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>> CAMERON BROWN: Good afternoon, we will begin in just a couple minutes.

>> CAMERON BROWN: We do have a couple more minutes. We still have people joining the call.

>> CAMERON BROWN: We will begin real quick. Good afternoon, my name is Cameron Brown and I am the program manager for the Department of healthcare services electronic visit verification program. I would like to welcome you to our December stakeholder engagement. Our team is excited to hold our last stakeholder engagement of 2021, and provide all electronic visit verification with the latest electronic visit verification. The Department of Health care services works with the Department of developmental services, public health, Department of Social Services, and the office of system integration, who are with us today. Couple housekeeping items I would like to go through today. Is that this webinar is being recorded for future training purposes. Links to Spanish and English closed captioning are being posted in the chat box. (Indiscernible) to set the English, there are options for Spanish in a separate tab or window. So, select the Spanish from the drop-down menu. We have ensured that we have American sign language interpreter today to insist and delivering arche updates throughout the presentation. To ensure we get to our presentation today, and stay on time, the audience is needed for our webinar. Please use the questions and answers or the Q&A box to post all your questions and use the chat box for any WebEx related issues. We will address the Q&A at the end, if time allows. Our panelist will be working to remedy any WebEx issues during the call. If, at the end of the presentations your questions are not answered, we will be posting the questions and are frequently asked questions or an FAQ document, Department of Health care services electronic visit verification webpage. All questions in the chat, and the Q and A will be saved prior to the end of the meeting. So, please use the Q&A box for any questions in the chat, for any WebEx issues. So, our agenda today. Introductions again I'm Cameron Brown and we have the other departments and team members on. We'll be going over the provider self-registration portal walk-through. Training process walk-through. And following up with any questions. Next slide. Due to the (indiscernible) program in the 21st century. Act that was passed in December 2016, required the use of an EVV system for Medicaid or Medi-Cal for California, for personal peer services and home health care services or services that are rendered in beneficiaries home. All personal care service providers are required to register in the provider self-registration portal with links that are located in our department healthcare services and art developmental department (indiscernible) EVV websites. And also located in our chat. This will allow electronic visit verification data to be sent to the California electronic verification web reader, whether provided chooses to which we will be (indiscernible). It does not register in the portal, it will not be able to send the data in the system, therefore will be out of compliance of the

21st century CURES act. All personal care services providers must use either the CalEVV system or the alternate EVV system by January 1, 2021, or within the next 15 calendar days. Next Slide. I will pass it over to Christine from (indiscernible) who has the next couple of slides.

>> KRISTINE SNYDER: Thank you Cameron, can you hear me?

>> CAMERON BROWN: Yes, we can hear you.

>> KRISTINE SNYDER: Perfect. I will share my screen.

>> KRISTINE SNYDER: We will visit that site again. When you come back, we should be looking at right now the DHCS webpage, is that when everybody sees?

>> CAMERON BROWN: Yes.

>> KRISTINE SNYDER: Fantastic. All right, as Cameron mentioned, all PCS providers or providers of PCS services especially to be using CalEVV and that launch is coming up on January 1st. I think I just lost the share, so let me try to share again, here. Can everybody still see my screen? I saw a flash, and it is gone.

>> CAMERON BROWN: We are switching you back to the presenter mode.

>> KRISTINE SNYDER: No problem. Okay. It's as I am sharing my screen, so I think we should all be looking at the DHCS webpage at this time. In the link that was provided on the slide presentation this is also a great resource for information on the CalEVV program in general, and the reason why we are going to stop your first is because I'm going to scroll down a little bit on the DHCS webpage and you can notice right up here, at the top some great information about the launch date for the CalEVV program, and right underneath that is information on the provider self-registration portal, which is what we will be walking through first met today. Including a link on where to go to register in that portal. So, if you are looking for that link throughout the presentation, you can visit the DHCS EVV webpage here, and click on the registration link. Note that there is also a CalEVV provider self-registration portal quick reference guide. So that quick reference guide will walk you through each inspection of the portal that we are about to walk through together and it does include the help information that I am about to cover. And speaking of that portal, we will go ahead and go over to it now. And I also want to point out that the help information is available throughout the portal. So, we will walk through the format itself and you will see some pretty extensive text that will help you guide you through what this form is, what each section is about, and there is also a help section on the left-hand side of the portal. If you click on in the menu bar, it is going to take you to all of that additional help information as well. There are sections within the cell page that you can click on the drop-down arrow, and it will expand, so if you would like to see all of the services that are included in the personal care service CalEVV program, you can see those listed here. And there is additional help throughout this page. I wanted to point that out, so you can find it. I will click on the home tab in the registration portal, so we can walk through the form together. Before I get rolling into the form, I do want to

