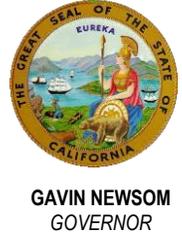




State of California—Health and Human Services Agency
Department of Health Care Services



DATE: January 26, 2022

Medi-Cal Eligibility Division Information Letter No.: I 22-02

TO: ALL COUNTY WELFARE DIRECTORS
ALL COUNTY ADMINISTRATIVE OFFICERS
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS

SUBJECT: OLDER ADULT EXPANSION AND ASSET LIMIT CHANGES GLOBAL OUTREACH LANGUAGE

The purpose of this Medi-Cal Eligibility Division Information Letter (MEDIL) is to provide counties with global outreach language related to the Older Adult Expansion and changes to the asset limits for Non-MAGI Medi-Cal, for immediate use. The goal of the outreach language is to inform beneficiaries and prospective applicants of upcoming changes to Medi-Cal which will expand eligibility for full scope Medi-Cal to all individuals who are 50 years of age or older who meet all Medi-Cal eligibility criteria and immigration status does not matter. Additionally, the outreach language provides information to counties, beneficiaries, and applicants on increased limits on net, non-exempt assets in order to inform choices about applying for Medi-Cal.

Background

The global outreach language includes messaging that can be used in various forms of outreach including social media posts, call scripts, and county website content. While counties are not required to utilize this language, the Department of Health Care Services (DHCS) highly recommends counties utilize this messaging and integrate it into their outreach and social media campaigns. Counties may modify the global outreach language to meet any business need in utilizing the language; however, the intent of the language must remain the same to retain consistency in messaging.

DHCS is sharing the global outreach language broadly for use by Medi-Cal Managed Care Plans, other State departments, Medi-Cal providers, and other community partners for use in their outreach activities.

If you have any questions or require additional information, please contact:

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- Jillian Davis by phone at (916) 345-8172 or by email at Jillian.Davis@dhcs.ca.gov
- Daniela Gutierrez by phone at (916) 345-8501 or by email at Daniela.Gutierrez@dhcs.ca.gov.

ORIGINAL SIGNED BY

Sandra Williams, Chief
Medi-Cal Eligibility Division

Enclosures



Global Language and Messaging Snippets

Flyer/Insert Snippet

Dear Medi-Cal Member or Applicant,

There are changes coming to Medi-Cal programs for older and disabled people, which will make it possible for more people to get Medi-Cal coverage. These changes will also let people keep more property when they have Medi-Cal.

Older Adult Expansion

The Older Adult Expansion will be effective May 1, 2022. The Expansion extends eligibility for full scope Medi-Cal to all people who are 50 years of age or older, who meet all Medi-Cal eligibility criteria, and immigration status does not matter. If you have active restricted scope Medi-Cal in May 2022 you will be automatically transitioned to full scope Medi-Cal. If you receive a renewal notice, please fill it out and return it to the county so that there is no processing delay.

If you do not have active restricted scope Medi-Cal you can apply for Medi-Cal online, by mail, by telephone, at your local county office, by fax or in person. If you qualify for full scope Medi-Cal under the Older Adult Expansion, you will receive a notice to tell you about your eligibility for full scope Medi-Cal and the beginning date, which will be May 1, 2022 or after.

Asset Limit Changes

On July 1, 2022 the asset limit for Medi-Cal programs for people who are 65 or older or disabled is increasing. These changes apply to things you own, which can be counted for Medi-Cal eligibility. These items include bank accounts, cash, second vehicles and homes, and other financial resources. The previous limits were \$2,000 for one person, and \$3,000 for a couple. The new limits are \$130,000 for one person, and an additional \$65,000 for each additional family member. If you believe you may be eligible for Medi-Cal once the new limits start, you are encouraged to apply. If you are already in a Medi-Cal program which has asset limits, you will be able to keep more than you could before. Please contact your local county Medi-Cal office if you have any questions.

