

State of California—Health and Human Services Agency Department of Health Care Services



EDMUND G. BROWN JR. GOVERNOR

June 28, 2018

Hye Sun Lee Associate Regional Administrator Division of Medicaid and Children's Health Operations Centers for Medicare and Medicaid Services San Francisco Regional Office 90 Seventh Street, Suite 5-300 (5W) San Francisco, CA 94103-6707

Dear Ms. Sun Lee:

The Department of Health Care Services (DHCS) submits the enclosed Compliance Assurance Report: 2018 Annual Network Certification confirming that the Medi-Cal Managed Care Health Plans (MCP) contracted with the Department of Health Care Services (DHCS) are compliant, or have been deemed compliant, with the network certification requirements set forth in 42 Code of Federal Regulations (C.F.R.) §§438.206, 438.207, and 438.68. The Compliance Assurance Report is submitted in accordance with 42 C.F.R. §438.207(d). This Report includes an overview of the process used by DHCS to ensure that each MCP has provider networks with the ability to adequately serve the eligible beneficiaries for the upcoming contract year. The Report confirms that the MCPs meet all network certification requirements or have been deemed to meet the requirements.

MCPs that were unable to meet one or more standards for network certification have been deemed conditionally compliant and have a DHCS approved temporary standard in place. The temporary standards will remain in effect, and DHCS will continue enhanced monitoring, including the imposition of corrective action plans, until each MCP is fully compliant.

Should you have any questions or concerns regarding this summary, please contact Nathan Nau, Chief of the Managed Care Quality and Monitoring Division, at (916) 552-9373.

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Enclosure

cc: Mari Cantwell, Chief Deputy Director Health Care Programs State Medicaid Director Department of Health Care Services 1501 Capitol Avenue, MS 0000 P.O. Box 997413 Sacramento, CA 95899-7413

> Sarah Brooks, Deputy Director Health Care Delivery Systems Department of Health Care Services 1501 Capitol Avenue MS 4050 P.O. Box 997437 Sacramento, CA 95899-7413

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