Hernandez, Chief
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Monitoring Branch

Christopher Bailey, Staff Analyst II, San Bernardino County Department of
Behavioral Health

COUNTY REVIEW INFORMATION

County:

San Bernardino

County Contact Name/Title:

Christopher Bailey, Staff Analyst II

County Address:

303 E Vanderbilt Way
San Bernardino, CA 92415

County Phone Number/Email:

(909) 252-5142

Christopher.Bailey@dbh.sbcounty.gov

Date of DMC-ODS Implementation:

3/1/2018

Date of Review:

5/29/2024

Lead CCS Analyst:

Jonette La Rue

Assisting CCS Analyst:

N/A

Report Prepared by:

Jonette La Rue

Report Approved by:

Ayesha Smith

REVIEW SCOPE

- I. Regulations:
 - a. Special Terms and Conditions (STCs) for California Advancing & Innovating Medi-Cal (CalAIM) 1915(b) Waiver
 - b. Code of Federal Regulations, Title 42, Chapter IV, Subchapter C, Part 438; section 438.1 through 438.930: Managed Care
 - c. California Code of Regulations, Title 9, Division 4: Department of Drug and Alcohol Programs
 - d. California Health and Safety Code, Chapter 3 of Part 1, Division 10.5: Alcohol and Drug Programs
 - e. California Welfare and Institutions Code, Division 9, Part 3, Chapter 7, sections 14000 et seq., in particular but not limited to sections 14100.2, 14021, 14021.5, 14021.6, 14021.51-14021.53, 14124.20-14124.25, 14043, et seq., 14184.100 et seq. and 14045.10 et seq.: Basic Health Care
- II. Program Requirements:
 - a. Fiscal Year (FY) 2022-23 DMC-ODS Intergovernmental Agreement (IA)
 - b. State of California *Adolescent Best Practices Guidelines October 2020*
 - c. DHCS' *Perinatal Practice Guidelines FY 2018-19*
 - d. National Culturally and Linguistically Appropriate Services (CLAS)
 - e. Mental Health and Substance Use Disorders Services (MHSUDS) Information Notices
 - f. Behavioral Health Information Notices (BHIN)

ENTRANCE AND EXIT CONFERENCE SUMMARIES

Entrance Conference:

An Entrance Conference was conducted via Teams on 5/29/2024. The following individuals were present:

- Representing DHCS:
Jonette La Rue, County Compliance Monitoring 2 (CCM2), Health Program Specialist I (HPSI)
Susan Volmer, CCM2, Associate Governmental Program Analyst (AGPA)
- Representing San Bernardino County:
Christopher Bailey, Staff Analyst II
Matty Grounds, Program Manager II
Maribel Gutierrez, MPA, Senior Program Manager
Kinshasa Hamilton, MPA, Compliance Manager
Sarah Hayes, Chief Quality Management Officer Quality Management
Metra Jaber, LCSW, Program Manager II County Clinics, SARC
Michelle Liu, Administrative Manager Audits, Claims & Financial Reporting
Robert LoPatriello, Supervising Social Worker
Anabelle Miranda-Muniz, Mental Health Clinic Supervisor
Erica Ochoa, MBA, CHC Chief Compliance Office
Marlen Partida, MBA, Administrative Manager
Tan Suphavarodom, Deputy Director Administrative Services
Kimberlee Van, Administrative Manager Quality Management
Michael Sweitzer, LCSW, CATC-IV, Senior Program Manager
Rafael Villa, Program Manager I
Julie Hale, LMFT Deputy Director 24 Hour & Emergency Services
Amber Carpenter, LCSW, CATC-IV Deputy Director Substance Use Disorder & Recovery Services

During the Entrance Conference, the following topics were discussed:

- Introductions
- DHCS overview of review process
- County overview of services provided

Exit Conference:

An Exit Conference was conducted via Teams on 5/29/2024. The following individuals were present:

- Representing DHCS:
Jonette La Rue, CCM2, HPSI
Susan Volmer, CCM2, AGPA

- Representing San Bernardino County:
Christopher Bailey, Staff Analyst II
Matty Grounds, Program Manager II
Maribel Gutierrez, MPA, Senior Program Manager
Kinshasa Hamilton, MPA, Compliance Manager
Sarah Hayes, Chief Quality Management Officer Quality Management
Metra Jaber, LCSW, Program Manager II County Clinics, SARC
Michelle Liu, Administrative Manager Audits, Claims & Financial Reporting
Robert LoPatriello, Supervising Social Worker
Anabelle Miranda-Muniz, Mental Health Clinic Supervisor
Erica Ochoa, MBA, CHC Chief Compliance Office
Marlen Partida, MBA, Administrative Manager
Tan Suphavarodom, Deputy Director Administrative Services
Kimberlee Van, Administrative Manager Quality Management
Michael Sweitzer, LCSW, CATC-IV, Senior Program Manager
Rafael Villa, Program Manager I
Julie Hale, LMFT Deputy Director 24 Hour & Emergency Services
Amber Carpenter, LCSW, CATC-IV Deputy Director Substance Use Disorder & Recovery Services

During the Exit Conference, the following topics were discussed:

- Submitting follow-up evidence
- Due date for evidence submission

SUMMARY OF FY 2023-24 COMPLIANCE DEFICIENCIES (CD)

<u>Category</u>	<u>Number of CDs</u>
1.0 Availability of DMC-ODS Services	0
2.0 Care Coordination	0
3.0 Quality Assurance and Performance Improvement	0
4.0 Access and Information Requirements	0
5.0 Coverage and Authorization of Services	0
6.0 Beneficiary Rights and Protections	0
7.0 Program Integrity	0

TECHNICAL ASSISTANCE

San Bernardino County did not request technical assistance during this review.