



State of California—Health and Human Services Agency
Department of Health Care Services



December 27, 2022

Medi-Cal Eligibility Division Information Letter No.: I 22-50

TO: ALL COUNTY WELFARE DIRECTORS
ALL COUNTY ADMINISTRATIVE OFFICERS
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIASENS

SUBJECT: MAGI Medi-Cal and Children's Health Initiative Program (CHIP) DUAL Eligibility Case Processing

The purpose of this Medi-Cal Eligibility Division Information Letter (MEDIL) is to provide information to counties on how to resolve dual eligibility with MAGI Medi-Cal and the County Children's Health Initiative Program (CCHIP) and Medi-Cal Access Infants Program (MCAIP).

CCHIP

Currently, when County Welfare Departments (CWDs) in San Francisco, San Mateo, and Santa Clara counties initiate a Medi-Cal annual renewal, a real time eligibility run is processed and verified against the federal hub in the California Healthcare Eligibility, Enrollment, and Retention System (CalHEERS). Once CalHEERS determines a child is no longer eligible to Modified Adjusted Gross Income (MAGI) Medi-Cal (e.g. Over Income for MAGI), but is CCHIP eligible or conditionally eligible, the system reflects the discontinuance of MAGI Medi-Cal eligibility and provides the CCHIP eligibility start date. In addition, a transaction is sent to MEDS adding the CCHIP aid code, but does NOT discontinue the MAGI aid code. This entire process creates dual eligibility in MEDS. (This functionality is systematic and occurs outside of the COVID-19 Public Health Emergency (PHE).) Please note, CalHEERS noticing reflects the discontinuance of Medi-Cal for over income and CCHIP eligibility.

CWDs in the three CCHIP counties (San Francisco, San Mateo, and Santa Clara) shall assist Maximus, the Administrative Vendor (AV) with resolving the dual eligibility in MEDS by updating the county case and processing a discontinuance of the MAGI Medi-Cal aid code for over income, thus resolving the dual-eligibility issue in MEDS. The CCHIP AV will send counties (via secure email) case information to advise of the CCHIP eligibility, dual aiding, and request a MAGI discontinuance in the Statewide

Automated Welfare System (SAWS), to ensure proper transition of case responsibility to the AV.

NOTE: Prior to the reduction of premiums to \$0, transitioning to a premium aid code was considered a negative action to the individual; however as of July 1, 2022, with the reduction of all CHIP premiums to \$0, such transitions to MCAIP and CCHIP programs are allowable as these programs equally provide, full scope, no cost benefits.

DHCS understands SAWS will send a pre-populated renewal form when CCHIP eligibility is received from CalHEERS; however, this functionality will be addressed in a future CalHEERS/CalSAWS/CalWIN change request.

Counties receiving calls and/or a completed MAGI renewal package for a CCHIP child are to advise beneficiaries to contact the CCHIP program at 1-833-912- 2447. Returned renewal packages would not need to be processed once the case has been transitioned to CCHIP.

Please reference [ACWDL 21-16 and MEDIL I22-10](#), regarding the transitioning of programs and allowable actions during the COVID-19 PHE.

During the COVID-19 PHE and the COVID-19 PHE unwinding period, DHCS will remove MAGI Medi-Cal individuals that have transitioned to CCHIP from the PHE monthly restoration list, if present.

MCAIP

MCAIP enrollment requires that the MCAIP subscriber submit an Infant Registration form to notify the MCAIP AV of the birth of the MCAIP child. During the COVID-19 PHE, the MCAIP AV has maintained continuity of coverage for MCAIP children aided under E6 and E7 aid codes. CalHEERS has not yet been programed with MCAIP aid codes; however, the Infants Initiative CR 122183 will implement these aid codes in CalHEERS and has been scheduled for release in 2024. E6 and E7 aid codes will remain the responsibility of the AV, until further guidance is provided.

Similar to CCHIP, the MCAIP AV will send counties (via secure email) case information to advise of the MCAIP eligibility determination, dual aiding, and request a MAGI discontinuance in SAWS (as appropriate) to ensure proper transition of case responsibility to the AV. MCAIP case responsibility may also be a transition from MCAIP to MAGI Medi-Cal, which the MCAIP AV staff will identify. Please advise beneficiaries to contact MCAIP at 1-800-880-5305 with questions.

Counties may continue to use the dedicated AV County Liaison line, (916) 673-4602 for any questions.

Reminder of New MEDS Alert

There should be no more than one full-scope Medi-Cal aid code on an individual's record. To assist counties with identifying these dual eligibility cases, new worker alerts were implemented June 21, 2021. The alert will generate at renewal when more than one active full-scope aid code (with the exception of FFY and MCIEP aid codes) is present.

- Internal #0992/External #9569-CURRENT ELIG CONFLICT - MULT MEDI-CAL IN MULT SEGMENTS – URGENT

The expectation is that the County Eligibility Worker (CEW) will evaluate the eligibility for the individual and terminate any erroneous dual full scope aid code in SAWS and on the MEDS record as appropriate.

If you have any questions or if we can provide further information, please contact Ms. Aisha Hamilton by phone at (916) 345-8052 or by email at Aisha.Hamilton@dhcs.ca.gov

Original Signed By:

Sandra Williams, Chief
Medi-Cal Eligibility Division