

**Executive Summary**

CalHEERS Priority Feature Release 18.4 (to be deployed on 4/30/2018) contains updates to following:

**Key New Features** that have been added or modified in this release:

- Reporting

**Key System Updates** that have been deployed in this release:

- Login
- Notices
- Technology

**Key Fixes** that have been updated or resolved in this release:

- EHIT
- Enrollment – Financial Management
- MEDS
- Online Application
- Reports

**Alternate Procedures** that have been provided with this release:

**No Longer in Effect** with this release

- None

**New** with this release

- None

**Purpose and Scope**

This document describes the content of the CalHEERS Priority Feature Release 18.4. Any known issues are described together with key features of the release contents, alternate procedures, and actions required.

**Key New Features**

The following summarizes the new features included in this release.

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
111921	Change Request	All Policy based Payment Dispute Files were being processed by CMS.	<p>CMS routes Dispute Files to CalHEERS monthly. CalHEERS processes all Dispute Policies within the Dispute Files and provides a report to Covered California.</p> <p>When CMS deems CalHEERS responsible for certain Dispute Policies, CalHEERS will distribute them into the corresponding categories:</p> <ul style="list-style-type: none"> <li>- Resolved: Data matched and the Dispute Policy was resolved.</li> <li>- Denied: No data could be matched or is invalid and Dispute is denied.</li> </ul>	NA

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
			<ul style="list-style-type: none"> <li>- Proration: When data does not match it would be counted separately as this cannot be resolved until 2019.</li> <li>- In Process: Either more information is needed, awaiting defect resolution, or data fix.</li> </ul> <p>Once the categorization of Dispute Files is complete, the report is created and sent to Covered California.</p> <p>Covered California will review the Dispute Policies which fall under the "In Process" category and work with the carriers to address the policy discrepancies. Once they are resolved, Covered California will provide the updated report to CalHEERS. CalHEERS will process the updated report and provide the final version to Covered California.</p>	

### Key System Updates

The following summarizes the modified features included in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
70497	Change Request	The Login, Reset Password, and Verification Method flows were on the legacy architecture and displayed the classic web pages.	The Login, Reset Password, and Verification Method pages are migrated to utilize the SSApp Responsive Design architecture. All Login, Reset Password, and Verification Method pages now use the new Single Streamlined Application page design.	<b>Login pages</b> <ul style="list-style-type: none"> <li>• Login or Create Account</li> <li>• Thank you for Creating an Account!</li> <li>• Choose Your Security Questions</li> <li>• Login Assistance – Register Email and Cell Phone Number</li> <li>• Legal Notice</li> </ul> <b>Reset Password page</b> <ul style="list-style-type: none"> <li>• Reset Your Password</li> </ul> <b>Verification Method pages</b> <ul style="list-style-type: none"> <li>• Verification Method                             <ul style="list-style-type: none"> <li>• Verification Method (Expired Password State)</li> <li>• Answer Questions</li> <li>• Validate One Time Passcode</li> </ul> </li> </ul>
105760	Change Request	The CalNOD12 notice was generated in English	CalHEERS now generates CalNOD12 notice in the mentioned languages.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		and Spanish languages only.	<ul style="list-style-type: none"> <li>• English</li> <li>• Spanish</li> <li>• Vietnamese</li> <li>• Arabic</li> <li>• Farsi</li> <li>• Chinese</li> <li>• Russian</li> <li>• Korean</li> <li>• Armenian</li> <li>• Tagalog</li> <li>• Khmer</li> <li>• Hmong</li> </ul>	
82347	Change Request	The user account maintenance for Counties, Service Centers, L1 / L3 support was managed by Security Operations team.	<p>CalHEERS now allows special authorized users (SecurityAdministrator OrganizationModify, SecurityAdministrator CalHEERSModify, and SCRSales Modify) to view and edit their organization's user's entitlements and CalHBX user type.</p> <p>The authorized users can also Activate and Disable users who are members of their organization.</p> <p>The <b>User Accounts Administration</b> link is displayed on the <i>Administration Homepage</i> for all the authorized users except users whose parent origination is either "Sales" or "Exchange External".</p> <p>Clicking on the <b>User Accounts Administration</b> link, displays the <i>Search Users</i> page. Clicking on the <b>User name</b> link on the <i>Search Users</i> page displays the <i>User Information</i> page which provides the authorized users access to complete the required account maintenance.</p>	Search Users Administration Homepage User Information