point out his anybody write down the URL here, do not use it. This is a test portal or test version, so that we can do demonstrations like this, and it does not get added to all of the real provider information that this portal is captioning. Do not use this registration link. Post there use the one that is in the chat. As you go to the self-registration portal, you will know you are in the right place, because you will see the California provider vendor self-registration portal on the upper left-hand corner. There is a quick explanation about this form, that it must be completed. So this is the first step for any provider who does provide one of those personal care services and will be part of CalEVV. This is the very first thing that you do. Whether you intend to use the CalEVV state provided system or whether you choose to use an alternate system EVV system, that you may already have in place this is still the first that for everyone. There is a little bit of direction on the top of the portal form here, it helps explain that. I will scroll down a little bit, so that we can be looking at the first section of information together. That section is basic information. This is a place for you to put in some basic information about who you are as a provider. In the provider agency name field, this is where you would put name that you put in as a provider when you submit a claim. So, in this case I will just say an example that it is Angels in waiting is the agency name, and underneath that, is the service type field. Before I move on, you are going to see an (indiscernible) next to every field that is required. There are quite of few of the field, including all of the fields of the basic information. I want to go ahead and point that out that (indiscernible) there is no (indiscernible) it is an optional field. So, for service type here is where you would indicate that you are up PCS only provider, or if you are a home healthcare service only provider, or both PCS and HHCS, or none. You will notice that if you notice HHCS only, you will get a pop up that provides some clarification, this registration is only currently for PCS services. So if you only provide HHCS, your registration and dissipation will come at a later time. So, that indication is there, in case anybody would need clarification. But, if you select PCS only, or that you are both PCS and HHCS provider, you will notice that there is no warning box after the indication of the form that applies to you. The next field over to the right is for where you can select what program you are providing services under, so you will scroll down and you will find the full list of programs, in this case I will provide services of an agency under DHCS, W PCS, and you can check multiple boxes that may apply. If you are not sure if that is an option, as well. And then you are going to be asked for the approximate number of programs recipients. Now, this is asked for a reason, it is just to give a program an idea about how many recipients or caregivers you could expect to set up in the CalEVV system, if you choose to use the state system. It let's say I have 15, recipients that I expected provide PCS services to, and then when it comes to the caregiver staff, let's say I am typing, and I type the number one, let's say it is ten, but when I type I, noticed there is an additional question that opens up, that asks if you are an individual or independent provider, yes or no. If your answer is only one caregiver or staff, this is just some additional clarification if you are an individual or independent individual providing services on your own, or you will notice that if I keep typing here, and I type in ten, the number I intended to type, that question goes away. At this point is indicating that there

