

**Medi-Cal Behavioral Health Corrective Action Plan (CAP)**

**San Joaquin**

**Compliance Review Date: 10/31/2023-11/9/2023**

**Corrective Action Plan Fiscal Year: 2023-24**

Deficiency Number and Finding	Corrective Action Description and Mechanism for Monitoring	Corrective Action Implementation Date	Evidence of Correction	DHCS Response
<b>SMHS</b>				
<p><b>6.1.1</b></p> <p>The Plan did not record grievances, appeals, and expedited appeals in the log within one working day of the date of receipt of the grievance, appeal, or expedited appeal.</p>	<p>The Plan will revise and implement policies and procedures to ensure that records of grievances, appeals, and expedited appeals are documented in the grievance and appeal log within one working day of the receipt date.</p>	<p>July 30, 2024</p>	<p>Revised policy and procedure.</p> <p>Copy of de-identified grievance and appeal log demonstrating records of grievances, appeals, and expedited appeals are documented in the grievance and appeal log within</p>	



Deficiency Number and Finding	Corrective Action Description and Mechanism for Monitoring	Corrective Action Implementation Date	Evidence of Correction	DHCS Response
			one working day of the receipt date.	
<p><b>7.4.1</b></p> <p>The Plan did not ensure submission of disclosures to DHCS regarding managing employees or agents of the Plan who are convicted of a crime related to federal health care programs.</p>	<p>The Plan will develop and implement policies and procedures to ensure submission of disclosures to DHCS regarding managing employees or agents of the Plan who are convicted of a crime related to federal health care programs.</p>	<p>August 30, 2024</p>	<p>Policy and procedure</p> <p>Provider contracts with reporting requirements</p> <p>Disclosure monitoring and tracking logs</p> <p>Provider/employee disclosure forms</p> <p>Results of disclosure monitoring activities.</p>	

**Submitted by: Genevieve Valentine**

**Date: 6/18/2024**

**Title: Behavioral Health Director**

