

PERFORMANCE OUTCOMES SYSTEM
FOR
MEDI-CAL SPECIALTY MENTAL HEALTH SERVICES FOR
CHILDREN AND YOUTH

Stakeholder Advisory Committee

Department of Health Care Services
February 27, 2015



INTRODUCTIONS

Welcome to the status update for the Performance Outcomes
System Implementation

Introducing the Speaker:

- **Dr. Dionne Maxwell** – POS Project Lead, Data Analysis and Information Reporting Unit

AGENDA

1. Welcome and Introductions
2. Purpose & Overview of Law
3. Update on Performance Outcomes System Implementation
4. Initial POS Reports
5. Public Comment
6. Next Steps

Asking Questions

In person:

Please wait to be recognized

On the call:

Submit your questions via the Go To Meeting Question function on your screen

Overview of The Law Welfare & Institutions Code (WIC) Section 14707.5

Purpose

- To develop a Performance Outcomes System for Medical Specialty Mental Health Services for Children and Youth that will:
 - Improve outcomes at the individual and system levels
 - Inform fiscal decision making related to the purchase of services

Overview of The Law (continued)

Objectives

- Achieve high quality and accessible mental health services for children and youth
- Provide information that improves practice at the individual, program, and system levels
- Minimize costs by building upon existing resources to the fullest extent possible
- Collect and analyze reliable data in a timely fashion

June 2013 Amendment, Section (e)

- Establishes continuum of care efforts as part of the Performance Outcomes System
- Builds the bridge between managed care plans and county Mental Health Plans in accordance with California's implementation of the Affordable Care Act

Overview of The Law (continued)

To Provide Guidance:

- The department shall convene a stakeholder advisory committee comprised of representative of child and youth clients, family members, managed care health plans, providers, counties, and the Legislature.
- This consultation shall inform the creation of a plan for a performance outcomes system for mental health services.

Continuum of Care

Section (e) of the Statute:

The Stakeholder Advisory Committee shall:

- Develop methods to routinely measure, assess, and communicate program information linking Medi-Cal eligible beneficiaries to mental health services and support.
- Review health plan screenings for mental health illness, health plan referrals to Medi-Cal fee-for-service providers, and health plan referrals to county Mental Health Plans, among others.
- Make recommendations regarding performance outcome measures that will contribute to improving timely access to appropriate care for Medi-Cal eligible beneficiaries.

Update on Performance Outcomes System Implementation

POS Team

DHCS Team

- Dr Dionne Maxwell – Project Lead
- Kris Dubble – Data Analytics
- Edith Thacher – Project Manager

Stakeholder Advisory Committee

- Advisory committee for DHCS
- Inclusive of all stakeholders

Subject Matter Expert Workgroup

- Subset of the SAC, advise DHCS on a spectrum of issues

Measures Task Force

- Re-established with greater county participation
- Focuses on data identification for indicators in the Matrix

System Plan

Update on POS Progress

- The System Plan is in Executive review at DHCS and will be ready for release in April 2015.
- The SAC received a version of the Plan in October for review. Several members of the SME Workgroup (and the SAC) provided feedback.
- The System Plan was revised extensively in response to feedback.
- The System Plan was due to the Legislature on October 1, 2014 and will be provided about 6 months late.

Next Steps

- Submit to the Legislature and post to the POS website.

System Implementation Plan

POS Two Year Look Ahead

The System Implementation Plan is in draft.

Delivery to the Legislature will be delayed from the original date of January 10, 2015 until April of 2015.

- Plan will describe tasks anticipated over the next two years.
- Major activities include:
 - Continue defining reports based on existing data
 - Research and evaluate Expanded Data Collection
 - Methods Evaluation and Recommendations
 - CSI Modernization
 - Collaboration with other performance measurement efforts

Next Steps

- Submit to the Legislature and post to the POS website.

Methods Evaluation and Recommendations

Request for Information

- DHCS issued a Request for Information to identify an optimal methodology to assess child and youth functioning.
- Several excellent, competitive proposals were received.
- DHCS plans to enter into an Interagency Agreement with UCLA.

Question to be Answered

- *What is the best statewide approach to evaluate functional status for children/youth who are served by the California public specialty mental health service system?*

Next Steps

- Submit to the Legislature and post to the POS website.