are multiple caregivers or staff. (Indiscernible) wants that section is filled out, we will scroll down to the next section, where is where you will provider identifiers. You will be asked about the department, jurisdictional entity, identifier type, and identifier. And then to the right there is an add button. There is a minimum of at least one provider identifier that must be added here. But, if you have multiple that applies to your agency, those are encouraged. At a minimum for DHCS providers you are encouraged to enter your national provider identifier, your MPI and your (indiscernible) we will get to that in just a moment. I will click off of that so you can see it again. The first bill being asked about if you add a provider is the department. So, I will go ahead and say it DHCS. The next field is asking about the jurisdictional entity, or jurisdiction that you provide services under, in this case I will say DHCS again. And then the next is your identifier type. So, here where you see the list of options, at a minimum you will be expected to fill in your EI and or your tax ID. And you will notice the last identifier field here populates with the format that is expected for the identifier type that you have selected. Once you have filled out all for for this identifier, you click submit and you will see that identifier listed here on the portal. If you need to remove this identifier, let's say you made a couple of errors and you want to start over, is a delete identifier icon, the trashcan here. If you want to edit for any reason, there is an added identifier as well. And we have one more identifier to add, the API, so I will click that button one more time, and you will fill out these four fields again, so DHCS is our department, DHCS is our jurisdiction or jurisdictional entity. Identifier type I will select MPI, and are identifier field (indiscernible) I will fill in (indiscernible) go ahead and click submit. Those are the two identifiers that are expected, if you have additional information that you would like to add in my you may. We are going to go ahead and scroll down to the next section. You will notice it does not have anyâ€ it is highly recommended, that is because it contains information on how to send information about the CalEVV program, if needed. Just provide another contact point for you to receive information, so it is very helpful. So, I will go ahead and say my address, it is 123 Coventry Lane, you can add in a second address line if you are in unit in the building. Sacramento, then you fill in your ZIP Code. But it does give the required format for that, yes I know that is not a correct ZIP Code, but then you would also choose your county. This is optional, so if you do not know your county or if you think this is enough address information, you can go ahead and leave that as well. So, we will scroll down to agency contact information. This does have (indiscernible) neck so, the phone number and email and name of the contact person filling out this form. So, you go ahead and fill out your phone number, and I will go ahead and put in a fake phone number, obviously. But, you would need the required format there. And for the email, let's say you are typing in your email, because you are the main contact person for your provider agency. In which case, that is okay. If there is another, let's say general email box that is in use for your organization, you can feel free to go ahead and click that in here as well. Just make sure that your email address that you put in here is actively monitored by somebody at the organization, because that is the email address that will be used here to send information out to you. It will also be the initial user that gets set up in your CalEVV account if you are using the CalEVV state provided system.

So, agency name, let's say that is going to be Taylor Jackson. They are both filled out, we will scroll down a little bit to the final section in the self-registration form. And this is additional information. There is some explanation that is provided here, because there is only one question but it is also an important question. And it is will your agency be using CalEVV to electronically collect visit data? And that is yes, no, or unknown. Are the options that are here. CalEVV is the state provided EVV system, so this is the state provided system. Yes. And if so, there is an additional question here, where your staff and caregiver, or your caregiver and recipient information will be coming from. So, you are manually in answering (indiscernible) you want to do a data upload, or unknown at this point. So, it does provide you the option that are available to setting up caregiver and recipient information. And a place for you to select, which route you would choose to use. If you know at this point, that you are going to be using an alternate EVV system, you would select no. You would not be using CalEVV electronically collect visit data. And that will open up additional question regarding what system would be using. So, let's just say you are going to be using ABC system, that is the first question, what system will you be using to electronically collect visit data. And if you scroll down just a little bit more on the page, there are a couple additional fields that are listed here. Like, the contact name. At your particular alternate EVV vendor. This information is very important, because when you indicate that you are choosing to use an alternate EVV system, this contact information will be provided to the California alternate EVV customer support team to go ahead and reach out to this vendor contact, and start the testing process in order for them to connect and send data to you on your behalf. They want to know what system and the contact information for your vendor contact is not required, but it is highly recommended because it is a very helpful in helping to continue the process in getting you set up, to send data to the CalEVV aggregator. And a contact phone number as well. If you do not know, at the time that you are filling out the form, whether or not you would like to use the CalEVV system or the alternate EVV system, there is an unknown button here for you. I would like to point out that if you are unknown, because you have not seen the CalEVV system or you would like more information on what would be required for an alternate EVV system that information those (indiscernible) CalEVV system demonstration and the alternate EVV technical specification, a link to that can be found on the DHCS EVV website. Great sources there to help you make your decision. Now, that the form is filled out I will go ahead and hit the submit button at the bottom of the page, at this time if there are any errors in what I have filled out in the form, they would be called out and I would be given the opportunity to go back and fix them. If there are not any errors, you would see that we are seeing on the screen right now. And that is a success box. I have successfully completed my registration. If you wonder to yourself, well, what happens now? There is additional text on the screen that is help explain that. And it is letting you know that your registration has been received, your assigned CalEVV identifier does show appear on the screen, but you will also be receiving a confirmation email with that CalEVV identifier to the email address that you provided for this provider agency. There is also additional information that is provided to you in that confirmation email, so I will go

