State of California—Health and Human Services Agency

Department of Health Services

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California
Department of
Health Services

SANDRA SHEWRY
Director

ARNOLD SCHWARZENEGGER
Governor

June 7, 2005

TO: ALL COUNTY WELFARE DIRECTORS   Letter No.: 05-19
               ALL COUNTY WELFARE ADMINISTRATIVE OFFICERS
               ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS
               ALL COUNTY HEALTH EXECUTIVES
               ALL COUNTY MENTAL HEALTH DIRECTORS
               ALL COUNTY MEDS LIAISONS

SUBJECT: MEDI-CAL ELIGIBILITY DATA SYSTEM RECONCILIATIONS AND
              ALERTS

The purpose of this All County Welfare Director Letter (ACWDL) is to specify that Welfare and Institutions (W&I) Code, Section 14154.5 (Senate Bill 1103, Chapter 224, Statutes of 2004) requires counties to submit quarterly reconciliation files to the Department of Health Services (DHS), according to the annual Medi-Cal Eligibility Data System (MEDS) Renewal and Reconciliation schedule (see Attachment A). This schedule is published annually around December in the MEDS Bulletin after appropriate county and state approval. The statute also requires that counties routinely process all worker alerts and error alerts from the MEDS reconciliation and the daily and renewal update processes.

This legislation was enacted: 1) to ensure timely, consistent, and accurate file matches and fewer data discrepancies between the county and state systems and, 2) to reduce the costs of providing Medi-Cal benefits to individuals who are no longer eligible to receive them. The legislation was effective on August 16, 2004. The instructions in this letter are effective immediately unless otherwise noted.

MEDS RECONCILIATION REQUIREMENTS

Regular reconciliation of county and state Medi-Cal eligibility data is critical for resolving eligibility discrepancies between the county systems and MEDS and to identify processing and/or procedure problems within the systems. W&I Code, Section 14154.5

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requires the counties to submit formatted data files of their Medi-Cal eligible population according to DHS's established MEDS reconciliation schedule. DHS will continue to consult with the Statewide Automated Welfare System (SAWS) consortiums and counties to establish the reconciliation schedule. The counties and the SAWS consortiums must send their reconciliation files to DHS according to the schedule. All updates to correct discrepancies identified in the reconciliation will be posted to MEDS. If the county and DHS determine that the accuracy and integrity of the data on the county reconciliation file is flawed, then the reconciliation will be posted to MEDS after the county creates a replacement file. This action will prevent inappropriate eligibility information from overlaying accurate MEDS data.

During implementation of the Welfare Client Data System (WCDS) Consortium project, DHS will work closely with the project to ensure that the eligibility data on both MEDS and the consortium system is not lost or corrupted, especially during conversion efforts. The counties and the WCDS consortium will advise DHS of scheduling changes or local system issues that may affect reconciliation. DHS, in turn, will notify the counties and the WCDS consortium well in advance of any changes to the reconciliation record layout or to the process for submitting reconciliation files. DHS will consult with the counties and the WCDS consortium in developing an implementation timeline for such changes in order to allow sufficient time for budgeting, scheduling, development, testing and implementation of any required county automation system changes.

A county-reported eligibility on MEDS that has not been updated within the last six months will be terminated when that eligibility is not included in the county reconciliation file. This process began with MEDS reconciliations for the October 2004 month of eligibility. A beneficiary Notice of Action (NOA) to discontinue the Medi-Cal benefits will not be mailed by DHS as the county is responsible for mailing the appropriate NOA before discontinuing the Medi-Cal benefits on the county file.

MEDS DAILY AND RENEWAL ERROR ALERT PROCESSING REQUIREMENTS

MEDS error alerts are generated from the MEDS daily updates and monthly renewal processes. DHS in consultation with representatives from the County Welfare Directors Association (CWDA) established a list of the top 14 critical error alerts (see Attachment B) that will in some manner affect either an individual's eligibility or their share of cost (SOC). W&I Code, Section 14154.5 specifies that all error alerts (see Attachment C) that affect eligibility or SOC must be processed timely. By concentrating on these top 14 alerts, DHS believes that the remaining alerts will significantly decrease over time to a more manageable level.

Counties are required to process 90 percent of their error alerts within the following designated timeframes:

o   The error alerts received on or before the tenth working day of the month must be processed in time for the change to be effective the beginning of the following month.

o   The error alerts received after the tenth working day of the month must be processed in time for the change to be effective the beginning of the month after the following month.