**Key Fixes**

The following summarizes the key defect fixes implemented in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
40846	Defect Fix	Some of the EDR's returned a runtime error.	All EDR's are processed successfully.	NA
35351	Defect Fix	The IRS batch jobs for the 2016 tax year skipped a few records.	The IRS batch jobs for the 2016 tax year does not skip any record.	NA
41853	Defect Fix	The Member Status in AHBX database was out of sync with GI Enrollment Member Status for 30 cases.	The Member Status in AHBX database is in sync with GI Enrollment Member Status for all cases.	NA
42551	Defect Fix	The downloaded Agent Book of Business incorrectly displayed the carrier name California Dental Network, Inc in 2 columns.	The downloaded Agent Book of Business correctly displays the carrier name California Dental Network, Inc in 1 column only.	NA
38920	Defect Fix	Clicking on the <b>Enroll</b> button after entering the required details on the <i>Provide eSignature</i> page displayed the following message <b>Your enrollment could not be processed at this time. Please try again later.</b>	Clicking on the <b>Enroll</b> button after entering the required details on the <i>Provide eSignature</i> page displays the <i>Confirmation</i> page.	Provide eSignature
42927	Defect Fix	MEDS batch job MED-1007-DD-01 returned deadlock errors.	MEDS batch job MED-1007-DD-01 completes successfully.	NA
42170	Defect Fix	The verbiage in the <i>View Individual Account</i> popup on the <i>Active Consumers</i> page did not match the design document.	The verbiage in the <i>View Individual Account</i> popup on the <i>Active Consumers</i> page matches the design document.	Active Consumers
41491	Defect Fix	Clicking on the <b>Next</b> button on the <i>Add Household Member</i> name page displayed a <i>We Apologize</i> popup.	Clicking on the <b>Next</b> button on the <i>Add Household Member</i> page displays the <i>Add Household Member</i> page with the following question <b>What is [Household Member Name] sex?</b>	Add Household Member
39962	Defect Fix	Clicking on the <b>Start New Application</b> link on the <i>Agent Portal</i> page displayed the classic Individual Home page.	Clicking on the <b>Start New Application</b> link on the <i>Agent Portal</i> page displays the Single Streamlined Application's Individual Home page.	Agent Portal
42188	Defect Fix	Clicking on the <b>Delegate Access</b> button on the <i>Authorized Representative Information</i> page after completing the required information on the page displayed <b>GROUP_Individual</b> text in the header.	Clicking on the <b>Delegate Access</b> button on the <i>Authorized Representative Information</i> page after completing the required information on the page displays the <i>Delegate Access</i> popup.	Authorized Representative Information