ahead and pull that out at this time. So, what we have pulled up on the screen is the confirmation email that you would receive, right here at the top of the email would be your CalEVV identifier, that identifier is unique to you. It has been assigned upon your registration and the self-registration portal, and it is going to be very important in setting up your training or bridges training know registration for training, if you are using the CalEVV system. And also accessing your system credentials. So, that is an identifier that you want to keep handy and make sure that your faxes to it at a later time. And if you scroll down on that confirmation email, you will notice that there are additional instructions and information on what to do next. So, if you are a provider of who has chosen the CalEVV system, there is a section of information here that comes to you, to begin the training in the CalEVV system. I am going to scroll down just a little bit. This is letting you know that the first thing to do for training is to sign up in the sand data learning management system, otherwise known as LMS. And take your initial self-paced required courses. And if you scroll down just a little bit further, it is letting you know once you do that, you will have access to download your initial CalEVV system credentials. And we say initial credentials, because there is a temporary password that is provided to that initial system user, but of course you can reset and choose your own password. It is also a venue the login for the first person to be able to log into the CalEVV system, and that person could set up any additional users that are needed. Once you take that initial training, you also have access to additional training. Webinars, you could sign up for, videos, there are a lot of things that are provided. The next section gives you the next steps on how to do that. So, for that initial self-paced training, if you are a provider agency there is registration link for LMS that is posted here that you can click directly on. Now, if you would like some assistance in setting up your profile in LMS and start taking your courses, there is a link for the LMS quick reference guide for you. I did not mean to click that, but there we are. There is the guide. Let me go ahead and go back to our email here. And then, for independent providers, there's a section below for their element login section and quick reference guide as well. So, whether you are provider agency or an independent provider, both affirmations are available. In this case, it is the (indiscernible) demonstration scenario, I am a provider agency, so I am going to go to the sign-up link for LMS registration link under this provider agency section. And I happen to already have that open, so we will go ahead and go back here. I am trying to get around my WebEx window to click my tab. Once I can guess. There we go. So, here is the sign-up screen for LMS. This is what you would see if you click that link. You will notice that it is letting you know that the key for where you want to be, where you want to be standing at, in this case the California vendor admin, has already been filled in for you. That is because you accessed the page directly from the link that was provided to you. So, very important and very helpful. Because this is making sure that when you sign up in LMS you are going to have access directly to the courses that are intended for you. I will scroll down further on this page. To sign up for or register for a profile in LMS, there is some initial information. I will say that my first name is Katie, my last name is Smith. And then the email address I will fill in here is where I want to receive my LMS training completion email, also any additional information that I might need for

LMS at a later time, this is that email address. You want to make sure that this is the email address you will be checking and be able to get information at. You would enter a password reenter the password and then, if you scroll down a little bit more, the last two fields on the screen is for you to fill in your agency name and your CalEVV identifier. So, remember a moment ago when we were looking at the self-registration portal page, and it told you what your CalEVV identifier was, that is what goes into the screen. So, it can recognize you as having completed your initial training. So, in the agency name, I will go ahead and put in Angels in waiting. And then the CalEVV identifier here. And then I will click sign up. Once you click sign up, it is going to immediately create that profile for you. You will notice that you will see out welcome on the left-hand side, welcome K Smith. If you scroll down a little bit on that page, there is an icon directly in the middle or in the section if you will, called "my courses" this is where you go to access your training courses. If you click on that, you will see a folder that contains courses for California. You would click on that folder, it will expand and show you the CalEVV vendor admin overview course. If you want to begin taking this course now, you would click start on the right-hand side. Once that course content is opened up for you to see, I will scroll down just a little bit here. You will notice that there are a few courses that are included here for you. There is a system overview, but then there's also security and how to manage users within CalEVV and how to create additional users. These courses are given you the initial tools that you will need in order to be successful, with our CalEVV credentials when you receive them after taking this training. So it is helping to set you up for success. If you are at a point what you are ready to start your training, you can go ahead and click start on the training module and there is a video that will launch for you. It is recommended that you can take each of these courses individually, so you can complete the system overview and come back later and then complete the course, if you would like. It is about 90 minutes of content in all for this vendor provider agency content. Or if you would like to start it all in one (indiscernible) you can. We do recommend that if you start an individual section and individual video, you plan to complete that video before you exit out of LMS, just to make sure that it saves that you completed that section. You can see a progress bar on the right-hand side that let you know how many of those sections have been completed out of the total, in this case 11. Once all of those initial courses that I see on the page year have been completed, you will receive an email from LMS letting you know that your initial training courses have been completed. That is going to come to the email address that you set up in your LMS profile, it is going to come from but no reply address. Which is the software company at the LMS portal. It will come to you, whichever name you registered with and it will say congratulations, you have successfully completed the following course. And what will be provided next to you is a link to the webinar center to sign up for additional training courses, these are instructor led training. So if you're the type of person where you like to log in and have somebody walk through a demonstration, and you would like the opportunity to ask questions as that person is demonstrating. That life instructor will be an option for you, and we will go to this in just a moment. There is another option in taking training, and it is self-paced videos that are on send data on demand. You will

