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Department of Health Care Services



EDMUND G. BROWN JR.
GOVERNOR

March 6, 2015

Medi-Cal Eligibility Division Information Letter No.: I 15-06

TO: ALL COUNTY MEDICAL SERVICES PROGRAM DIRECTORS
ALL CMSP ADMINISTRATIVE OFFICERS
ALL CMSP MEDI-CAL PROGRAM SPECIALISTS/LIAISONS

SUBJECT: County Medical Services Program's Third Party Administrator
Transition to Advanced Medical Management and its impact on the
Medi-Cal Verification Systems and the Medi-Cal Provider
Operations Manual.

The purpose of this Medi-Cal Eligibility Division Information Letter (MEDIL) is to notify the counties of the County Medical Services Program (CMSP) Governing Board's third party administrator (TPA) transition from Anthem Blue Cross (Anthem) to Advanced Medical Management (AMM) and its impact on the Automated Eligibility Verification System (AEVS) and the Medi-Cal Provider Operations Manual.

Background:

The CMSP Governing Board has an existing Services Agreement with the Department of Health Care Services (DHCS) that requires DHCS to allow CMSP providers that are also Medi-Cal providers access to the Medi-Cal Verification Systems to be used for CMSP members.

On April 1, 2015, the CMSP Governing Board is transitioning TPA duties for medical and dental services from Anthem to AMM.

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Impacts on AEVS and Medi-Cal Provider Operations Manual:

AEVS is an interactive system that allows providers, via phone, internet, or point of service device, to receive Medi-Cal and CMSP eligibility verification. When the TPA changes from Anthem to AMM on April 1, 2015, the AEVS responses will reflect the name and contact telephone number of the new TPA.

The Medi-Cal Provider Operations Manual will also be updated to reflect the change from Anthem to AMM. Any other instances where the TPA's name and contact information are displayed will also be updated.

If you have any questions, or if we can provide further information, please contact Mr. Rich Law at (916) 373-7767 or by email at Rich.Law@dhcs.ca.gov.

Original signed by:

Alice Mak, Acting Chief
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