MEDS RECONCILATION WORKER ALERT PROCESSING REQUIREMENTS

MEDS worker alerts are also generated from the county/state reconciliation process. There are priority alerts, especially alerts 6005, 6006, and 6008, from the reconciliation process that counties must work timely (see Attachment C). Alert 6005 indicates a record that is on MEDS but not on the county file, 6008 identifies a record that is on the county file but not on MEDS, and 6006 refers to duplicate records on the county file. Counties are required to process 95 percent of the priority worker alerts that stem from records that are on the county files but not on MEDS, or on MEDS but not on the county files, within the following timeframes:

o   Worker alerts received by the tenth working day of the month must be processed in time for the change to be effective the beginning of the following month.

o   Worker alerts received after the tenth working day of the month must be processed in time for the change to be effective the beginning of the month after the following month.

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES PROGRAMS

The California Department of Social Services (CDSS) oversees various public assistance programs. A number of these programs also provide automatic Medi-Cal eligibility when public assistance is approved. Counties must ensure that these CDSS programs, such as those identified below, are included in the scheduled MEDS

reconciliations and MEDS alert processing requirements specified in W&I Code Section 14154.5 to avoid any loss of county Medi-Cal administrative funding. The CDSS programs that provide automatic Medi-Cal eligibility include the following:

- California Work Opportunity and Responsibility to Kids,
- In-Home Support Services,
- Foster Care,
- Kinship Guardianship Assistance Payment,
- Refugee Cash Assistance, and
- Adoption Assistance.

COUNTY PERFORMANCE MONITORING

DHS is developing the tools and a process for measuring counties' overall compliance in meeting the new mandated performance standards within the designated timeframes. DHS will work with the counties in developing a monitoring process and will issue a separate ACWDL when that process is developed.

COUNTY CORRECTIVE ACTION PLAN (CAP)

If the county fails to send reconciliation files according to the DHS reconciliation schedule or if the worker alerts or error alerts are not worked within the percentage requirements and designated timeframes, then DHS will formally request a CAP from the county. The CAP must be completed within 60 days of the county being noticed and at a minimum must include the steps the county will take to improve overall performance and to meet the overall expected standards. The CAP must identify interim benchmarks for improvement that the county must meet. If the county fails to meet the interim benchmarks, DHS may reduce the county administration and allocation funds for Medi-Cal by two percent in the following year. When DHS determines the county is making sufficient improvement toward meeting the performance standards, DHS may restore the reduced funds.

NEW RECONCILIATION FILE FORMAT

DHS recently modified the MEDS reconciliation process to accommodate transaction changes made in conjunction with the implementation of the SAWS consortia. Currently, the consortium systems follow the new reconciliation file format when sending in reconciliation files. The State MEDS system still accepts the old reconciliation format file from the counties that have not converted to a SAWS consortium system. The MEDS User Manual reference is up-to-date on the reconciliation process.

RECONCILIATION WORK GROUP

DHS, in conjunction with the SAWS consortia and the CWDA, formed a workgroup in July 2004 to identify the issues related to implementing W&I Code, Section 14154.5. The workgroup will continue to meet in order to identify and implement improvements to the county and MEDS interface and reconciliation process. To date, the workgroup has categorized 187 alerts into three groups: critical, priority and secondary alerts. Critical and priority alerts, if not worked timely, have an impact on eligibility or SOC. Critical alerts are the 14 alerts identified in Attachment B. Out of 187 alerts, the workgroup identified 56 priority and critical alerts (see Attachment C). These 56 alerts account for approximately 25 percent of the county alerts generated each month. The remaining 131 alerts are secondary alerts (see Attachment D). Secondary alerts are follow-up alerts to the priority alerts or alerts that have little if any impact on eligibility or SOC. Approximately 50 alerts in the critical, priority and secondary categories possibly stem from problems in the county systems and/or the county system procedures. The counties must investigate these alerts and follow through with the appropriate changes to the consortium and county systems. Potentially, the total alerts could be significantly reduced if the systems and/or procedural errors are identified and corrected and if system operators are trained.

TRAINING AND OPERATIONAL TOOLS

DHS is committed to providing counties with the appropriate training and operational tools to successfully complete the mandated requirements established under W&I Code, Section 14154.5. The five processes listed below have been identified as high priority tasks.