have that link in that email as well. We do not have it here, because that link on demand you will be able to click on, and it will take you into that same data on demand and get you set up and registered as a user already. So, we will go to the same data on demand so you can see that too. But, this is where you can access a training video that actually shows the overall training process, if you would like. It also has short self-paced videos that go through every functionality in the CalEVV system that are great refresher videos, if you would like a refresher on a particular area. It is also a great way to take those videos and how to capture the visit of the CalEVV system and play them (indiscernible) caregiver training. So, we will go to that webinar center first, so you can see what that looks like and how you would find out for a live webinar there. So, if you want to click on that Sandata webinar center link that is provided in the LMS completion. On the left-hand side of that webinar the steps on how to sign up for a webinar are listed right here. If you need the states they are very handy here on the left. So, there is a system overview course, and each of these webinars will let you know how long they are expected to be. A summary of that course and overall what it is. So, this is a system overview. So to sign up to one of those, you can click on anywhere or on the arrow on the right. And it is going to provide a calendar. You can switch months, if you want to see any additional weeks or days where webinars are available. The days that are available the number is bolted here for you. And the time that the webinar is available to sign up for his own right hand of the screen. So, if I click on the 29th, the time here is 12:00 PM. But, you can click on that time, it will give you a reminder of the date and time you are signing up for, and the duration is included there for you. Just letting you know that is an hour long webinar. And if you are sure that this is something you would like to sign up for, you can click continue and will take you to a registration page. This is not a demonstration page, so I do not want to take up a spot in that webinar. But, this is the webinar center. And all of the courses that you could find in and you can click the Sandata webinar seeking go back home. Speaking of that self-paced training, Sandata on-demand, I want to go there real quick and show you what that looks like. So, I did click on the tab directly here, because it is a second link that will be in your LMS completion email. If you can see what Sandata on-demand will look like. You will notice that I am cited in right now at the Sandata on-demand. That is because there is a sign out button on the right hand corner. The link that is provided to you in your LMS completion email, will get you logged in and sign in to Sandata on-demand. And if you scroll down on that main page, there is a section called training information. This is a quick reference guide, so there are some other areas here as well, for alternate EVV solution vendors or providers where you can alternate EVV system. There is a section (indiscernible) the training information section is where you would go and focus on. This is letting you know the full product video library there with LMS information, if you needed and training guides. You can click on that section. You will go to the full product video library and in my particular log in here I see that the telephonic visit verification video library, but you would also see Sandata mobile connect, you would see everything that you would need to access. So, I will click on this real quick. And this is what you would see in a typical article, there is information that is posted here there is a link.

There are a lot of things that you can access here on Sandata on-demand. All right, the next thing that we are going to do, we will go ahead and go back to the PowerPoint presentation. So, I will go ahead and stop sharing at this time. And we will go back.

>> CAMERON BROWN: Sorry, but we are experiencing some technical difficulties, Christine, I emailed you the PowerPoint, if you want to keep presenting and go through and we will finish up the slides.

>> KRISTINE SNYDER: No problem. Just one moment. And we will be ready to roll.

>> CAMERON BROWN: Sorry about that, thank you.

