

California Behavioral Health Planning Council

Performance Outcomes Committee Agenda

Tuesday, April 16, 2024

Holiday Inn Sacramento Downtown - Arena

300 J Street

Sacramento, California, 95814

Granada Room

[Zoom Meeting Link](#)

Call-in #: +1 669 900 6833

Meeting ID: 843 1835 1304

Passcode: 537553

1:00pm to 3:30pm

- | | | |
|----------------|---|--------------|
| 1:00 pm | Welcome, Introductions, and Housekeeping
<i>Susan Wilson, Chairperson</i> | |
| 1:05 pm | Review January 2024 Meeting Minutes
<i>Susan Wilson, Chairperson</i> | Tab 1 |
| 1:10 pm | Conference Workshop Updates
<i>Susan Wilson, Chairperson</i> | |
| 1:20 pm | Data Notebook Project Updates
<i>Susan Wilson, Linda Dickerson, and Justin Boese</i> <ul style="list-style-type: none">• <u>DN 2022</u>: Impact of the Covid-19 Public Health Emergency on Behavioral Health Needs and Provision of Services in California• <u>DN 2023</u>: Stakeholder Engagement | Tab 2 |
| 1:40 pm | Public Comment | |
| 1:30 pm | Data Notebook 2024 Development
<i>Susan Wilson and All</i> | Tab 3 |
| 2:25 pm | Public Comment | |
| 2:30 pm | 10-Minute Break | |
| 2:40 pm | Committee Charter and Workplan Review
<i>Susan Wilson and All</i> | Tab 4 |
| 3:05 pm | Next Steps and Planning for Future Activities
<i>Susan Wilson and All</i> | |
| 3:25 pm | Public Comment | |
| 3:30 pm | Adjourn | |

The scheduled times on the agenda are estimates and subject to change.

If reasonable accommodations are required, please contact the Council at (916) 701-8211, not less than 5 working days prior to the meeting date.

Performance Outcome Committee Members

Chairperson: Susan Morris Wilson

Chair-Elect: Noel O'Neill

Members:

Karen Baylor

Erin Franco

Steve Leoni

Catherine Moore

Walter Shwe

Uma Zykofsky

Don Morrison

Kimberly Chen

Invited External Partners

Theresa Comstock, CA Association of Local Behavioral Health Boards/Commissions

Samantha Spangler, Behavioral Health Data Project

Council Staff

Justin Boese

Linda Dickerson

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Agenda Item: Review January 2024 Meeting Minutes

Enclosures: Draft of January 2024 Meeting Minutes.

Background/Description:

Committee members will review the draft meeting minutes for January 2024 and have the opportunity to request edits to the document.

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Committee Members Present:

Susan Wilson, Chairperson

Noel O’Neill, Chair-Elect

Walter Shwe

Steve Leoni

Karen Baylor

Catherine Moore

Other Council Members Present:

Don Morrison

Invited External Partners Present:

Theresa Comstock, CALBHBC

Staff Present:

Justin Boese

Linda Dickerson

Jenny Bayardo

Naomi Ramirez

Item #1: Welcome and Introductions

Susan Wilson welcomed all committee members and guests. A quorum was reached.

Item #2: Review Meeting Minutes

The Committee reviewed the meeting minutes for October 2023 and November 2023. No edits were made.

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Item #3: Data Notebook Project Updates

Linda Dickerson provided an update on the 2022 Data Notebook on the Impact of COVID-19 on Behavioral Health. She said the full overview report, including appendices, is very long at 164 pages. Despite the length that the appendices add, Linda stated there is a lot of relevant and useful information in them. Linda noted that the importance of resilience was a common theme throughout them. The overview report is currently being prepared for web posting.

Linda then went on to discuss the 2023 Data Notebook on stakeholder engagement. She reported that the committee has received completed surveys from 38 counties. Of the remaining counties, 8 more have surveys in progress, and 14 haven't responded at all. Linda is continuing to follow up with counties to encourage the completion of the surveys.

Item #4: Conference Workshop Updates

Susan Wilson reported out to the committee on some recent conference workshop activities. She presented on stakeholder engagement at California Mental Health Advocates for Children and Youth (CHMACY) conference last year. This year she is planning to present with a specific focus on engagement by transition age youth in the behavioral health system. If possible, Susan will also submit this workshop proposal for the National Alliance for Mental Illness (NAMI) 2024 conference.