INITIAL POS REPORTS

Initial POS Reports

Purpose

- Establish foundation for on-going reporting
 1. What are the demographics of the population served?
 2. What are the costs per beneficiary?
- Provide information on system use
 1. What services do the beneficiaries receive/use?
 2. What is use by age, gender and race (penetration rates)?
 3. What are beneficiary arrivals, exits and continuance of service?
 4. For recipients of inpatient care, how quickly do step down services begin?
- Provide trend information
 1. How does information compare over time?

Overview of Initial Reports

- Statewide Reports (for discussion today)
 - Aggregate data for all counties
- Mid-level Reports* (for release in March)
 - Organized by county population using EQRO model
 - Small-rural, small, medium, large counties, and Los Angeles
- Individual County Reports* (for release in April)
 - A report for each county will be issued
- Frequency
 - These reports will be refreshed every 6 months
 - New reports will be added

*Data suppression will occur if the numbers of beneficiaries are too small to meet DHCS privacy and security requirements

Definitions

Population

- Medi-Cal/Medicaid children and youth under the age of 21 who are receiving specialty mental health services

Data Sources

- Short-Doyle/Medi-Cal II
- Medi-Cal Eligibility Data System (MEDS) data from the Management Information System/Decision Support System (MIS/DSS)
- Data is submitted by counties to DHCS

Year

- The state fiscal year, from July 1 to June 31.
- Reporting years - FY10/11, FY11/12, FY12/13, and FY13/14

Measures Catalog

Purpose

- Provide methodology and definitions for measures in the reports

Content

- Information provided for each measure:
 - Definition including variable values and date range
 - Rationale
 - Numerator and Denominator
 - Data Source
 - Notes and References

Review Order of Reports

Report Topic	File Name
1. Cover Page	POS Cover Page_2.27.15
2. Demographics	POS Demographics_2.27.15
3. Penetration Rate	POS Penetration_2.27.15
4. Service Use	POS Service Use_2.27.15
5. Snapshot - Arriving, Exiting, Service Continuance	POS Snapshot_2.27.15
6. Step Down	POS Step Down_2.27.15

POS Web page:

http://www.dhcs.ca.gov/individuals/Pages/POS_MC_Sp_MHS-SHAC.aspx

Reports are located in the folder for February 27, 2015

Comparison with EQRO

POS and EQRO methodologies differ:

1. Different data sources:
 - POS uses Short Doyle/Medi-Cal and MIS/DSS data
 - EQRO uses Short Doyle/Medi-Cal and supplements with Monthly Medi-Cal Eligibility File data
2. 12 month period:
 - POS uses fiscal year
 - EQRO uses calendar year
3. Method for calculating penetration rate
4. Age groupings
 - POS: 0-5, 6-11, 12-17, 18-20
 - EQRO: 0-5, 6-17, 18-59, 60+

EQRO and POS are exploring possible changes to reporting methodologies to reduce differences.

Inquiring Minds....

If you want to know more about the reports:

1. Read the footnotes.
2. Refer to the Measures Catalog.
3. Send an email to cmhpos@dhcs.ca.gov

PUBLIC COMMENT

**Performance Outcomes System for Medi-Cal Specialty
Mental Health Services for Children and Youth**

Your Feedback

Opportunity for Written Comment

- Please give us your comments:
 - We have provided a form on the POS page of the DHCS website
 1. How might you be able to use the information in these reports?
 2. What additional information would you like to see?
 3. Any other comments or feedback.

POS Web page:

http://www.dhcs.ca.gov/individuals/Pages/POS_MC_Sp_MHS-SHAC.aspx

The form is located in the folder for February 27, 2015

Next Steps

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2015 Activities:

- Reports
 - Develop initial mid-level reports (by county population)
 - Develop individual county reports
 - Each county will receive their reports prior to publication
 - Post all reports on DHCS website, POS page
- Submit System and System Implementation Plans to the Legislature
 - Post plans on DHCS website, POS page
- Evaluation of Methods – Develop Interagency Agreement
- Develop Quality Improvement Approach
- Meet with SAC July/early August 2015
- Develop new reports for posting September 2015

THANK YOU FOR YOUR PARTICIPATION...

Contact Information:

POS Website:

http://www.dhcs.ca.gov/individuals/Pages/POS_MC_Sp_MHS-SHAC.aspx

POS Email Address: cmhpos@dhcs.ca.gov