>> KRISTINE SNYDER: Okay, pulling that up now. All right, let me make sure that I shared it appropriately. Okay, is everybody seeing, yup.

>> CAMERON BROWN: Yes, thank you so much Christine.

>> KRISTINE SNYDER: Absolutely. And here is where we left off before our presentation, this is just a good reminder that the DHCS EVV webpage is a great resource for all things CalEVV including a link to that self-registration portal. And you also have noticed that the last question in the self-registration portal is where you can (indiscernible) selection as to whether or not you will be using an alternate EVV system vendor or the CalEVV system. Or unknown, if unknown. But, ultimately one or the other. So, a few key reminders about what we reviewed in that self-registration form. Your provider agency name that you put in the form should be the same name that is provided on your claim. Also, the two key identifiers that you want to make sure to enter into your self-registration form are your national provider identifiers, and your federal tax ID, or EIN. The address is optional, however it is highly recommended. So, a possible contact information to get information out to you is available. And your telephone number and email address are required and this is for the same reason. Telephone number for contact information and email address because it is also used in your CalEVV account set up. And to recap some things that we have talked about the CalEVV system training process, this process does begin registering in the CalEVV provider self-registration portal. Once you have registered in that self-registration portal, you are going to receive a confirmation email, and that is going to come from Cal EVV do not reply at Sandata.com. Just so you know, it will be helpful to add that email to your safe sender list for your email, in case that do not reply is possibly going to flag this email as spam. All right, so that is the email it will come from. And this will notify you for your successful portal registration, also we will have your Done a CalEVV identifier in it, so you want to hang onto that because that CalEVV identify is important. Training registration information will also be included in the confirmation email from your portal self-registration. That training registration is open, as of now. So, if you registered in the CalEVV provider self-registration portal before December 16, then an email has been sent to you with training registration information and link to sign up. If you register in the CalEVV provider self-registration portal on December 16 or after, your confirmation email is self-contained that the self-registration information. So, everybody who has

already taken the step or is going to take the step to sign up in the self-registration portal will get training registration information sent directly to you. To recap the training process, first that again is register in the CalEVV provider self-registration portal. You cannot highlight that enough, because it is that important. The next step is you will receive training registration information, know that is emailed to you. And that is as of 12/16 or after, so that information would not have come on before, just in case you have not missed anything. Once you receive your training registration information, you will register in Sandata's learning management system or LMS and take initial self-paced courses. And then, from doing that you will receive additional information on how to complete training Corp. Through life webinars or self-paced videos. Whatever works best for you. Now, once you register for and take that initial course, and those courses are located in the LMS system, that self-paced training is about 90 minutes of content. And then once completed you will receive your completed confirmation email with the next steps. Now, the next part, I will bring up the email and show you (indiscernible) there will be another email you will receive after 24 hours you have completed in the initial training in the LMS system. You will receive an email with directions on how to login to the system called the track, you can download your welcome kit. That kit will have your initial, (indiscernible) information that you will (indiscernible) and other helpful information it is going to help you to get started in the CalEVV system. So, it is the key to your CalEVV kingdom sort of speak. I will go ahead and bring up that email now. Just so that you can see what it looks like. But, I do want to point out that the email itself is going to have a link that takes you directly to where you download that welcome kit. So, this is what that welcome kit email will look like. It is going to come from that do not reply, so remember I mentioned that system name is called the track, and scroll down a little bit here. And it is letting you know you're welcome kit is now available, all right. It is also letting you know that you will need your CalEVV identifier to download that welcome kit. So, it is giving you a reminder of where that confirmation email would have come from, the CalEVV do not reply at Sandata.com to help you find that email and your identifier, if you do not have it written down somewhere or do not remember it. You will need that CalEVV identifier, once you click the link that is provided to you in this email, that link is specific to you. That is why it is not listed in our email template here. You would be brought to a page where you would enter your CalEVV identifier, and you will be able to download that welcome kit. Again, you will not get this email unless you complete your initial self-paced training courses in LMS. And this is the email that you will receive about 24 hours after you have completed the training. So, welcome kit can be unlocked and this information can be sent to you. Now, if you need any assistance while you are retrieving your welcome kit, support phone and email information is located directly in this email as well. So, you know who to reach out to if you need any assistance. For providers who are using an alternate EVV system, this process does begin to you again, which registering in CalEVV provider self-registration portal. So, that is the first that for everyone. For those who you are using a CalEVV or alternate system, register in the self-registration portal first. And there, will receive a confirmation email from the California alternate EVV customer support team that your intent to use an

