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Medi-Cal Eligibility Division Information Letter No.: I 17-21

TO: ALL COUNTY WELFARE DIRECTORS  
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS

SUBJECT: Online Single-Streamlined Application Updates Final Release Date  
(Ref: Medi-Cal Eligibility Division Information Letter 17-08, 17-08E)

The purpose of this Medi-Cal Eligibility Division Information Letter (MEDIL) is to inform counties of the September 25, 2017, implementation date of the final updates to the online Single Streamlined Application (SSApp) that individuals use to apply for insurance affordability programs through CoveredCA.com.

MEDIL 17-08 provided detailed information about the expected updates to be made to the online SSApp, in California Healthcare Eligibility, Enrollment, and Retention System (CalHEERS) Release 17.7. In MEDIL 17-08E, the Department of Health Care Services advised that partial updates to the online SSApp had been completed in Release 17.6; the expected updates in Release 17.7 were delayed and another letter would be issued with the implementation date of the remaining updates.

The remaining updates to the online SSApp were deployed in CalHEERS release 17.9 on September 25, 2017. These updates included all pages to the online SSApp from the “Application Start pages” through the “Sign and Submit” pages. For more information on the content of the design updates, please review MEDILs [17-08](#) and [17-08E](#).

If you have any questions, or if we can provide further information, please contact Alison Brown at (916) 319-9565 or by email at [alison.brown@dhcs.ca.gov](mailto:alison.brown@dhcs.ca.gov) or Kathryn Floto at (916) 322-1689 or by email at [kathryn.floto@dhcs.ca.gov](mailto:kathryn.floto@dhcs.ca.gov).

Original Signed By

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