Public Comment

Jerry Hall made a public comment about issues with counties underspending funds for stakeholder engagement, which undermines the Community Program Planning (CPP) process. He volunteered to collaborate with the committee on the 2023 Data Notebook report on Stakeholder Engagement.

Item #5: Discussion: Performance Outcomes Measures

Susan Wilson reviewed the materials provided for the discussion on performance outcomes measures. This included excerpts from the California Welfare and Institutions

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Code (WIC) detailing the responsibilities of the Planning Council and the counties regarding performance outcomes measures. Also included was a Planning Council report from 2010 titled “Performance Indicators for Evaluating the Mental Health System”. Susan said that she felt “performance outcomes measures” was a difficult term to use, and that she preferred the term “performance indicators” that was used in the 2010 report.

Noel O’Neill asked the committee to think back to the panels on performance outcomes that the Planning Council held during the April 2023 meeting. He said that one of the primary suggestions from the panelists was to pick 2-3 outcomes and track them over several years.

Steve Leoni noted that some measures of interest are already available through various sources, and that the outcomes selected for the Data Notebook should be among those that are readily available to ensure that the Data Notebook provides something new and useful. He asked about whether the committee would only look at FSP outcomes and noted the divide between MHSA and MediCal systems and reporting. Noel said that he wanted to focus on all open charts in the public behavioral health system, not just those from other FSPs or MediCal.

Theresa referred the committee to the California Association of Local Behavioral Health Boards and Commissions (CALBHBC) website, where they have a list of performance outcomes collected by each county. She suggested that the committee ask the local boards and commissions to comment on their data, broken down by topic.

Item #6: Public Forums

Susan Wilson updated the committee on the ongoing discussions regarding public forums and the role of the Performance Outcomes Committee in organizing and facilitating them. She asked Jenny Bayardo to speak on this topic. Jenny informed the committee that there was agreement by the leadership team that the Council should engage in more stakeholder engagement and participation, but that there was not currently a place that this function resides. She stated that, given that this activity is very aligned with the role of the Council, they want it to be organized and on a regular basis. The hope is that this committee will provide leadership for it.

Susan noted that they are still working on when, where, and how frequently to hold these public forums. One challenge is that there is not necessarily enough open agenda time to hold them during Council meetings. She also said that these forums needed to

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be timely in terms of content. She asked the committee members to think of important topics for public forums.

The committee spent time asking questions and offering suggestions. Karen Baylor said that each public forum should have an introduction that sets the expectations for the event and explains the role of the Council. Noel suggested that these forums be held twice a year; one in Northern California and one in Southern California. Catherine Moore said that they could also use the opportunity to ask the public what they feel is important and what issues they want the Council to look at.

Item #7: Committee Charter and Workplan Review

Susan Wilson quickly reviewed the committee charter with the members. Edits that were identified included updating the roster, including CALBHBC as partners, and updating the section on committee tasks and activities.

Steve Leoni suggested renaming the committee to the Accountability and Evaluation Committee. This suggestion will be discussed further at the April 2024 meeting.

Item #8: Data Notebook 2024 Planning and Topic Selection

The committee discussed the upcoming 2024 Data Notebook. Susan Wilson asked Noel O'Neill to share his ideas for the upcoming survey and report. Noel said that he felt it was time to stop collecting the data in Part I of the data notebook since the committee now has 5 years' worth of that data to analyze. He expressed a desire to lessen the burden on the counties and staff by reducing the complexity of the Data Notebook survey and focusing the questions. This could also free up time on the committee agenda for other activities, such as guest presenters.

Noel went on to propose that instead of the previous Part I questions, the committee should ask the local boards and commissions what performance indicators/outcomes they are currently collecting, and what outcomes they want the committee to study the following year.

Susan and Noel proposed that the main topic of the 2024 Data Notebook could be homelessness. This would include all open behavioral health charts (mental health and substance use disorder) in the public behavioral health system.

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Committee members and members of the public agreed that this topic is timely and crucial, but also spoke about the difficulty and complexity of it. Theresa Comstock noted that data for housing and homelessness is done differently in each county without any standardization, so it could be helpful to ask counties what they are collecting/reporting and what their comments are on that data. She also said that the California Healthcare Foundation has a big project on homelessness and will be releasing a new report soon.