Questions?

If you have any questions, or if your Medi-Cal application was denied, please contact your local county office. [Find your local county office here:](http://dhcs.ca.gov/COL)
<http://dhcs.ca.gov/COL>.



DEPARTMENT OF HEALTH CARE SERVICES

Website Text for County Office

There are changes coming to Medi-Cal programs for older and disabled people, which will make it possible for more people to get Medi-Cal coverage. California residents who are 50 years of age or older who meet all Medi-Cal eligibility criteria will be able to get full scope Medi-Cal and immigration status does not matter. Other people will get to keep more property (like money in checking or savings accounts) while staying on Medi-Cal.

Website Banner

Important: Changes to Medi-Cal rules are coming! Medi-Cal will be available to all people who are 50 years of age or older who meet all Medi-Cal eligibility criteria, and immigration status will not matter. These changes will also let people keep more property and qualify for Medi-Cal. Ask your local county office.

Social Media

Message

Are you 50 years of age or older? Have you not been able to get full scope Medi-Cal because of your immigration status? Beginning May 1, 2022 all California residents who are 50 years of age or older and who meet all Medi-Cal eligibility criteria will qualify for full scope Medi-Cal. Immigration status does not matter. To find out if you qualify or to get more information contact your local county office. [Find your local county office.](#)

Image

Californians ages 50 or older may qualify for more Medi-Cal benefits.

Contact your local county office today.





Are you 50 years of age or older? Have you not been able to get full scope Medi-Cal because of your immigration status? Beginning May 1, 2022 all California residents who are 50 years of age or older and who meet all Medi-Cal eligibility criteria will qualify for full scope Medi-Cal. Immigration status does not matter. To find out if you qualify or to get more information contact your local county office. [Find your local county office.](#)

Californians ages 50 or older may qualify for more Medi-Cal benefits.

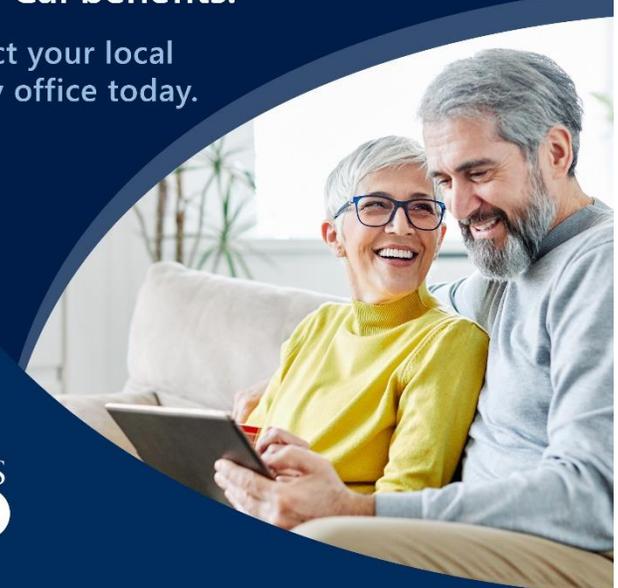
Contact your local county office today.



Did you know that if you are a California resident who is 50 years of age or older you may qualify for full scope Medi-Cal beginning May 1, 2022 regardless of your immigration status? Contact your local county office to apply and find out more. [Find your local county office.](#)

Californians ages 50 or older may qualify for more Medi-Cal benefits.

Contact your local county office today.





Beginning July 1, 2022, changes to the property limits may mean that you will be able to have more assets and still be on Medi-Cal. Contact your local county office for more information. [Find your local county office.](#)

Keep your assets and stay eligible for Medi-Cal.

