

Plan Name	Plan Enrollment	HCO	QOC	HCP	EDU	COC	ELG	OHC	PRV	MISC	Total Issues	Total Cases	Percent of Total Issues
No Plan - FFS		1,150	2	10	59	1	117	56	3	116	1,514	1,449	19.25%
Unknown/Unspecified Plan		112	0	4	8	1	10	2	0	103	240	134	3.05%
Alameda Alliance for Health	264,832	104	0	5	2	2	14	5	1	8	141	134	1.79%
AltaMed Health Services Corporation	65,866	26	0	3	1	0	3	1	2	0	36	32	0.46%
Anthem Blue Cross Partnership Plan	792,373	491	3	19	15	3	30	11	9	34	615	585	7.82%
Anthem Blue Cross Cal MediConnect	2,963	2	0	1	0	0	0	0	0	0	3	3	0.04%
Brandman Centers for Senior Care	208	0	0	0	0	0	0	0	0	0	0	0	0.00%
Cal Viva Health	365,441	90	0	9	7	0	9	5	3	7	130	118	1.65%
California Health and Wellness Plan	191,221	117	0	5	8	3	11	1	1	2	148	139	1.88%
CalOptima	771,863	254	0	8	18	0	27	7	5	17	336	337	4.27%
Care 1st Partner Plan, LLC	85,175	54	0	3	1	0	6	1	0	4	69	57	0.88%
Care 1st Cal MediConnect	6,086	4	0	0	0	0	0	0	0	0	4	4	0.05%
CareMore Cal MediConnect	3,637	5	0	0	1	0	0	1	0	0	7	7	0.09%
CenCal Health	178,988	38	1	0	3	0	3	0	0	3	48	50	0.61%
Center for Elders Independence	700	0	0	0	0	0	0	0	0	0	0	0	0.00%
Central California Alliance for Health	354,687	132	0	1	7	1	12	2	1	9	165	176	2.10%
Central Valley Medical Services Corp	336	0	0	0	0	0	0	0	0	0	0	0	0.00%
Communicare Advantage Cal MediConnect	5,199	1	0	0	0	0	0	0	0	0	1	0	0.01%
Community Health Group Partnership	285,521	55	0	5	6	0	3	1	0	5	75	66	0.95%
Contra Costa Health Plan	183,823	75	0	3	4	0	9	2	1	2	96	93	1.22%
Family Mosaic Project	23	1	0	0	0	0	0	0	0	0	1	0	0.01%
Gold Coast Health Plan	204,169	81	2	0	3	0	6	7	0	1	100	93	1.27%
Health Net Cal MediConnect	15,067	3	0	1	0	0	1	1	0	0	6	5	0.08%
Health Net Community Solutions, Inc.	1,517,085	690	5	26	26	1	46	20	7	44	865	833	11.00%
Health Plan of San Joaquin	349,219	99	0	1	4	0	6	2	1	1	114	107	1.45%
Health Plan of San Mateo	113,653	44	1	1	1	0	3	1	1	0	52	44	0.66%
Health Plan of San Mateo Cal MediConnect	9,185	46	0	1	4	0	0	0	0	0	51	29	0.65%
Humboldt Senior Resource Center, Inc	123	0	0	0	0	0	0	0	0	0	0	0	0.00%
Inland Empire Health Plan	1,241,086	1,074	1	18	42	2	91	31	9	22	1,290	1,124	16.40%
Inland Empire Health Plan Dual Choice Cal MediConnect	23,577	14	0	0	1	0	1	1	1	2	20	18	0.25%

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InnovAge PACE	424	2	0	0	0	0	0	0	0	0	2	0	0.03%
Kern Family Health Care	249,246	58	1	0	3	0	4	6	2	0	74	68	0.94%
KP Cal LLC	146,230	146	0	2	5	0	7	6	3	2	171	155	2.17%
L.A. Care Health Plan	2,055,534	597	4	28	29	2	52	10	20	42	784	824	9.97%
L.A. Care Health Plan Cal MediConnect	14,620	17	0	0	0	0	2	0	0	0	19	15	0.24%
Molina Dual Options Cal MediConnect	9,288	2	0	0	0	0	2	0	0	0	4	2	0.05%
Molina Healthcare Of California Partner	475,471	317	2	10	8	0	12	19	4	13	385	342	4.89%
On Lok Lifeways	1,425	0	0	0	0	0	0	0	0	0	0	0	0.00%
OneCare Connect Cal MediConnect	15,147	5	0	0	0	0	0	0	0	0	5	4	0.06%
Partnership HealthPlan of California	570,751	127	1	3	7	0	6	3	1	4	152	166	1.93%
Positive Healthcare (a.k.a. AIDS Healthcare Foundation)	683	0	0	0	0	0	1	0	0	0	1	2	0.01%
Rady Children's Hospital CCS Demonstration	0	0	0	0	0	0	0	0	0	0	0	0	0.00%
San Francisco Health Plan	137,124	51	0	0	3	0	3	0	1	3	61	53	0.78%
Santa Clara Family Health Plan	264,704	56	0	3	2	0	4	1	0	5	71	71	0.90%
Santa Clara Family Health Cal MediConnect	7,077	3	0	0	0	0	0	0	0	0	3	3	0.04%
Senior Care Action Network (SCAN)	13,070	5	0	1	0	0	1	0	0	0	7	8	0.09%
Sutter Senior Care	273	0	0	0	0	0	0	0	0	0	0	0	0.00%
Total	10,993,173	6,148	23	171	278	16	502	203	76	449	7,866	7,350	100.00%

HCO - Enrollment/Disenrollment

QOC - Quality of Care

HCP - Health Care Plan Issues

EDU - Education & Outreach

COC - Continuity of Care

ELG - Eligibility

OHC - Other Health Coverage

PRV - Plan Subcontractor/Provider Issues

MISC - Miscellaneous Issues