

Achieve Compliance with Confidence

Ensuring EVV Visit Accuracy



Provider Compliance

- Compliance means providers are registered and submitting Cures compliant EVV visit data for services that are provided in the home.
- EVV visit data must be captured in the CalEVV system, or an alternate EVV system, at the time of the visit.

NOTE: Manual entry or editing of a visit should only be done to ensure a compliant visit is recorded.

Provider administrators must correct any incomplete visits including those with unauthorized services before submitting claims.



CalEVV Aggregator

(Providers and Jurisdictional Entities)

Aggregator users can...

- Check the visit status (e.g., Incomplete, Verified, etc) to verify EVV compliance.
- Search, generate, and schedule reports.
- Review EVV data submitted by providers via CalEVV, or an alternate EVV system, to validate that visit data is accurate and captures the required six (6) data elements.

NOTE: Jurisdictional Entities (JE) have *read-only* access and are unable to modify visit data in the Aggregator. Providers should use CalEVV or their alternate EVV system to make any necessary edits to ensure accurate data submission.



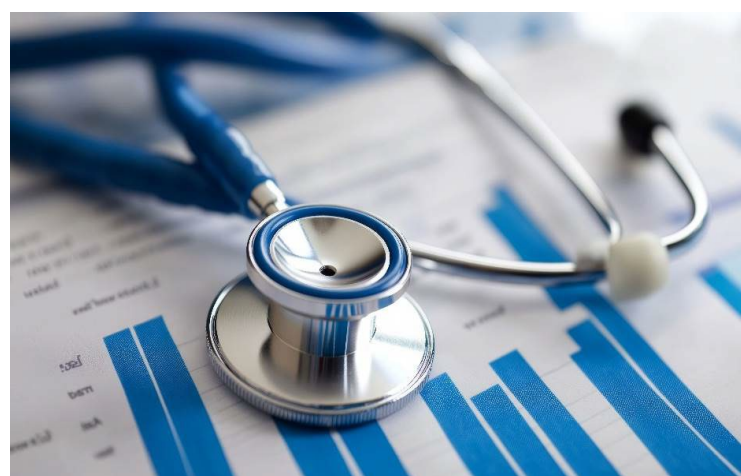
Providers using an Alternate EVV system can access the Authorizations Report through the CalEVV Aggregator.

Business Intelligence (BI) Tool / DOMO

(Jurisdictional Entities only)

BI Tool users can...

- Check the visit status (e.g., Incomplete, Omit, Processed, and Verified).
- Check to see if providers are registered and associated/linked to the correct JEs.
- View and access EVV visit data to ensure Cures compliant EVV data are being submitted by their associated/linked providers.
- Filter, drill down, and export reports allowing users to validate EVV data.



Understanding the Federal Statute on EVV Compliance

Providers must submit Cures compliant EVV visit data for services provided in the member’s home, and therefore, must capture all six (6) of the required data elements:

- ✓

Type of service performed
- ✓

Location of service
- ✓

Date of service
- ✓

Time of service
- ✓

Individual providing the service
- ✓

Individual receiving the service



Join us for our March Office Hours!

Monday, March 10 | 10:00-11:00 am **Q&A only**
[Register](#)

Friday, March 14 | 2:30-3:30 pm **Q&A only**
[Register](#)

Monday, March 24 | 11:00-12:00 pm **Q&A only**
[Register](#)



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CalEVV E-mail Notifications

Stay informed with the latest news and updates. Click [subscribe](#) to join our mailing list.

(Explore [previous editions](#) of the CalEVV Spotlight)



Here are some helpful links to get you started!

- [DHCS CalEVV website](#)

[CalEVV Visit Maintenance: Introduction \[video\]](#)

[CalEVV Visit Maintenance: Visit Exceptions \[video\]](#)

[CalEVV Aggregator Quick Reference Guide](#)

[CalEVV Aggregator Training Webinar PowerPoint](#)

[CalEVV Aggregator Webinar \(YouTube\)](#)
- [Provider Types and Codes](#)

[CalEVV Visit Maintenance: Visit Details \[video\]](#)

[CalEVV Functionality Guidance: Unauthorized Service Exception \[video\]](#)

[CalEVV Business Intelligence \(BI\) / DOMO Quick Reference Guide](#)

[CalEVV BI Training Webinar PowerPoint](#)

[BI Webinar \(YouTube\)](#)

Need Assistance?

- For program policy questions, email EVV@dhcs.ca.gov.
- For CalEVV Customer Support, call 1-855-943-6070 or email CACustomerCare@sandata.com.
- For EVV assistance with Alternate systems, call 1-855-943-6069 or email CAAltEVV@sandata.com.
- To update Administrator access to CalEVV, submit a request ticket through [Sandata On-Demand](#).



Questions? Email us at: EVV@dhcs.ca.gov
Comments & Feedback: [CalEVV Feedback & Comment Form](#)