



State of California—Health and Human Services Agency
Department of Health Care Services



DATE: June 24, 2021

Medi-Cal Eligibility Division Information Letter No.: 21-10

TO: ALL COUNTY WELFARE DIRECTORS
ALL COUNTY ADMINISTRATIVE OFFICERS
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS
ALL COUNTY HEALTH EXECUTIVES
ALL COUNTY MENTAL HEALTH DIRECTORS

SUBJECT: HEARING AID COVERAGE FOR CHILDREN PROGRAM (HACCP)

The purpose of this Medi-Cal Eligibility Division Information Letter (MEDIL) is to provide information to counties about a new program for children not currently eligible for or enrolled in Medi-Cal or California Children's Services (CCS). Assembly Bill (AB) 89 (Chapter 7, Statutes of 2020) authorized the Hearing Aid Coverage for Children Program (HACCP). Effective July 1, 2021, HACCP will begin accepting applications. DHCS will be using an administrative vendor, MAXIMUS, to perform eligibility and ongoing case management activities for this program.

HACCP will cover hearing aids and related services for children under the age of 18, who have a household income of up to 600 percent of the Federal Poverty Level (FPL), and who are not otherwise eligible for Medi-Cal or CCS. This benefit will also be available to individuals whose health insurance does not cover hearing aids and services.

The hearing aid benefit will utilize existing Medi-Cal and CCS policies to guide the benefit structure including, but not limited to, coverage of:

- Hearing aid(s) and hearing aid replacement
- Hearing aid supplies/accessories
- Hearing aid-related audiology services
- Other related post-evaluation services

These services will be covered based on a referral from an audiologist, otolaryngologist, or physician. Based on the referral, an enrolled Medi-Cal audiologist or hearing aid dispenser will document the degree of hearing loss, medical necessity for the requested amplification method, name of the manufacturer, type of hearing aid authorized, and the number of units.

In the case of an applicant who is not eligible for HACCP because of their eligibility for Medi-Cal or CCS, MAXIMUS will include a copy of the Single Streamlined Application in the HACCP denial letter, and refer the applicant to their respective county social services agency to apply for coverage.

The initial rollout of HACCP will use a paper application process, and will be followed by the launch of an online application portal at a later phase. For additional information on HACCP, please visit the HACCP [website](#) or contact the HACCP Call Center at 1-833-956-2878.