State of California Office of Administrative Law

In re:

Department of Health Care Services

Regulatory Action:

Title 22, California Code of Regulations

Adopt sections:

50188

Amend sections: Repeal sections:

NOTICE OF APPROVAL OF EMERGENCY REGULATORY ACTION

Government Code Sections 11346.1 and

11349.6

OAL Matter Number: 2015-0615-02

OAL Matter Type: Emergency (E)

This emergency rulemaking by the Department of Health Care Services (the "Department") adopts section 50188 in title 22 of the California Code of Regulations. Section 50188 is adopted to address the matter of describing how and under what circumstances updated Medi-Cal beneficiary contact information shall be reported, which the Department is required to do through an emergency rulemaking no later than July 1, 2015. (See Health & Saf. Code, § 14005.36, subd. (e).)

OAL approves this emergency regulatory action pursuant to sections 11346.1 and 11349.6 of the Government Code.

This emergency regulatory action is effective on 6/24/2015 and will expire on 12/22/2015. The Certificate of Compliance for this action is due no later than 12/21/2015.

Date:

June 24, 2015

/ Steven J. Escobar

- Attorney

For:

DEBRA M. CORNEZ

Director

Original: Jennifer Kent Copy: Jordan Espey

STATE OF CALIFORNIA -- OFFICE OF A For use by Secretary of State only See instructions on NOTICE PUBLICATION reverse) STD. 400 (REV:01-2013) OAL FILE NOTICE FILE NUMBER REGULATORY ACTION NUMBER EMERGENCY NUMBER **NUMBERS** 2015-0615-021 For use by Office of Administrative Law (OAL) only **ENDORSED - FILED** in the office of the Secretary of State of the State of California 2015 JUN 15 PM 1: 08 JUN 24 2015 2:11 PM NOTICE REGULATIONS AGENCY WITH RULEMAKING AUTHORITY AGENCY FILE NUMBER (If any) Department of Health Care Services **DHCS 14-030E** A. PUBLICATION OF NOTICE (Complete for publication in Notice Register) 1. SUBJECT OF NOTICE TITLE(S) FIRST SECTION AFFECTED 2. REQUESTED PUBLICATION DATE 3. NOTICE TYPE 4. AGENCY CONTACT PERSON TELEPHONE NUMBER Notice re Proposed FAX NUMBER (Optional) Regulatory Action **ACTION ON PROPOSED NOTICE** OAL USE NOTICE REGISTER NUMBER PUBLICATION DATE Approved as Approved as Disapproved/ ONLY Submitted Modified Withdrawn B. SUBMISSION OF REGULATIONS (Complete when submitting regulations) 1a. SUBJECT OF REGULATION(S) 1b. ALL PREVIOUS RELATED OAL REGULATORY ACTION NUMBER(S) Managed Care Information Sharing 2. SPECIFY CALIFORNIA CODE OF REGULATIONS TITLE(S) AND SECTION(S) (Including title 26, if toxics related) ADOPT SECTION(S) AFFECTED 50188 (List all section number(s) AMEND individually. Attach additional sheet if needed.) REPEAL TITLE(S) 22 3. TYPE OF FILING Regular Rulemaking (Gov. Certificate of Compliance: The agency officer named Code §11346) Emergency Readopt (Gov. **Changes Without Regulatory** below certifies that this agency complied with the Code, §11346.1(h)) Effect (Cal. Code Regs., title Resubmittal of disapproved or provisions of Gov. Code §§11346.2-11347.3 either withdrawn nonemergency 1, §100) before the emergency regulation was adopted or File & Print filing (Gov. Code §§11349.3, Print Only within the time period required by statute. 11349.4) Emergency (Gov. Code, Resubmittal of disapproved or withdrawn Other (Specify) §11346.1(b)) emergency filing (Gov. Code, §11346.1) 4. ALL BEGINNING AND ENDING DATES OF AVAILABILITY OF MODIFIED REGULATIONS AND/OR MATERIAL ADDED TO THE RULEMAKING FILE (Cal. Code Regs. title 1, \$44 and Gov. Code §11347.1) 5. EFFECTIVE DATE OF CHANGES (Gov. Code, §§ 11343.4, 11346.1(d); Cal. Code Regs., title 1, §100) Effective January 1, April 1, July 1, or Effective on filing with §100 Changes Without Effective October 1 (Gov. Code §11343.4(a)) Secretary of State Regulatory Effect other (Specify) 6. CHECK IF THESE REGULATIONS REQUIRE NOTICE TO, OR REVIEW, CONSULTATION, APPROVAL OR CONCURRENCE BY, ANOTHER AGENCY OR ENTITY Fair Political Practices Commission Department of Finance (Form STD, 399) (SAM §6660) State Fire Marshal Other (Specify) 7. CONTACT PERSON TELEPHONE NUMBER FAX NUMBER (Optional) E-MAIL ADDRESS (Optional) Jordan Espey (916) 445-1514 jordan.espey@dhcs.ca.gov I certify that the attached copy of the regulation(s) is a true and correct copy For use by Office of Administrative Law (OAL) only of the regulation(s) identified on this form, that the information specified on this form is true and correct, and that I am the head of the agency taking this action, **ENDORSED APPROVED** or a designee of the head of the agency, and am authorized to make this certification. SIGNATURE OF AGENCY HEAD OF DESIGNEE JUN 2 4 2015 TYPED NAME AND TITLE OF SIGNATORY Office of Administrative Law Jennîfer Kent, Director

