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Director

State of California—Health and Human Services Agency  
Department of Health Care Services



EDMUND G. BROWN JR.  
Governor

August 13, 2015

Medi-Cal Eligibility Division Information Letter No: I 15-22

To: ALL COUNTY WELFARE DIRECTORS  
ALL COUNTY ADMINISTRATIVE OFFICERS  
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS

SUBJECT: Rescinding Discontinuances When Requested Information and/or  
Documentation is Received Prior to the Discontinuance Date or Within the  
90-day Cure Period

The purpose of this letter is to remind counties of the need for timely processing of information and/or documentation received after a discontinuance notice has been issued to beneficiaries but prior to the proposed discontinuance date to ensure they have continued access to health care.

This applies to information and/or documentation requested by the counties to determine ongoing Medi-Cal eligibility for renewals or change in circumstances. With regards to forms, this reminder applies to the pre-populated MC 216 for Modified Adjusted Gross Income (MAGI) Medi-Cal beneficiaries; it applies to the MC 210 RV, MC 604 IPS, MC 262 or MC 14-A for Non-MAGI Medi-Cal beneficiaries; and form MC 355 for both MAGI and Non-MAGI beneficiaries.

**Rescinding Discontinuances When Requested Information and/or Documentation is Received Prior to the Discontinuance Date**

In accordance with All County Welfare Directors Letter No.: 11-23, specifically Question 25, if the beneficiary returns an incomplete renewal form (e.g. MC 216, MC 210 RV, etc.) after the county's requested due date but prior to the effective discontinuance date, shall the county restore Medi-Cal benefits while the county waits for verification from the beneficiary?

The answer is "Yes. If the county determines that the renewal form is incomplete or that additional verification is required, the county shall rescind the termination, notify the

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beneficiary that the Medi-Cal benefits are restored, and now utilize the process outlined in California Welfare and Institutions Code (W&I Code), §14005.37(which now supersedes the SB87 process) in order to determine continued eligibility. If, after rescinding the termination, the county determines that there is not continued eligibility, the county will evaluate the beneficiary for all insurance affordability programs and issue a timely, 10-day discontinuance Notice of Action (NOA) as appropriate.

**Rescinding Discontinuances When Requested Information and/or Documentation is Received Within the 90-Day Cure Period**

In accordance with the W&I Code, §14005.37(a). if the county receives requested information and/or documentation from a Medi-Cal beneficiary after the discontinuance date, but within the 90-day cure period, the county “shall **promptly** redetermine eligibility”.

If you have any questions, or would like to request additional information, please contact Deborah Palmer at (916) 440-7855 or by email at [Deborah.Palmer@dhcs.ca.gov](mailto:Deborah.Palmer@dhcs.ca.gov) or Michelle Marean-Williams at (916) 341-3968 or by email at [Michelle.Marean-Williams@dhcs.ca.gov](mailto:Michelle.Marean-Williams@dhcs.ca.gov).

Original Signed By:

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