alternate EVV vendor system has been received. That email will also let you know that there is no further action that you need to take at that particular time that the California alternate EVV customer support team has reached out to your selected alternate EVV vendor, as long as the contact information is provided. And they are already working with your alternate EVV vendor to go through the testing process and make sure that you know your alternate EVV vendor can successfully then data on your behalf to the CalEVV aggregator. Now, what's that testing has been successfully completed, you will receive a final email from the California alternate EVV customer support team letting you know that testing has been successfully completed and you are ready to be set up in production and your alternate EVV vendor system is able to send data on your behalf to the CalEVV program. So, the last email from the alternate EVV customer support team is going to include your production credential information and other words that information your alternate EVV vendor would use to send data on your behalf, it also includes your initial log in to the CalEVV aggregator, which is where you would log in and see a read-only view of the data that your alternate EVV vendor has sent to the CalEVV aggregator. And it will also include a link where you go to sign up for self-paced training at the CalEVV data in that LMS system. So, a quick recap of the process for providers using an alternate EVV systems. You register in the CalEVV provider self-registration portal first. Then you receive confirmation of your selection to use and alternate EVV system from the California alternate EVV customer support system. Also your alternate EVV vendor will complete testing to make sure that they can successfully Sandata on your behalf to the CalEVV program. And then, you will receive a final email from the California alternate EVV customer support team, that includes your production credentials, which is more information your alternate EVV vendor would use, but also your initial aggregator login and a link to take training on the CalEVV aggregator. And if you have any questions at any time or to be added to the DHCS EVV notification list, you can always email EVV@DHCS.ca.GOV.

>> CAMERON BROWN: Wow, thank you so much Christine that was a great demonstration of the provider self-registration and the training portal, so that was extremely helpful.. (indiscernible) we as well as email communication. So, we do that all personal care services electronic visit verification providers, please visit our EVV webpages and register today. And then, of course now that we have concluded with our demonstration, we can address some of the questions that we have received in the chat for the last couple minutes. So, question number one what happens to vendors that are not able to go live January 1 in Sandata, or alternate EVV system? And so, we will continue to grow on providers into CalEVV system or an alternate EVV system throughout the (indiscernible) through EVV. We (indiscernible) on the DHCS website. Is the January 1, 2021 launch date a hard date where our agency is required to be 100% in compliance with EVV, or do we just need to show reasonable effort? By that date? So, the answer is yes. All providers of PCS or personal care services are required to use the CalEVV system, or an alternate system by January 1 of 2022. So, again please register via our department website. And so we did receive some questions for the Department of developmental services as well as the Department of social services, so

for the specific questions for those departments or other departments other than DHCS, we do want you to contact your departments. A couple more. (Indiscernible) providers services on January one, 2022? So, the personal care services and so if your agency provides that service, we do ask for you to please sign up. Or CalEVV use provider registration. And we do have our provider types and codes, so if you are still wondering if you are impacted by EVV, we do have a list on our DHCS webpage that outlines all the different types of providers. We want to use our current system provider as an alternate EVV system, but will not be able to have our system configured tested by January 1st. Do I use the CalEVV in the meantime? So, no. You can continue to use your current system and the alternate EVV specifications are on our DHCS EVV webpage. I will take one more. We have not received the links to the LMS system yet for training, and told that these would not be ready until the middle of next week. There are some concerns about the timing on that. So, our answer would be training will be ongoing through February. And there are quick guide videos on the Sandata learning management system, LMS available for use throughout the (indiscernible) of EVV. All right, so there were just a couple more questions, but we are running out of time and I want to be respectful of everybody's time. So, we might not answer questions today, but we will be posting them in a frequently asked questions and posted on our EVV webpage. So, I would like to thank everybody, especially Christine and everybody in attendance today. Happy holidays, we look forward to 2022, and our system go live for personal care services on January 1st of 2022. Thank you very much and now we will stop recording.