(1) Adopt Section 50188 as follows:

§ 50188. Reporting Updated Beneficiary Contact Information.

- (a) When a Medi-Cal managed care plan receives updated beneficiary contact information from a beneficiary, the Medi-Cal managed care plan shall seek consent from the beneficiary before providing this updated beneficiary contact information to the Department and county department. The beneficiary may provide consent to the Medi-Cal managed care plan through mail, telephone, Internet or other commonly available electronic means, if those means are available to the Medi-Cal managed care plan.
- (b) When a Medi-Cal managed care plan receives updated beneficiary contact information from a beneficiary, the Medi-Cal managed care plan shall provide that updated beneficiary contact information to the Department and county department. If a beneficiary has not provided the Medi-Cal managed care plan with consent to provide updated beneficiary contact information to the Department and county department, the Medi-Cal managed care plan shall inform the Department and county department that consent was not given when it provides the information to them.
- (c) A Medi-Cal managed care plan shall provide only the following updated beneficiary contact information to the Department and county department:
 - (1) Name;
 - (2) Address; and
 - (3) Telephone number.
- (d) If a Medi-Cal managed care plan informs the county department that the beneficiary did not consent to providing the updated beneficiary contact information.

the county department shall attempt to verify that the updated beneficiary contact information is correct before updating the beneficiary's case file.

- (1) The county department shall review information available to the county department, including, but not limited to, the beneficiary's CalWORKs and CalFresh case files of the beneficiary, or his or her immediate family members, which are open, or were closed within the last 90 days, and other sources of relevant information reasonably available to the county department to attempt to verify the updated beneficiary contact information.
- (2) If the county department is unable to verify the updated beneficiary contact information pursuant to subsection (d)(1) above, the county department may attempt to contact the beneficiary to verify the updated beneficiary contact information using the method of contact identified by the beneficiary as the preferred method of contact, if a method has been identified.
- (3) If a county department acquires updated beneficiary contact information from a source other than a Medi-Cal managed care plan or directly from a beneficiary, the county department shall contact the beneficiary to attempt to verify that the updated beneficiary contact information is accurate, prior to updating the information in the beneficiary's case file.

Note: Authority cited: Section 20, Health and Safety Code; Sections 10725, and 14005.36, Welfare and Institutions Code. Reference: Section 14005.36, Welfare and Institutions Code.