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
43276	Defect Fix	The Spanish text for the <b>Close</b> button in the <i>Re-print Notice</i> and the <i>Request has already been submitted</i> popups on the <i>Documents and Correspondence</i> page was incorrect.	The Spanish text for the <b>Close</b> button in the <i>Re-print Notice</i> and the <i>Request has already been submitted</i> popups on the <i>Documents and Correspondence</i> page is correct.	Documents and Correspondence
42199	Defect Fix	Clicking on the <b>Continue</b> button after entering 29 <sup>th</sup> February for the <b>Month and Day of Birth</b> field on the <i>Enter Username</i> page displayed the following validation message <b>Enter a valid date in the format mm/dd.</b>	Clicking on the <b>Continue</b> button after entering 29 <sup>th</sup> February for the <b>Month and Day of Birth</b> field on the <i>Enter Username</i> page displays the <i>Answer Question</i> page.	Enter Username
43405	Defect Fix	The <i>Household Eligibility Results Summary</i> page displayed the <b>View budget worksheet</b> link for an agent however clicking on the link displayed an exception error message.	The <i>Household Eligibility Results Summary</i> page does not display the <b>View budget worksheet</b> link for an agent.	Household Eligibility Results Summary
41696	Defect Fix	Clicking on the <b>Choose health and dental</b> plan link under the <b>Manage My Application</b> section on the Individual Home page displayed a <i>We Apologize</i> popup.	Clicking on the <b>Choose health and dental</b> plan link under the <b>Manage My Application</b> section on the Individual Home page displays the <i>Choose Enrollment Groups</i> page.	Individual Home page
41786	Defect Fix	Clicking on the <b>Manage Delegates</b> link under the <b>More Actions</b> section on the Individual Home page displayed a <i>We Apologize</i> error message.	Clicking on the <b>Manage Delegates</b> link under the <b>More Actions</b> section on the Individual Home page displays the <i>Manage Delegates</i> page.	Individual Home page
42706	Defect Fix	The name displayed on the Individual Home page did not match the Primary Contact name.	The name displayed on the Individual Home page matches the Primary Contact name.	Individual Home page
39467	Defect Fix	The <b>Keep or switch coverage</b> link on the Individual Home page and the <b>Switch</b> button on the <i>Program Eligibility</i> page were missing when a CEW accidentally switched a user to Medi-Cal from MCAP and later returned the user back to MCAP.	The <b>Keep or switch coverage</b> link on the Individual Home page and the <b>Switch</b> button on the <i>Program Eligibility</i> page are present when a CEW accidentally switches a user to Medi-Cal from MCAP and later returns the user back to MCAP.	Individual Home page Program Eligibility
40505	Defect Fix	<ul style="list-style-type: none"> <li>The following validation message <b>We cannot verify [Household Member Name]'s personal information. Please check that their information is correct, and click "confirm"</b> was displayed in the <i>Updates are required for</i></li> </ul>	<ul style="list-style-type: none"> <li>The following validation message <b>We cannot verify [Household Member Name]'s personal information. Please check that their information is correct, and click "confirm"</b> displays in the <i>Updates are</i></li> </ul>	Individual Information Menu

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		<p><i>[Household Member Name]</i> popup on the <i>Individual Information Menu</i> page when the first service call failed.</p> <ul style="list-style-type: none"> <li>The following validation message <b>Enter [Household Member Name]'s Social Security Number (SSN)</b> was incorrectly displayed for the SSN field in the <i>Updates are required for [Household Member Name]</i> popup on the <i>Individual Information Menu</i> page.</li> <li>The following validation message <b>Are you sure this information is correct? Please double-check your answers and click "Confirm"</b> displayed in black color text in the <i>Updates are required for [Household Member Name]</i> popup on the <i>Individual Information Menu</i> page.</li> </ul>	<p><i>required for [Household Member Name]</i> popup on the <i>Individual Information Menu</i> page when the second service call fails.</p> <ul style="list-style-type: none"> <li>The following validation message <b>Social Security Number (SSN)</b> is correctly displayed for the SSN field in the <i>Updates are required for [Household Member Name]</i> popup on the <i>Individual Information Menu</i> page.</li> <li>The following validation message <b>Are you sure this information is correct? Please double-check your answers and click "Confirm"</b> displays in red color text in the <i>Updates are required for [Household Member Name]</i> popup on the <i>Individual Information Menu</i> page.</li> </ul>	
43268	Defect Fix	<ul style="list-style-type: none"> <li>The <i>Keep or Switch Coverage</i> page displayed the options to <b>Keep [Household Member Name] in Medi-Cal Access Program (MCAP) or Switch to Covered California</b> when a user was eligible for MCAP and Medi-Cal.</li> <li>The <i>Program Eligibility</i> page incorrectly displayed <b>Medi-Cal</b> for the following field <b>[Household Member Name] is also eligible for the following program</b> when the user had already switched to Medi-Cal from MCAP.</li> </ul>	<ul style="list-style-type: none"> <li>The <i>Keep or Switch Coverage</i> page displays the options to <b>Keep [Household Member Name] in Medi-Cal Access Program (MCAP) or Switch to Medi-Cal</b> when a user is eligible for MCAP and Medi-Cal.</li> <li>The <i>Program Eligibility</i> page does not display <b>Medi-Cal</b> for the following field <b>[Household Member Name] is also eligible for the following program</b> when the user has already switched to Medi-Cal from MCAP.</li> </ul>	Keep or Switch Coverage Program Eligibility
42406	Defect Fix	The <b>We successfully validated your email</b> validation message overlapped with other text in the <b>Email Address Registration</b> section on the <i>Login Assistance - Register Email And Phone Number</i> page for a Spanish user.	The <b>We successfully validated your email</b> validation message does not overlap with other text in the <b>Email Address Registration</b> section on the <i>Login Assistance - Register Email And Phone Number</i> page for a Spanish user.	Login Assistance - Register Email And Phone Number

