



JENNIFER KENT
DIRECTOR

State of California—Health and Human Services Agency
Department of Health Care Services



GAVIN NEWSOM
GOVERNOR

July 31, 2019

Medi-Cal Eligibility Division Information Letter No.: I 19-20

TO: ALL COUNTY WELFARE DIRECTORS
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS

SUBJECT: COUNTY CHILDREN'S HEALTH INITIATIVE PROGRAM TRANSITION
TO MEDI-CAL MANAGED CARE DELIVERY SYSTEM AND
ADMINISTRATIVE VENDOR TRANSITION

The purpose of this Medi-Cal Eligibility Division Information Letter is to inform counties of important future changes to the County Children's Health Initiative Program (CCHIP), also known as Healthy Kids.

CCHIP provides affordable comprehensive medical, dental, mental health, and vision benefits to children under the age of 19 in San Francisco, San Mateo, and Santa Clara counties. Effective October 1, 2019, the delivery of CCHIP benefits will transition to the Medi-Cal Managed Care (MMC) delivery system. In addition, the Department of Health Care Services (DHCS) has secured MAXIMUS, Inc., as the Administrative Vendor for the program. MAXIMUS, Inc., will be responsible for CCHIP program enrollment, ongoing case management, and premium billing and collection for CCHIP enrollees.

As of September 30, 2019, Health Plan of San Mateo, San Francisco Health Plan, and Santa Clara Family Health Plan will no longer oversee case management of CCHIP beneficiaries.

CCHIP and MMC Delivery System

Children enrolled in CCHIP may continue with their current health care provider. After October 1, 2019, all transitioning CCHIP beneficiaries in San Francisco and Santa Clara, which are Two Plan Model counties, will have an opportunity to change their plan by contacting Medi-Cal Health Care Options. San Mateo County is a County Organized Health System County with Health Plan of San Mateo as the only managed care plan option. All new enrollees coming into CCHIP on or after October 1, 2019, will go through the normal Medi-Cal managed care plan enrollment process. Beneficiaries will not have any co-payments for prescriptions or for visits to the doctor.

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The California Healthcare Eligibility, Enrollment and Retention System will continue to facilitate the eligibility determinations for CCHIP, and will transmit the eligibility results to MAXIMUS on a daily basis, similar to the Medi-Cal Access Program. MAXIMUS has created a dedicated phone line for CCHIP beneficiaries, 1-833-91C-CHIP (1-833-912-2447). Counties may continue to use the dedicated MAXIMUS County Liaison line, (916) 673-4602 for any questions.

If you have any questions or if we can provide further information, please contact Ms. Aisha Hamilton by phone at (916) 345-8052 or by email at Aisha.Hamilton@dhcs.ca.gov.

Original Signed By:

Sandra Williams, Chief
Medi-Cal Eligibility Division

Enclosure