



Medi-Cal Rx Testing Overview

- Today's discussion will include the following components:
 - Testing Stages
 - Stage 1 Testing Approach
 - Stage 1 Testing Results
 - Stage 2 Testing Approach
 - Stage 3 Testing Approach
 - Questions/Comment Session



Medi-Cal Rx Testing Stages

- As part of the transition, there will be three (3) testing stages to show increased readiness for Assumption of Operations (AOO) on January 1, 2021, as follows:
 - Stage 1: June 1st (complete)
 - Stage 2: July 13th (in progress)
 - Stage 3: September 14th (not yet started)



Medi-Cal Rx Testing Stages

Stage 1 – COMPLETE June 1st	Stage 2 – IN PROGRESS July 13th	Stage 3 – NOT YET STARTED September 14th
<ul style="list-style-type: none"> • Stage 1 Test Plan • Stage 1 Readiness Certification (Pre-requisite) • System Testing of Applications begins • Provide DHCS accesses • Operational Processes, Plans, Procedures, Manuals, Tools • Initial Contractor integration testing • MCP interfaces • DHCS Reviews • DHCS participates in weekly status meetings with MMA • DHCS to provide test data files 	<ul style="list-style-type: none"> • Stage 2 Test Plan • Stage 2 Readiness Certification (Pre-requisite) • System Testing of Applications continued • Integration Testing • Operational Processes, Plans, Procedures, Manuals, Tools • Claims Comparison Cycle 1 of 2 • Performance and Stress Testing • Disaster Recovery and Business Continuity • Records Retention and Retrieval • Documentation Management • Security • Secondary Contractor integration testing • Confirm system accuracy and Contractor's staff proficiency • Confirm Sub-Contractor dependencies and functionality • End-to-End • Provider and Switch Connectivity • Provider/Switch and Vendor • MCP interfaces • DHCS Reviews • DHCS participates in weekly status meetings with MMA • DHCS to provide test data files 	<ul style="list-style-type: none"> • Stage 3 Readiness Certification (Pre-requisite) • Claims Comparison Cycle 2 of 2 • Readiness Test Execution • Contractor Readiness for 180 day Transition Period • Operational Demonstrations • Stress Testing • Stage 3 Test Plan • DHCS Readiness Test Plan • DHCS participates in weekly status meetings with MMA • DHCS to provide test data files • DHCS to provide approval for AOO • DHCS Reviews



Stage 1 Testing Approach

During this phase, testing efforts by Magellan will:

- Demonstrate environments, facilities, staff, processes, tools, and deliverables to be used through term of the Contract
 - Both from a system testing perspective as well as operational scenarios to meet contract requirements
- Conduct testing of pharmacy claims administration for beneficiaries enrolled in Medi-Cal Managed Care Plans



Stage 1 Testing Results

- Testing complete as of 7/17/2020

Total Testcase count : 1189

Status	count	In min	%
Not Executed	0		0
Pass	1189		100
Fail	0		0
Blocked	0		0
WIP	0		0
Predicted Fail	0		0
Others	0		0



Not Executed Pass
 Fail Blocked
 WIP Predicted Fail
 Others

Project	Release	Total	Executed	Executed %
MediCal Implementation	FirstRx_Stage 1	238	238	100
MediCal Implementation	FirstTrax_CI- Stage1	141	141	100
MediCal Implementation	Genesys-IVR- Stage1	92	92	100
MediCal Implementation	WebPortal-Stage1	22	22	100
MediCal Implementation	MRxAssist-Stage1	19	19	100
MediCal Implementation	MCP FirstTrax-Stage1	79	79	100
MediCal Implementation	Interfaces Inbound_Stage1	11	11	100
MediCal Implementation	MCP Outbound Stage1	41	41	100
MediCal Implementation	MCP FirstRx-Stage1	546	546	100
Project	Release	Total	Executed	Executed %
ALL		1,189	1,189	100



Stage 2 Testing Approach

During this phase, testing efforts by Magellan will:

- Demonstrate environments, facilities, staff, processes, tools, and deliverables to be used through term of the Contract
 - Both from a system testing perspective as well as operational scenarios to meet contract requirements
 - Include comparison testing with the current Medi-Cal Fee-For-Service Fiscal Intermediary
- Conduct testing of pharmacy claims administration for beneficiaries enrolled in Medi-Cal Managed Care Plans
- Conduct Disaster Simulation, Disaster Recovery and Business Continuity exercises



Stage 2 Testing Approach

- During Stage 2, there will be several different types of testing strategies occurring:

Integration Testing

- Conducted on a fully developed Software Module which includes Services, Interfaces, Data & components to verify they all work well with each other.