1.   Post County Alerts on Business Objects

       DHS will post county alerts and exception eligible reports on Business Objects located on the Information Technology Systems Division (ITSD) Home Website (www.dhsreports.ext.dhs.ca.gov). Adding the reports to this website, along with instructions on how to download the files, will allow counties to monitor and track alerts. This project will be in place within the next few months.

2.   Phase-In Reference Material and MEDS Manual Updates

       DHS will update the alert instructions in the MEDS manual. The instructions for resolving the top 14 critical alerts are in Attachment B. The Priority Alerts (see

Attachment C) will be the next project and the Secondary Alerts (see Attachment D) will be last. The MEDS manual updates will be an ongoing task until done.

3.   Country Training Sessions

DHS will provide MEDS training to county staff in a designated training environment on MEDS processing, file clearance and Client Index Number (CIN) selection. Preparation of training materials necessary for these sessions will begin within the next six months.

4.   Training Materials

DHS will update county training materials explaining how to resolve MEDS alerts and how to do file clearance and CIN selection. These training materials will be made available on the MEDS Home Website or the Medi-Cal DHS Website.

5.   MEDS System Improvements

The workgroup identified needed MEDS edits and improvements and changes that could reduce the number of alerts. These improvements will be added to the MEDS outstanding items list for possible inclusion into future MEDS change cycles.

The ITSD MEDS Hotline is the primary contact for any technical questions pertaining to processing alerts or following the reconciliation process. The hotline ensures that all questions are tracked and answered timely through the Remedy System.

If you have any other questions, please contact Ms. Ann Bui at (916) 552-9457 or by electronic mail at abui@dhs.ca.gov.

Original signed by

Original signed by

Tameron Mitchell, R.D., M.P.H., Chief
Medi-Cal Eligibility Branch

Maria Hernandez, Acting Chief
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Welfare to Work Division

Attachments

County Welfare Departments
County Data Processing Departments

MEDS Bulletin

FINAL CALENDAR YEAR 2005 SCHEDULE FOR RECEIPT OF MEDS/CDB INPUT FOR RENEWAL AND RECONCILIATION (RECON)

Attached is the final schedule for MEDS Renewal and for Reconciliation File Due Dates from December 01, 2004 through January 31, 2006.

The MEDS Renewal dates are based on allowing, if possible, two workdays after the cutoff for 10-day notice mailings for counties to get MEDS updated with holds and termination actions prior to our running MEDS Renewal. The Renewal schedule also reflects processing time needed by the state after MEDS Renewal for production and distribution of files and reports needed prior to the start of the upcoming month. These time frames are similar to the previous years.

We have scheduled recon file due dates based on our understanding of when during a month each county can best create their recon file. We have also scheduled them so that update files that counties create on or before the day their recon file is created will be processed in a MEDS daily update prior to processing that county's recon file. We try to run recons during the week rather than on weekends when possible to facilitate contacting county staff if problems are identified during the reconciliation process. The recon schedule also takes into consideration the number of counties Data Guidance staff can reasonably contact if problems are identified and the transaction volumes that can be reasonably processed during a nightly batch update.

The MEDS Recon process is a single process for both Food Stamp clients and all other county clients reported to MEDS. Counties may send two Recon files, one for Food Stamp eligibles and a second file for all other county eligibles reported to MEDS, or may send all records in a single file. Counties that have their IHSS/PCSP eligibles reported from CMIPS need to make sure that the CMIPS contractor knows to send a recon file for each scheduled county recon. Counties that have some of their eligibles reported from a different county system (e.g., for special pilot programs) may chose to send separate recon files from each system. Each county should make sure that data guidance is aware of how many files you will be sending for your recon process.

It should be noted that some county recons may not occur as indicated on this schedule depending on actual conversion dates for counties converting to CalWIN during this time period.

If you have any questions, please contact Helen Donahue, MEDS Data Guidance Unit at (916) 440-7236 or HDonahue@dhs.ca.gov.

