

PREP MEETING FOR TECHNICAL SUPPORT MEDI-CAL MEMBER ADVISORY COMMITTEE

Language Justice Orientation

Zoom Interpretation/Logistics
Meeting Information

Meeting Information

- » Meetings will be recorded for note-taking and internal review purposes.
- » Electronic notes will be taken throughout the meeting.
- » Meeting summaries will be sent to members (once they are available to the public).
- » We will NOT put any identifiers on our notes (e.g., names) for any public meeting summaries or documents.
- » Notes will not be shared outside of our Everyday Impact Consulting project team.
- » Recordings will be deleted annually.
- » Please remain muted until a facilitator invites you to speak.
- » We seek to promote healing through the Medi-Cal Member Advisory Committee (MMAC) meetings by integrating art throughout the process.

List of Acronyms

- » **MMAC:** Medi-Cal Member Advisory Committee
- » **DHCS:** Department of Health Care Services
- » **EIC:** Everyday Impact Consulting

MEDI-CAL MEMBER ADVISORY COMMITTEE MEETING

Wednesday, February 12, 2025

Welcome

Agenda

- » Welcome (5 min)
- » Director's Update (25 min)
- » Introduction to DHCS Leadership (5 min)
- » New Medi-Cal Member Website to Enroll and Re-Enroll (60 min)
- » Member Comments (15 min)
- » Next Steps (5 min)
- » Closing Remarks (5 min)

Community Norms and Agreements

- » We acknowledge and respect differing views, opinions, and experiences.
- » This is an honest, brave, and kind space.
- » It's okay not to understand or know everything.
- » We will ask for what we need to feel good about being here, support each other, and learn together as we go.
- » There are no "stupid questions." We all have different levels of understanding and different perspectives.
- » We choose collaboration.
- » We value staying on task.
- » What happens here stays here. What's learned here leaves here.

Director's Update

DHCS Introductions



Krissi Khokhobashvili

Deputy Director, Office of Communications

New Medi-Cal Website to Enroll and Re-Enroll

Introductions



Ken Blodgett

User Experience Designer



Mitchell Weiner

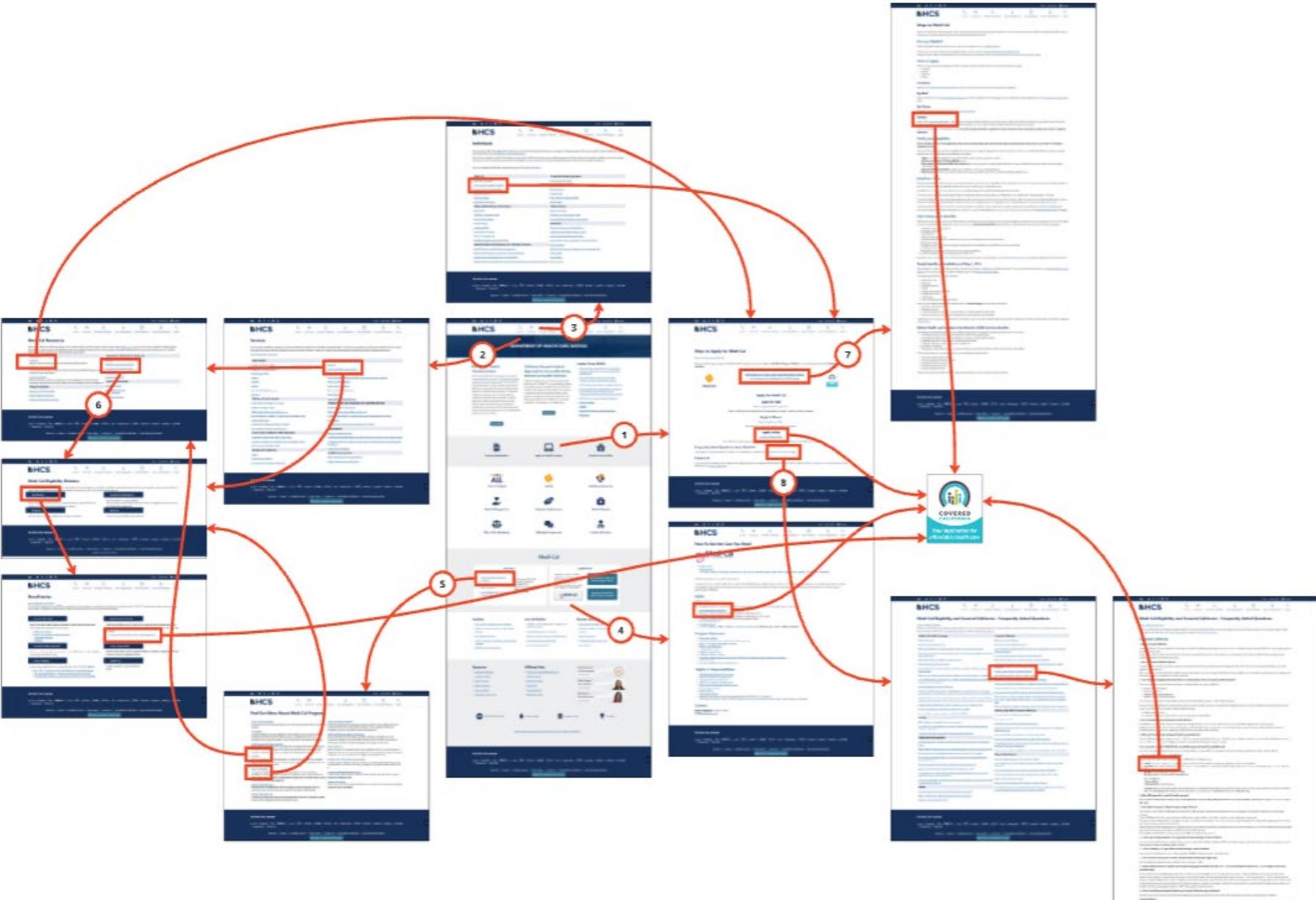
Digital Media Manager



Marjan Zamanian

Web Team Manager

Problem



Solution



- » Create a Medi-Cal website just for Members

Goals

- » Launching point to Medi-Cal
- » Member content only
- » Simple and easy to use
- » Easy to read and understand
- » [Medi-cal.ca.gov](https://www.medi-cal.ca.gov)

Website Demonstration

The image features a white background with the text 'Website Demonstration' centered in a dark blue, sans-serif font. Below the text, there are two thick, wavy lines that span the width of the page. The top line is a medium teal color, and the bottom line is a darker navy blue. Both lines have a slight undulating pattern, creating a modern, fluid design element.

Break Out Session

The image features the text "Break Out Session" centered in a dark blue, sans-serif font. Below the text are two thick, wavy lines that span the width of the page. The top line is a medium teal color, and the bottom line is a darker navy blue. Both lines have a smooth, undulating path, creating a decorative border at the bottom of the slide.

Questions

- » Q1: What was your experience completing the tasks using the website?
- » Q2: Is there anything missing from this website?
- » Q3: What new features would be helpful to add in the future?

Group Discussion



Thank You



Member Comments

Next Steps

- » Meeting Action Items
- » Next Meeting: Wednesday, April 30, 2025, from 5:30-7:30 p.m.; join by 5:15 p.m. for technical support

Closing Remarks