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
43143	Defect Fix	<ul style="list-style-type: none"> <li>Clicking on the <b>Done</b> button after entering the employers foreign mailing address on the <i>More Employer Information is Required</i> page displayed a <i>We Apologize</i> popup</li> <li>Clicking on the <b>Continue</b> button in the <b>Next Steps</b> section on the <i>Program Eligibility</i> page displayed the <i>More Employer Information is Required</i> page however did not pre-populate the employer's mailing address previously entered on the page.</li> <li>Switching the response for the question <b>Does this employer have a foreign mailing address?</b> after entering the address on the <i>More Employer Information is Required</i> page persisted the previously entered data.</li> </ul>	<ul style="list-style-type: none"> <li>Clicking on the <b>Done</b> button after entering the employers foreign mailing address on the <i>More Employer Information is Required</i> page displays the <i>Choose Enrollment Groups</i> page.</li> <li>Clicking on the <b>Continue</b> button in the <b>Next Steps</b> section on the <i>Program Eligibility</i> page displayed the <i>More Employer Information is Required</i> page and pre-populates the employer's mailing address previously entered on the page.</li> <li>Switching the response for the question <b>Does this employer have a foreign mailing address?</b> after entering the address on the <i>More Employer Information is Required</i> page does not persist the previously entered data.</li> </ul>	More Employer Information is Required
43175	Defect Fix	<p>The <b>Foreign Mailing Address</b> fields on the <i>More Employer Information is Required</i> page had incorrect or missing validation messages.</p> <ul style="list-style-type: none"> <li><b>Please enter a valid street address</b> validation message was displayed for the <b>Foreign mailing address line 1</b> field when a blank or invalid address was entered.</li> <li>No validation message was displayed for the <b>Country name</b> field when a blank or invalid Country Name was entered.</li> <li><b>Please select a state</b> validation message was displayed for the <b>Foreign province name</b> field when a blank or invalid province was entered.</li> <li><b>Please enter a valid ZIP Code</b> validation message was displayed for the <b>Foreign postal code</b> field</li> </ul>	<p>The <b>Foreign Mailing Address</b> fields on the <i>More Employer Information is Required</i> page have the correct validation messages.</p> <ul style="list-style-type: none"> <li><b>Please enter valid address line 1</b> validation message displays for the <b>Foreign mailing address line 1</b> field when a blank or invalid address is entered.</li> <li><b>Please enter a valid country name</b> validation message displays for the <b>Country name</b> field when a blank or invalid Country Name was entered.</li> <li><b>Please enter a valid foreign province name</b> validation message displays for the <b>Foreign province name</b> field when a blank or invalid province is entered.</li> <li><b>Please enter a valid foreign postal code</b> validation message</li> </ul>	More Employer Information is Required

