Member ID Card Sample
[*Blue text fields are optional.*]

Front of Model Member ID Card

<Health Plan Name and/or Logo>

<Plan Name> is a [insert state-provided name of integrated program] that contracts with both Medicare and Medi-Cal.[1]

<Medicare Logo>[1]

MedicareRx
Prescription Drug Coverage

Member Name: <Cardholder Name>
Member ID: <Cardholder ID#>
Care Coordinator[2] Phone: <CC Phone>
PCP Group/Name: <PCP/Group Name>
PCP Phone: <PCP Phone>

RxBIN: <RxBIN#[3]>
RxPCN: <RxPCN#[3]>
RxGRP: <RxGRP#[3]>
RxID: <RxID#[2]>

MEMBER CANNOT BE CHARGED[4]
Copays: PCP/Specialist: $0   ER: $0   Rx: $0

<CMS Contract #> <Plan Benefit Package #>

[1] *Plans may add **both** the Medicare logo and the statement, but plans may **not** add only one or the other.*
[2] *Plans may modify "Care Coordinator" to the plan-specific name.*
[3] *RxBIN is always required. RxPCN and RxGRP are required when needed by the drug plan. RxID is required only when different from the medical plan Cardholder ID#.*
[4] *Plans may add this statement along with copay information on the next line to increase provider awareness of the prohibition of inappropriate or improper billing of dually eligible enrollees.*

Back of Model Member ID Card

[*Card reader may go here*]

[*Instructions for what to do in case of an emergency, including contact information for alternatives to the Emergency Department (ex. BH ESP)*]

Member Services[4]:   <Member Services toll-free phone and TTY numbers>
Behavioral Health: <Behavioral Health phone number>
Pharmacy Help Desk: <Pharmacy Help Desk phone number>
<Additional Line>[5]:   <Additional phone number as needed>

Website: <Health plan web address>

Send Claims To: <Claims submission name and address>
Claim Inquiry: <Claim inquiry phone number>

[4] *If plans do not use the term "Member Services," plans should replace this label with the term the plan uses. Also include phone numbers for Dental, Vision, and/or Provider Services when different from Member Services. Plans should have one Member Services phone number for both Medicare and Medi-Cal services.*

[5] *If space permits, plans may include other phone numbers as needed using appropriate labels. Font size and spacing may not be reduced in order to accommodate additional fields.*