Item #9: Next Steps and Planning for Future Activities

Susan Wilson and the committee members identified next steps and agenda items for the April 2024 meeting. Agenda items included:

- Updates on the 2022 and 2023 Data Notebooks.
- Committee Charter and Workplan updates
- Further discussion of performance measures/indicators
- Development of the 2024 Data Notebook

Susan also said that there will likely be an in-between meeting held regarding the 2024 Data Notebook.

The meeting adjourned at 5:00pm.

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Agenda Item: Data Notebook Project Updates

How This Agenda Item Relates to Council Mission

To review, evaluate and advocate for an accessible and effective behavioral health system.

This agenda item provides an update for committee members on the 2022 and 2023 Data Notebook.

Background/Description:

Each year the Council releases a Data Notebook to the local mental/behavioral health boards and commissions to complete with their perspectives on focused areas of the system. The Data Notebook has two parts. Part One contains standard questions that are included each year to obtain county-specific information on vulnerable populations for which there is no publicly available data. Part Two contains questions focused on different aspects of the public behavioral health system.

Susan Wilson, Linda Dickerson, and Justin Boese will provide updates on the 2022 Data Notebook (Impact of COVID-19) and the 2023 Data Notebook (Stakeholder Engagement).

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Agenda Item: Data Notebook 2024 Development

Enclosure:

- [Homeless Definition](#) from the Housing and Urban Development (HUD) Exchange website.
- [HUD 2023 point-in-time summary of homeless populations and subpopulations in California](#).
- Executive Summary of the [California Statewide Study of People Experiencing Homelessness](#) (CASPEH), conducted by the UCSF Benioff Homelessness and Housing Initiative.
- Draft of the 2024 Data Notebook survey document. This document will be provided ahead of the meeting. For a copy of this document, please contact Justin Boese at justin.boese@cbhpc.dhcs.ca.gov

How This Agenda Item Relates to Council Mission

To review, evaluate and advocate for an accessible and effective behavioral health system.

This agenda item is focused on the development of the 2024 Data Notebook.

Background/Description:

Each year the Council releases a Data Notebook to the local mental/behavioral health boards and commissions to complete with their perspectives on focused areas of the system. In recent years, the Data Notebook is split into two parts. Part One contained standard questions that are included each year to obtain county-specific information on vulnerable populations for which there is no publicly available data. Part Two consists of questions focused on different aspects of the public behavioral health system, with the topic changing year to year.

At the January 2024 Quarterly Meeting, the committee decided to focus the 2024 Data Notebook on the topic of homelessness within the public behavioral health system. The Committee also decided to stop collecting the “Part I” data to lessen the burden on participating counties and make more room for other topics. The 2024 Data Notebook will also include a set of questions asking the local behavioral health boards and

commissions what performance indicators they collect and which they would like to see the Performance Outcomes Committee focus on in upcoming Data Notebook projects.

The committee will review a draft of the 2024 Data Notebook and provide feedback on the development of the survey questions and background information. Resources on the topic of homelessness in California are provided for committee discussion.

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Agenda Item: Committee Charter and Workplan Review

Enclosures:

- Performance Outcomes Committee Charter (Updated)
- Draft of the Performance Outcomes Committee 2024-2025 Work Plan.

How This Agenda Item Relates to Council Mission

To review, evaluate and advocate for an accessible and effective behavioral health system.

This agenda item provides committee members the opportunity to review and update the work plan to ensure that committee activities are aligned with the Council's mission.

Background/Description:

The purpose of the committee work plan is to establish the objectives and goals of the Performance Outcomes Committee, as well as to map out the necessary tasks to accomplish those goals.

Committee members will review and update the work plan to identify goals, objectives, roles, and timeline for the work of the committee in 2024 and beyond.

CBHPC Performance Outcomes Committee

Charter and Membership Roster 2024

The California Behavioral Health Planning Council is mandated by federal and state statutes to advocate for children with serious emotional disturbance and their families and for adults and older adults with serious mental illness; to review and report on outcomes for the public mental health system; and to advise the Department of Health Care Services and the Legislature on policies and priorities the state should pursue in developing its mental health and substance use disorder systems.

VISION

A behavioral health system that makes it possible for individuals to lead full and purposeful lives.

MISSION

To review, evaluate and advocate for an accessible and effective behavioral health system.

GUIDING PRINCIPLES

Wellness and Recovery: Wellness and recovery may be achieved through multiple pathways that support an individual to live a fulfilled life and reach their full potential.

Resiliency Across the lifespan: Resilience emerges when individuals of all ages are empowered and supported to cope with life events.

