

DATE: March 21, 2023

Medi-Cal Eligibility Division Information Letter No.: I 23-20

TO: ALL COUNTY WELFARE DIRECTORS
ALL COUNTY ADMINISTRATIVE OFFICERS
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS

SUBJECT: MAGI Medi-Cal Denial for Over Income Notice of Action (NOA)
Requirements

The purpose of this Medi-Cal Eligibility Division Information Letter (MEDIL) is to provide a reminder to counties regarding the noticing requirements for individuals who are denied Modified Adjusted Gross Income (MAGI) Medi-Cal due to being over income.

Background

The system functionality to create and send notices of action for both Medi-Cal and premium tax credit programs was implemented to be consistent with the Welfare and Institutions Code (WIC) [Section 10823\(e\)\(3\)](#) that requires:

- In most cases, the Statewide Automated Welfare System (SAWS) shall be used to generate noticing language and NOA documents for all Medi-Cal programs, including, but not limited to, MAGI and Non-MAGI based programs; and
- The California Healthcare Eligibility, Enrollment, and Retention System (CalHEERS) shall be used to generate the noticing language and NOA for the premium tax credit program, including, but not limited to, the MAGI Medi-Cal denial for over income.

CalHEERS-Generated MAGI Medi-Cal Over Income NOA

When an individual is denied MAGI Medi-Cal due to being over income, the required denial NOA language is included on the Covered California eligibility notice NOD01, which is automatically generated from CalHEERS. The NOD01 also includes the Covered California eligibility determination and noticing language related to tax subsidy approvals.

Please Note: Counties are required to send a NOA when an individual is denied MAGI Medi-Cal as a result of being over income in a retroactive month. Please see All County Welfare Directors Letter [\(ACWDL\) 18-11](#) for more information on MAGI denials for over income in a retroactive month.

Medi-Cal Eligibility Division Information Letter No.: I 23-20

Page 2

March 21, 2023

If you have any questions, or if we can provide further information, please contact Chris White, by phone at (916) 345-8065 or by email at Chris.White@dhcs.ca.gov.

Original Signed By

Sysvanh Kabkeo
Acting Division Chief
Medi-Cal Eligibility Division
Department of Health Care Services