Already Registered for CalEVV? Completed LMS Training?

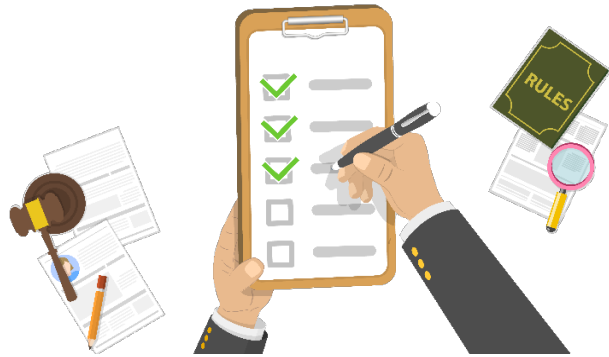### See what's next...
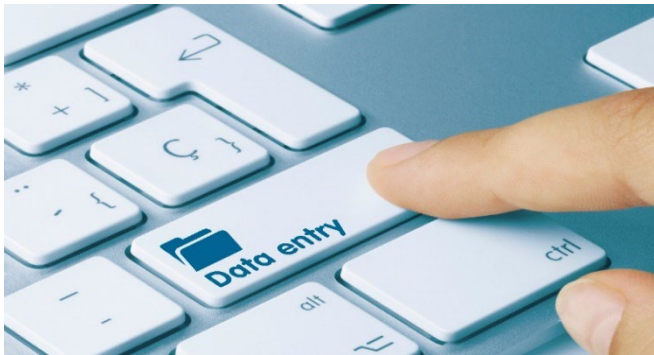
Refer to Resources below for more information.

Receive Your Welcome Kit!

Open the email received from **do-not-reply@etraconline.net** and download the welcome letter and attachments from the links.

Review Provider Identifiers

Evaluate that all identified associations created are those that you bill to, to avoid any data integrity issues.

Start adding clients and employees

Manually enter each client/employee or complete a bulk upload for clients with their authorized services. Repeat this process for agency staff into the CalEVV portal.

Train staff and collect EVV visits

Send CalEVV training video library link to your staff to educate them on how to use the system or submit compliant EVV visit data.

Join us for our July Office Hours...

Thursday, July 11 | 10-11 am
Register Here

Friday, July 19 | 3-4 pm
Register Here

SUBSCRIBE

NEW CalEVV E-mail Notifications

Stay informed with the latest news and updates. Click subscribe to join our mailing list.

RESOURCES

Here are some helpful links to get you started!

DHCS CalEVV website	Self-Registration Quick Reference Guide
*CalEVV Provider Self-Registration Portal	Provider Types and Codes
Client / Employee Bulk Upload Video	Subscribe to CalEVV Notifications

Need Assistance?

For program policy questions, contact EVV@dhcs.ca.gov.

For CalEVV Technical Support, contact 1-855-943-6070 or CACustomerCare@sandata.com.

DHCS
CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES

Questions? E-mail us at: EVV@dhcs.ca.gov