Advocacy and Education: Effective advocacy for policy change statewide starts with educating the public and decision makers on behavioral health issues.

Consumer and Family Voice: Individuals and family members are included in all aspects of policy development and system delivery.

Cultural Humility and Responsiveness: Services must be delivered in a way that is responsive to the needs of California's diverse populations and respects all aspects of an individual's culture.

Parity and System Accountability: A quality public behavioral health system includes stakeholder input, parity and performance measures that improve services and outcomes.

COMMITTEE OVERVIEW AND PURPOSE

The efforts and activities of the Performance Outcomes Committee (POC) will focus on the examination of data and performance outcomes for the public behavioral health system. The POC will lead activities of the Council to review and approve performance outcomes measures and to review and assess system performance. The Council is tasked with the responsibility to advise the Legislature and Department of Health Care Services on the issues, policies and priorities for California's publicly-funded behavioral health system. The POC will report findings and make recommendations that are based on and supported by the analysis of reliable and timely data.

Additionally, there are a number of other organizations, at the State level, who also have responsibility for review and reporting of outcomes of services to persons with serious mental illness. The POC identifies areas of commonality, seeks opportunities for collaboration and promotes the blending of actions among the organizations. These organizations include but are not limited to:

- California Association of Local Behavioral Health Boards and Commissions
- Behavioral Health Concepts – CalEQRO
- Mental Health Services Oversight and Accountability Commission
- California Department of Rehabilitation

MANDATES

CA Welfare and Institutions Code

5772. (b) To review, assess, and make recommendations regarding all components of California's mental health and substance use disorder systems, and to report as necessary to the Legislature, the State Department of Health Care Services, local boards, and local programs.

(c) To review program performance in delivering mental health and substance use disorder services by annually reviewing performance outcome data as follows:

(1) To review and approve the performance outcome measures.

(2) To review the performance of mental health and substance use disorder programs based on performance outcome data and other reports from the State Department of Health Care Services and other sources.

(3) To report findings and recommendations on the performance of programs annually to the Legislature, the State Department of Health Care Services, and the local boards, and to post those findings and recommendations annually on its Internet Web site.

(4) To identify successful programs for recommendation and for consideration of replication in other areas. As data and technology are available, identify programs experiencing difficulties.

(d) When appropriate, make a finding pursuant to Section 5655 that a county's performance in delivering mental health services is failing in a substantive manner. The State Department of Health Care Services shall investigate and review the finding, and report the action taken to the Legislature.

(e) To advise the Legislature, the State Department of Health Care Services, and county boards on mental health and substance use disorder issues and the policies and priorities that this state should be pursuing in developing its mental health and substance use disorder health systems.

(f) To periodically review the state's data systems and paperwork requirements to ensure that they are reasonable and in compliance with state and federal law.

General committee operations

MEETING TIMES

The POC will meet in-person four times a year, rotating locations in conjunction with the Full Council meetings. At these meetings, the POC meets on Tuesday afternoon from 2:00pm to 5:00pm. Meetings by Zoom may occur in the months between in-person meetings, on an as needed basis.

PERFORMANCE OUTCOMES COMMITTEE MEMBER ROLES AND RESPONSIBILITIES

Regular attendance of committee members is expected in order for the Committee to function effectively. If the POC has difficulty achieving a quorum due to the continued absence of a committee member, the committee chairperson will discuss with the member the reasons for his or her absence. If the problem persists, the committee chairperson can request that the Officer Team remove the member from the committee.

The POC Chairperson and Chair-Elect will be nominated by the POC members and appointed by the CBHPC Officer Team. In the Chairperson's absence the Chair-Elect will serve as the Chairperson. The Chairperson and Chair-Elect serve on the Executive Committee which requires attendance and participation in those meetings in addition to WEC meetings. Terms will begin with the January in-person meeting and end with the last meeting of the calendar year.

Members are expected to serve as advocates for the Committee's charge, and as such, could include, but are not limited to:

- Attend meetings and provide input
- Review meeting materials prior to meetings in order to ensure effective meeting outcomes
- Speak at relevant conferences and summits when requested by the Committee leadership
- Develop products such as white papers, opinion papers, and other documents

- Distribute the Committee’s white papers and opinion papers to their represented communities and organizations
- Assist in identifying speakers for presentations

STAFF RESPONSIBILITIES

Staff will capture the POC members’ decisions and activities in a document, briefly summarizing the discussion and outlining key outcomes during the meeting. The meeting summary will be distributed prior to the next quarterly the meeting. Members will review and approve the previous meeting’s summary at the following meeting.

