

Plan Name	Plan Enrollment	HCO	QOC	HCP	EDU	COC	ELG	OHC	PRV	MISC	Total Issues	Total Cases	Percent of Total Issues
No Plan - FFS		2,070	4	24	224	2	185	86	14	302	2,911	2,587	31.00%
Unknown/Unspecified Plan		13	0	2	6	0	12	1	1	61	96	95	1.02%
Aetna Better Health of California	5,061	26	0	1	1	0	1	2	0	0	31	30	0.33%
Alameda Alliance for Health	261,852	127	0	3	15	0	15	2	0	7	169	147	1.80%
AltaMed Health Services Corporation	67,762	37	0	0	2	0	2	1	0	0	42	34	0.45%
Anthem Blue Cross Partnership Plan	763,221	443	2	26	63	2	15	20	2	44	617	587	6.57%
Anthem Blue Cross Cal MediConnect	2,682	1	0	0	0	0	0	0	0	0	1	1	0.01%
Brandman Centers for Senior Care	225	0	0	0	0	0	0	0	0	0	0	0	0.00%
Cal Viva Health	362,561	93	1	2	13	0	4	6	1	6	126	102	1.34%
California Health and Wellness Plan	197,040	92	2	5	6	0	8	5	0	5	123	138	1.31%
CalOptima	762,838	203	3	9	31	4	20	10	4	28	312	319	3.32%
Care 1st Partner Plan, LLC	84,408	47	0	1	7	0	1	4	1	3	64	57	0.68%
Care 1st Cal MediConnect	5,252	4	0	0	0	0	0	0	0	0	4	4	0.04%
CareMore Cal MediConnect	3,437	0	0	0	1	0	0	0	0	0	1	1	0.01%
CenCal Health	178,582	46	2	3	8	0	3	2	0	5	69	63	0.73%
Center for Elders Independence	690	0	0	0	0	0	0	0	0	0	0	2	0.00%
Central California Alliance for Health	350,964	84	0	1	12	0	7	1	0	8	113	143	1.20%
Central Valley Medical Services Corp	477	0	0	0	0	0	0	0	0	0	0	0	0.00%
Communicare Advantage Cal MediConnect	5,738	0	0	0	0	0	0	0	0	0	0	0	0.00%
Community Health Group Partnership	276,132	63	0	2	7	1	5	2	1	3	84	77	0.89%
Contra Costa Health Plan	182,465	105	0	4	12	0	4	2	0	5	132	123	1.41%
Family Mosaic Project	25	0	0	0	0	0	0	0	0	0	0	0	0.00%
Gold Coast Health Plan	200,602	102	0	6	15	1	9	13	0	7	153	167	1.63%
Health Net Cal MediConnect	12,883	9	0	0	0	0	0	0	0	1	10	8	0.11%
Health Net Community Solutions, Inc.	1,478,855	658	0	36	53	0	32	9	8	35	831	940	8.85%
Health Plan of San Joaquin	346,782	111	0	2	16	0	3	2	3	6	143	146	1.52%
Health Plan of San Mateo	110,642	29	0	2	1	0	3	0	0	3	38	38	0.40%
Health Plan of San Mateo Cal MediConnect	8,978	3	0	0	0	0	0	0	0	0	3	3	0.03%
Humboldt Senior Resource Center, Inc	144	0	0	0	0	0	0	0	0	0	0	0	0.00%
Inland Empire Health Plan	1,229,419	1,005	0	16	106	1	78	19	3	38	1,266	1,180	13.48%

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Inland Empire Health Plan Dual Choice Cal MediConnect	24,812	11	0	0	5	0	1	0	0	1	18	21	0.19%
InnovAge PACE	468	0	0	0	0	0	0	0	0	1	1	0	0.01%
Kern Family Health Care	256,100	61	0	1	11	0	4	7	0	5	89	83	0.95%
KP Cal LLC	146,934	128	0	2	17	0	13	6	0	7	173	165	1.84%
L.A. Care Health Plan	2,072,659	611	2	54	84	3	44	17	9	47	871	954	9.27%
L.A. Care Health Plan Cal MediConnect	15,105	15	0	0	1	0	1	0	0	0	17	11	0.18%
Molina Dual Options Cal MediConnect	8,557	5	0	0	1	0	0	0	0	0	6	5	0.06%
Molina Healthcare Of California Partner	459,099	315	1	13	27	0	14	9	0	9	388	360	4.13%
On Lok Lifeways	1,476	0	0	0	0	0	0	0	0	0	0	0	0.00%
OneCare Connect Cal MediConnect	14,592	0	0	0	0	0	0	0	0	0	0	0	0.00%
Partnership HealthPlan of California	562,662	190	0	15	27	0	11	4	1	26	274	279	2.92%
Positive Healthcare (a.k.a. AIDS Healthcare Foundation)	665	1	0	0	0	0	0	0	0	0	1	1	0.01%
San Francisco Health Plan	130,480	25	0	1	3	0	1	3	1	1	35	37	0.37%
Santa Clara Family Health Plan	252,236	79	2	6	12	1	6	1	2	7	116	105	1.24%
Santa Clara Family Health Cal MediConnect	7,129	1	0	0	0	0	0	0	0	0	1	1	0.01%
Senior Care Action Network (SCAN)	13,168	4	0	0	3	0	0	0	0	0	7	8	0.07%
Sutter Senior Care	293	0	0	0	0	0	0	0	0	0	0	0	0.00%
United Healthcare Community Plan of California	8,906	45	0	4	3	0	1	1	0	1	55	48	0.59%
Total	10,866,152	6,817	19	237	790	15	502	234	51	671	9,336	9,022	100.00%

HCO - Enrollment/Disenrollment
QOC - Quality of Care
HCP - Health Care Plan Issues

EDU - Education & Outreach
COC - Continuity of Care
ELG - Eligibility

OHC - Other Health Coverage
PRV - Plan Subcontractor/Provider Issues
MISC - Miscellaneous Issues