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		when a blank or invalid postal code was entered.	displays for the <b>Foreign postal code</b> field when a blank or invalid postal code is entered.	
43342	Defect Fix	The <i>More Employer Information is Required</i> page did not pre-populate the information previously entered.	The <i>More Employer Information is Required</i> page pre-populates the information previously entered.	More Employer Information is Required
43470	Defect Fix	Clicking on the <b>Done</b> button on the <i>More Employer Information is Required</i> page displayed a <i>We Apologize</i> popup.	Clicking on the <b>Done</b> button on the <i>More Employer Information is Required</i> page displays the <i>Next, You Can Enroll Each Group in a Plan</i> page.	More Employer Information is Required
43115	Defect Fix	The frequency of IRS refresh cycle was monthly (25 <sup>th</sup> of every month).	The frequency of IRS refresh cycle is now weekly (every Tuesday).	NA
41174	Defect Fix	Eligibility batch job ELG-1001-DD-02 returned an exception error.	Eligibility batch job ELG-1001-DD-02 completes successfully.	NA
43165	Defect Fix	The phone number on the <i>Program Eligibility</i> page incorrectly displayed in the following format 1-###-###-####.	The phone number on the <i>Program Eligibility</i> page correctly displays in the following format (###) ###-####.	Program Eligibility
43241	Defect Fix	The following message <b>A residence address change was submitted. Your local county office may be contacting you</b> was not displayed on the <i>Program Eligibility</i> page under <b>Eligibility determination factors</b> section when the residence address was changed.	The following message <b>A residence address change was submitted. Your local county office may be contacting you</b> is displayed on the <i>Program Eligibility</i> page under <b>Eligibility determination factors</b> section when the residence address is changed.	Program Eligibility
40451	Defect Fix	The changes made on the <i>Select all household members who are currently enrolled in Medicare</i> page were not saved after submitting the application.	The changes made on the <i>Select all household members who are currently enrolled in Medicare</i> page are saved after submitting the application.	Select all household members who are currently enrolled in Medicare
42858	Defect Fix	Clicking on the <b>Update</b> button after entering the required details on the <i>Select all household members who are U.S citizens or U.s nationals</i> page displayed a <i>We Apologize</i> popup.	Clicking on the <b>Update</b> button after entering the required details on the <i>Select all household members who are U.S citizens or U.s nationals</i> page displays a the <i>Select any household members who are an American Indian or Alaska Native</i> page.	Select all household members who are U.S citizens or U.s nationals
39982	Defect Fix	Selecting the <b>Washington D.C</b> option for the question <b>Where was [Household Member Name] in Foster Care?</b> on the <i>Select any household members who were in foster care in any state on his or her</i>	Selecting the <b>Washington D.C</b> option for the question <b>Where was [Household Member Name] in Foster Care?</b> on the <i>Select any household members who were in foster care in any state on his or her</i>	Select any household members who were in foster care in any state on his

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		<i>18<sup>th</sup> birthday or later</i> page incorrectly defaulted to <b>Washington</b> .	<i>18<sup>th</sup> birthday or later</i> page does not change the selected value.	or her 18 <sup>th</sup> birthday or later
41222	Defect Fix	Clicking on the <b>Update</b> button on the <i>Update Consent and Attestation</i> page after entering the required details displayed a We Apologize error message.	Clicking on the <b>Update</b> button on the <i>Update Consent and Attestation</i> page after entering the required details displays the <i>Household Eligibility Results Summary</i> page.	Update Consent and Attestation
33378	Defect Fix	The Enrollee table in the GHIX database had more than one Enrollee ID for 9400 records.  <b>Impacted SA:</b> NA  <b>Impacted Attributes:</b> NA	The Enrollee table in the GHIX database has only one Enrollee ID for all records.	NA

**Alternate Procedures**

**Summary of Alternate Procedures**

This section summarizes Alternate Procedures **No Longer in Effect** as of this release. Except for the following (and those noted in previous release notes), all other Alternate Procedures from previous releases remain in effect.

#	Alternate Procedures No Longer in Effect	Ref ID	Release Delivered
None			

This section summarizes the **NEW** Alternate Procedures for known issues agreed to be resolved in a future release.

#	New Alternate Procedures	Ref ID	Planned Release
None			

**Glossary**

Acronym	Full Form
<b>ABE</b>	Accenture Billing Engine
<b>ADA</b>	Americans with Disabilities Act
<b>AHBX</b>	Accenture Health Benefit Exchange
<b>AI</b>	American Indian

Acronym	Full Form
<b>IRS</b>	Internal Revenue System
<b>ISO</b>	Information Security Officer
<b>IVR</b>	Interactive Voice Response
<b>JAWS</b>	Job Access with Speech (JAWS is a computer screen reader program for Microsoft Windows that allows blind and visually impaired users to