Staff will prepare the meeting agendas and materials, including coordinating presenters, at the direction of the POC Chairperson and members. The meeting agenda and materials will be made available, in hardcopy and/or electronically, not less than 10 days prior to the meeting.

GENERAL PRINCIPLES OF COLLABORATION

The following general operating principles are established to guide the Committee’s deliberations:

- The Committee’s purpose will be best achieved by relationships among the members characterized by mutual trust, responsiveness, flexibility, and open communication.
- It is the responsibility of all members to work toward the Council’s vision.
- To that end, members will:
 - Commit to expending the time, energy and organizational resources necessary to carry out the Committee’s Work Plan
 - Be prepared to listen intently to the concerns of others and identify the interests represented
 - Ask questions and seek clarification to ensure they fully understand other’s interests, concerns and comments
 - Regard disagreements as problems to be solved rather than battles to be won
 - Be prepared to “think outside the box” and develop creative solutions to address the many interests that will be raised throughout the Committee’s deliberations

Committee members will work to find common ground on issues and strive to seek consensus on all key issues. Every effort will be made to reach consensus, and opposing views will be explained. In situations where there are strongly divergent views, members may choose to present multiple recommendations on the same topic. If the

Committee is unable to reach consensus on key issues, decisions will be made by majority vote. Minority views will be included in the meeting summary.

MEMBERSHIP ROSTER

Susan Wilson, **Chairperson**

Noel O'Neill, **Chair-Elect**

Karen Baylor

Erin Franco

Steve Leoni

Catherine Moore

Walter Shwe

Uma Zykofsky

Don Morrison

Kimberly Chen

INVITED EXTERNAL PARTNERS

Theresa Comstock, CA Association of Local Behavioral Health Boards/Commissions

Samantha Spangler, Behavioral Health Data Project

STAFF

Justin Boese

Justin.Boese@cbhpc.dhcs.ca.gov

(916) 750-3760

Linda Dickerson

Linda.Dickerson@cbhpc.dhcs.ca.gov

GOAL 1

Collect County-Specific Data to Evaluate the Public Behavioral Health System

Objective: Develop topic-specific questions for the annual Data Notebook project

Target Audience: County Behavioral Health Boards/Commissions

Activities:

- Discuss and select a topic for the Data Notebook on an annual basis
- Develop survey questions and background information for the Data Notebook survey, based on the topic selected
- Distribute the annual Data Notebook survey and collect responses
- Analyze the collected survey response and develop recommendations
- Publish the Data Notebook Overview Report and Executive Summary

Timeline: Annual, Ongoing

Deliverables:

- 2023 (Stakeholder Engagement) Data Notebook Overview Report
- 2024 (Homelessness in the Public Behavioral Health System) Data Notebook Survey and Overview Report
- 2025 (Topic to be determined) Data Notebook Survey

GOAL 2

Review and Approve Performance Outcomes Measures for the Public Behavioral Health System

Objective: Identify key performance outcomes measures/indicators to be used in the evaluation of the public behavioral health system.

Target Audience: Department of Health Care Services (DHCS), State Legislature, Counties

Activities:

- Identify constituents and collect input on performance outcomes indicators

DRAFT

- Ask counties what outcomes/indicators they currently collect, and which they are most invested in
- Identify available data resources that correlate to existing performance indicators and compile into a document for committee review and discussion
- Share findings with target audiences (DHCS, State Legislature, Counties, etc.)

(Note: Work on this item is postponed due to emergent priorities re: CalAIM, budget, COVID-19.)

Timeline: To be determined

Deliverables: To be determined

GOAL 3

Facilitate Regular Stakeholder Engagement on Behalf of the Planning Council

Objective: Assist in the planning and facilitation of stakeholder engagement events, such as public forums.

Target Audience: Department of Health Care Services (DHCS), California Health and Human Services Agency (HHS), and State Legislature

Activities:

- Identify important and timely topics to engage public stakeholders
- Work with the Executive Committee to plan stakeholder engagement events on identified topics
- Invite key speakers/panelists to participate in events
- Help facilitate panel discussions, public forums, and other event activities
- Report out to Planning Council after events to share stakeholder input

Timeline: To be determined

Deliverables: Event summaries that include stakeholder comments