



DATE: May 13, 2026

Medi-Cal Eligibility Division Information

Letter No.: 126-16

TO: ALL COUNTY WELFARE DIRECTORS
ALL COUNTY ADMINISTRATIVE OFFICERS
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS

SUBJECT: FAMILY PLANNING, ACCESS, CARE & TREATMENT PROGRAM

The purpose of this Medi-Cal Eligibility Division Information Letter (MEDIL) is to inform and remind counties about the Family Planning, Access, Care & Treatment (Family PACT) program.

Program Description

The Family PACT program is a statewide program administered by the Department of Health Care Services (DHCS) Office of Family Planning (OFP). It provides comprehensive family planning and family planning-related services to eligible individuals with limited or no health coverage. Family PACT is designed to ensure low-income Californians have access to health information, counseling, and comprehensive family planning services to reduce the likelihood of unintended pregnancy and to maintain optimal reproductive health.

Family PACT operates as a limited-scope benefits program and may serve as an option for individuals who are in need of family planning services but who are not eligible for full-scope Medi-Cal or who have experienced a change in eligibility status for Medi-Cal or other health programs.

Family PACT Services

Family PACT covers family planning and related services, including but not limited to:

- All FDA-approved contraceptive methods, including sterilization procedures;
- Testing and treatment for specified sexually transmitted infections (STIs), as well as evaluation and treatment of other genital and reproductive tract infections, including urinary tract infections;

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- Health education and counseling related to reproductive health;
- Cervical cancer screening and management of cervical abnormalities;
- Pregnancy testing; and
- Health education and counseling on reproductive health, contraceptive method use, safer sex practices, and fertility awareness.

All covered services are provided at no cost to eligible clients through a network of enrolled Family PACT providers.

Family PACT Eligibility

Individuals may qualify for Family PACT enrollment if they:

- Are a resident of California;
- Have a medical need (ability to get pregnant or cause a pregnancy) for family planning services;
- Have income at or below 200 percent of the federal poverty level (FPL); and
- Have no other health coverage for family planning services *or* have a barrier to accessing health coverage for family planning due to:
 1. Enrollment in a health plan that does not cover any contraceptive methods,
 2. An unmet share of cost or unmet deductible, and/or
 3. Confidentiality concerns with using their health insurance.

Eligibility can be determined in person at any enrolled Family PACT provider service location or online via the [Family PACT Portal](#). Eligibility is based on the individual's self-declaration of total taxable monthly income, family size, other source of accessible health care coverage, and California residency.

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County Role

County departments of social services are an important point of contact for individuals seeking information about available coverage and services, such as those offered through Family PACT. Counties should:

- [Get to Know Family PACT](#) by visiting the links within this letter, including the Family PACT website at <https://familypact.org>.
- Inform individuals who are not eligible for full-scope Medi-Cal coverage that family planning services may be available to them at no cost through Family PACT.
- Direct individuals to resources where they can learn more about the program and apply for eligibility, including the online [Family PACT Portal](#).
- Refer individuals to Family PACT providers in their local area using the [Family PACT Provider Locator Tool](#).

Additional Resources

If you have any questions, or would like additional information regarding Family PACT, please contact FamilyPACT@dhcs.ca.gov.

Sincerely,

Sarah Crow, Chief
Medi-Cal Eligibility Division