Acronym	Full Form
<b>ALM</b>	Application Lifecycle Management
<b>AN</b>	Alaskan Native
<b>APTC</b>	Advance Premium Tax Credits
<b>BOB</b>	Book of Business
<b>BPM</b>	Business Process Management
<b>BRE</b>	Business Rules Engine
<b>CCHCS</b>	California Correctional Health Care Services
<b>CCHIP</b>	County Children’s Health Initiative Program
<b>CCP</b>	Covered California Programs
<b>CDCR</b>	California Department of Corrections and Rehabilitation
<b>CEC</b>	Certified Enrollment Counselor
<b>CEE</b>	Certified Enrollment Entities
<b>CEW</b>	County Eligibility Worker
<b>CFS</b>	Carry Forward Status
<b>CIN</b>	Client Index Number
<b>CMI</b>	Current Monthly Income
<b>CMS</b>	Centers for Medicare & Medicaid Services
<b>COR</b>	County of Responsibility
<b>CR</b>	Change Requests
<b>CSR</b>	Cost Share Reduction
<b>CSS</b>	Cascading Style Sheets (CSS is a style sheet language used for describing the look and formatting of a document written in a markup language)
<b>CSV</b>	Comma Separated Value
<b>DER</b>	Determination of Eligibility Response
<b>DHCS</b>	Department of Health Care Services
<b>DWH</b>	Data Warehouse
<b>ECM</b>	Electronic Content Management System
<b>EDD</b>	Employment Development Department
<b>EDI</b>	Electronic Data Interchange
<b>EDR</b>	Eligibility Determination Request
<b>EERC</b>	Eligibility Evaluation Reason Code
<b>EPO</b>	Exclusive Provider Organization
<b>ESI</b>	Employer Sponsored Insurance
<b>ETL</b>	Extract, Transform and Load
<b>FDSH</b>	Federal Data Services Hub
<b>FIPS</b>	Federal Information Processing Standard

Acronym	Full Form
	read the screen either with a text-to-speech output or by a Refreshable Braille display)
<b>LFP</b>	Lawful Presence
<b>LV</b>	Life event needs verification
<b>MCAP</b>	Medi-Cal Access Program
<b>MCIEP</b>	Medi-Cal Inmate Eligibility Program
<b>MEC</b>	Minimal Essential Coverage
<b>MEDS</b>	Medi-Cal Eligibility Determination System
<b>MNE</b>	Manual Eligibility
<b>NHeLP</b>	National Health Law Program
<b>NIST</b>	National Institute of Standards and Technology
<b>NMEC</b>	Non-MAGI MEC AID Code
<b>NQI</b>	New Qualified Immigrants
<b>OBIEE</b>	Oracle Business Intelligence Enterprise Edition
<b>OPA</b>	Oracle Policy automation
<b>PAI</b>	Projected Annual Income
<b>PBE</b>	Plan Based Enroller
<b>PBPS</b>	Pitney Bowes Presort Services
<b>PDF</b>	Portable Document Format
<b>PLR</b>	Policy Level Reporting
<b>QDP</b>	Qualified Dental Plan
<b>QHP</b>	Qualified Health Plan
<b>RDP</b>	Registered Domestic Partner
<b>ROP</b>	Reasonable Opportunity Period
<b>RTC</b>	Rational Team Concert
<b>SA</b>	Subject Area
<b>SAWS</b>	Statewide Automated Welfare Systems
<b>SCIN</b>	Statewide Client Index Number
<b>SCR</b>	Service Centre Representative
<b>SFTP</b>	Secured File Transfer Protocol
<b>SIR</b>	Service Investigation report
<b>SLCSP</b>	Second Lowest cost silver plan
<b>SNOW</b>	Service Now
<b>SQL</b>	Structure Query Language
<b>SSA</b>	Social Security Administration
<b>SSN</b>	Social Security Number
<b>STNA</b>	Short Term Negative Action

Acronym	Full Form
<b>FPL</b>	Federal Poverty Level
<b>FTB</b>	Franchise Tax Board
<b>FTI</b>	Federal Tax Information
<b>FTR</b>	Failure to Reconcile
<b>GI</b>	Get Insured
<b>IAP</b>	Insurance Affordability Programs
<b>ICT</b>	Inter County Transfer
<b>IDD</b>	Interface Definition Document
<b>IMM</b>	Immigrant

Acronym	Full Form
<b>UAT</b>	User Acceptance Test
<b>UPW</b>	Unplanned Pregnant Woman
<b>URL</b>	Uniform Resource Locator
<b>USPS</b>	United States Postal Service
<b>VLP</b>	Verify Lawful Presence
<b>WAT</b>	Web Accessibility Toolbar
<b>WCC</b>	Web Center Content
<b>WP</b>	Work Products
<b>WSDL</b>	Web Services Descriptor Language