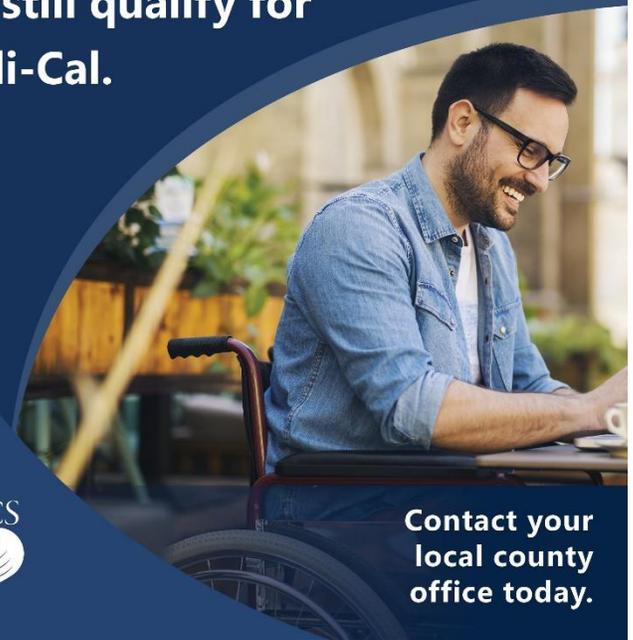
Contact your local county office today.



Beginning July 1, 2022, changes to the property limits may mean that you can qualify for Medi-Cal. Ask your local county office for more information. [Find your local county office.](#)

Keep your assets and still qualify for Medi-Cal.

Contact your local county office today.





DEPARTMENT OF HEALTH CARE SERVICES

| Call Script Snippet | |
|--|--|
| Caller | Agent |
| What does “increased asset limits” mean? | Medi-Cal counts certain types of assets when checking to see if you can have Medi-Cal benefits. The limit of things you could own (like cash, bank accounts, and other types of property) is \$2,000 for a single person, but will go up to \$130,000 on July 1, 2022. Ask your local Medi-Cal office if these changes apply to you. [insert local county contact information] |
| What is the Older Adult Expansion? | In May 2022, the Older Adult Expansion will expand full scope Medi-Cal to all California residents who are 50 years of age or older if the person meets all Medi-Cal eligibility criteria and immigration status does not matter. |
| How do I get more information about the Older Adult Expansion? | Information about the Older Adult Expansion can be found on the DHCS website https://bit.ly/older-adult-expansion , in ACWDL 21-13 , or by sending an email to OlderAdultExpansion@dhcs.ca.gov . |
| What benefits are provided by the Older Adult Expansion? | <p>A person who is eligible for full scope Medi-Cal because of the Older Adult Expansion will receive all full scope benefits provided.</p> <p>Full scope Medi-Cal is different from restricted scope Medi-Cal. Restricted scope Medi-Cal only covers a limited number of services. Restricted scope Medi-Cal does not cover things like medicine or primary care.</p> <p>Full scope Medi-Cal provides comprehensive health care including medical, dental, mental health, family planning, foot care, hearing aids, and vision care (eyeglasses), including services to help you remain in your home such as In-Home Supportive Services if you need assistance with daily activities. Full scope Medi-Cal also covers treatment for alcohol and drug use, medicine your doctor orders, and more.</p> |



DEPARTMENT OF HEALTH CARE SERVICES

IVR Call Script

The asset limit for your Medi-Cal program will increase starting on July 1, 2022. You may be able to have or save more money or other property after the increase starts. Call your local county office for more information.

Beginning May 1, 2022, you may be eligible for full scope Medi-Cal because of the Older Adult Expansion. The Older Adult Expansion will expand full scope Medi-Cal eligibility to all California residents who are 50 years of age or older if the person meets all Medi-Cal eligibility requirements and immigration status does not matter.

New applicants must apply to Medi-Cal to find out if they qualify for full scope Medi-Cal because of the Older Adult Expansion. Existing Medi-Cal beneficiaries will be automatically transitioned to full scope eligibility and have access to more health care benefits when the Older Adult Expansion is implemented on May 1, 2022.