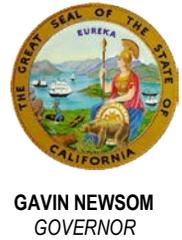




State of California—Health and Human Services Agency
Department of Health Care Services



GAVIN NEWSOM
GOVERNOR

Medi-Cal Rx Advisory Workgroup
Wednesday, October 21st, 2020 from 1:00 pm to 5:00 p.m.

[Register Here for Webex](#)

See what's new at Medi-Cal Rx <https://medi-calrx.dhcs.ca.gov/home/>

AGENDA
Welcome & Introductions <i>Harry Hendrix & Catey Campora</i> <ul style="list-style-type: none">Advisory Workgroup member roll call and Medi-Cal Rx team introductions
Medi-Cal Rx Project Updates <i>Erica Bonnifield & Harry Hendrix</i> <ul style="list-style-type: none">General project status, timeline, and implementation updatesMedi-Cal Rx policy and related processes
Contract Drug List/Plan Formulary Gap <i>Chris Amaral, DHCS</i> <ul style="list-style-type: none">Recent additions to the CDLUpcoming additions to the CDL
Complaints & Grievances Policy Updates <i>Jillian Lucas, Magellan</i> <ul style="list-style-type: none">High-level overview of changes to policy, based upon workgroup and other stakeholder feedback
Testing Overview <i>Carrie Moore, Alisha Ray, Magellan</i> <ul style="list-style-type: none">Discussion of Medi-Cal Rx Testing including AOO readiness and certification process
Other State Department Collaboration: DMHC and CDSS <i>Erica Bonnifield, Steve Ruhnau, and Alan Roush, DHCS / Christin Miller, CDSS</i> <ul style="list-style-type: none">DMHC / DHCS Collaboration – DMHC and DHCS Medi-Cal Rx APLs and Other Informing MaterialsCDSS – State Fair Hearings
Beneficiary Notice Templates/Call Scripts and Informing Materials <i>Lisa Dahlquist, DHCS / Katie Trueworthy, Magellan</i> <ul style="list-style-type: none">Status of DHCS/Magellan 90- and 60- day Medi-Cal beneficiary notices, as well as 30-day MCP member notices and corresponding outreach campaignStatus of call center readiness, including scripts and other related informationBulletins/Newsflash articles on CA-MMIS website and Medi-Cal Rx Subscription ServiceProvider outreach/notices, portal registration and training status
Action Item Recap <i>Buddy Hubbert</i> <ul style="list-style-type: none">Review action items
Public Comment <i>Erica Bonnifield</i> <ul style="list-style-type: none">The public is invited to provide comments to Workgroup members

Next Meeting: Monday, February 8th, 2021, 9:00 a.m. - 1:00 p.m., Webinar only

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Instructions for Public Comment:

Please note that non-workgroup members will be in listen-only mode. For the “Public Comment” portion at the end of the Workgroup, individuals wishing to provide feedback may use the “chat” feature or select the “raise hand” option in the webinar controls and the webinar host will unmute the line.