System Testing

- Conducted on a fully integrated application to verify that it meets the overall specified system requirements.

Regression Testing

- Conducted on an application to confirm that the recent repairs or changes have not adversely affected its existing features, functions & components.

Performance Testing

- Conducted to determine the system's responsiveness, speed & stability under a particular workload.

Comparison Testing

- Conducted to validate multiple applications or subcomponents of the application concurrently to reduce the time and efforts.

End-to-End Testing

- Conducted to validate the lifecycle or workflow and dataflow of a customer process end to end to ensure the right information is passed between various systems and components.

Readiness Testing

- Conducted to validate the application in the real world by the intended customer-focused audience



Stage 2 Testing Approach

- During this phase, there will be several different test deliverables, including:



Stage
Test
Plans



Weekly
Progress
Reports



Stage Test
Results



Stage
Readiness
Certifications



Stage 2 Testing Approach

- During this stage, Magellan will engage in various strategies to ensure DHCS is apprised of the status, including:
 - Weekly Status Meetings to review detailed progress report with DHCS project leadership, current FFS FI representatives, Magellan project leadership and quality assurance team
 - Mid-way through each testing stage, Magellan to deliver daily progress reports
 - Testing Defect Log will be delivered daily to DHCS
 - In the event that there are three or more critical/high defects on the Defect Log, Magellan will facilitate daily meetings with DHCS until resolved



Stage 2 Testing Approach

To facilitate a smooth transition, there will be provider and MCP training during the Stage 2 timeframe.

- Pharmacy providers will have the opportunity to submit 'Test Claims' prior to AOO (1/1/2021).
 - To ensure that Magellan is able to receive claims sent by the Pharmacy and generate/return accurate response messages within permissible response time frames.
 - Pharmacies will be able to volunteer to participate in testing via an email mailbox that will be rolled out in the coming months.



Stage 2 Testing Approach

- Training will occur during the October/November 2020 timeframe:

Training	
For	Topic
August 2020	
Providers (pharmacies & prescribers)	Registration instructions for the secured portal and associated applications
September 2020	
Providers (pharmacies & prescribers)	General training begins
MCPs	Training schedule and registration instructions
October 2020	
MCPs	Training begins
Providers (pharmacies & prescribers)	General training continues
November 2020	
Pharmacies	Web Claims Submission Training
MCPs	General training continues
Providers (pharmacies & prescribers)	General training continues

- Refer to <https://medi-calrx.dhcs.ca.gov/home/>



Stage 2 Testing Approach

- To ensure Medi-Cal Managed Care Plans received coverage of all transaction types and claim/prior authorization (PA) lifecycle steps
- Total of four (4) cycles of testing for outbound files
 - Claim record, claim supplemental
 - PAs, PA notes
- Magellan shared test scenario workbooks for the outbound files
 - Ex: compound drugs, paid/reversed, PAs with multiple reason codes, etc.
 - Included scenarios based on feedback from MCPs



Stage 2 Testing Approach

- There will be a total of three (3) cycles of testing for MCP data conversion files sent to Magellan, including:
 - Claims
 - Prior Authorization (PAs), and PA notes
- Historic data conversion load validation
 - There will also be validation of the transformation rules, mapping, load processing, and output.

Work Stream	Testing Duration, in weeks	Target Testing Start Date	Target Testing End Date
MCP	12.5	07/02/2020	09/29/2020
Inbound	8	7/27/2020	09/21/2020
Outbound	12.5	07/02/2020	09/29/2020



Stage 3 Testing Approach

- DHCS will provide the Stage 3 Test Plan, including test cases/scenarios, to Magellan prior to the start of Stage 3 testing in September.
- The objectives of Takeover Testing Stage 3 are:
 - Demonstrate and verify Magellan's AOO Readiness in all Contract areas, including the continuity of care transition period for the first one hundred and eighty (180) days of operations.
 - Demonstrate ability to process high claims volume through stress testing – including pharmacy claims for beneficiaries enrolled in Medi-Cal managed care plans.
 - Demonstrate proper processing of all federal and state supplemental drug rebates.



Thank you!

Questions and/or Comments?