County Welfare Departments
County Data Processing Departments

MEDS Bulletin

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24, Sunday   Recon File Due – ISAWS 2 (Process 07/28 Thu)
24, Sunday   Recon File Due – ISAWS 3 (Process 07/29 Fri)
26, Tuesday   Renewal Night

August   2005
24, Wednesday Renewal Night
24, Wednesday Recon File Due – C-IV (Process 08/25 Thu)
26, Friday   Recon File Due – LEADER (Process 08/27-28 Sat/Sun)
31, Wednesday Recon File Due – Other Counties (Process 09/01 Thu)

September 2005
23, Friday   Renewal Night

October   2005
03, Monday   Recon File Due – CalWIN 1 (Process 10/04 Tue)
04, Tuesday   Recon File Due – CalWIN 2 (Process 10/05 Wed)
05, Wednesday Recon File Due – CalWIN 3 (Process 10/06 Thu)
23, Sunday   Recon File Due – ISAWS 1 (Process 10/26 Wed)
23, Sunday   Recon File Due – ISAWS 2 (Process 10/27 Thu)
23, Sunday   Recon File Due – ISAWS 3 (Process 10/28 Fri)
25, Tuesday   Renewal Night

November 2005
22, Tuesday   Renewal Night
22, Tuesday   Recon File Due – C-IV (Process 11/23 Wed)
25, Friday   Recon File Due – LEADER (Process 11/26-27 Sat/Sun)
30, Wednesday Recon File Due – Other Counties (Process 12/01 Thu)

December 2005
27, Tuesday   Renewal Night

January   2006
03, Tuesday   Recon File Due – CalWIN 1 (Process 01/04 Wed)
04, Wednesday Recon File Due – CalWIN 2 (Process 01/05 Thu)
05, Thursday   Recon File Due – CalWIN 3 (Process 01/06 Fri)
22, Sunday   Recon File Due – ISAWS 1 (Process 01/25 Wed)
22, Sunday   Recon File Due – ISAWS 2 (Process 01/26 Thu)
22, Sunday   Recon File Due – ISAWS 3 (Process 01/27 Fri)
24, Tuesday   Renewal Night

** NOTE: Any files to be processed prior to Renewal must be received by 2:30 PM on the day of Renewal.

MEDS Reconciliation County Groups

ISAWS 1			ISAWS 2			ISAWS 3		
S	02	Alpine	S	12	Humboldt	S	08	Del Norte
S	03	Amador	S	18	Lassen	S	09	El Dorado
SI	04	Butte	S	21	Marin	S	17	Lake
SI	05	Calaveras	S	22	Mariposa	S	28	Napa
S	06	Colusa	S	23	Mendocino	S	29	Nevada
S	11	Glenn	S	25	Modoc	SI	32	Plumas
SI	13	Imperial	S	26	Mono	S	35	San Benito
S	14	Inyo	SC	27	Monterey	S	46	Sierra
S	15	Kern	SC	39	San Joaquin	S	47	Siskiyou
S	16	Kings	S	45	Shasta	S	52	Tehama
S	20	Madera	S	51	Sutter	S	53	Trinity
						S	55	Tuolumne
						S	58	Yuba

CalWIN 1			CalWIN 2			CalWIN 3		
C	10	Fresno	C	01	Alameda	C	37	San Diego
E	31	Placer	C	07	Contra Costa	E	42	Santa Barbara
CI	34	Sacramento	CI	30	Orange	C	43	Santa Clara
C	40	San Luis Obispo	C	38	San Francisco	C	44	Santa Cruz
C	54	Tulare	C	41	San Mateo	C	48	Solano
E	57	Yolo				C	49	Sonoma

C-IV			LEADER			Other Counties		
CI	24	Merced	CI	19	Los Angeles	C	56	Ventura
CI	33	Riverside						
C	36	San Bernardino						
CI	50	Stanislaus						

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Legend for Recon File Sources
==============================
C - County File Sent From County EDP System
E - County File Sent From EDS
S - County File Sent From ISAWS
I - Separate IHSS/PCSP File Sent From CMIPS Contractor
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ATTACHMENT B

TOP 14-CRITICAL ALERTS

BATCH MESSAGES

FILE CLEARANCE ALERT 1501

	Alert No.	ALERT MESSAGE AND ACTION REQUIRED	ALERT TYPE
#1	1501	**COUNTY-ID/MEDS-ID CONFLICT** **CRITERIA:** Alert 1501 is generated when: • there is no CIN on the transaction or the CIN on the transaction is not known to MEDS; • the County ID on the transaction is known to MEDS; • the MEDS-ID reported on the transaction does not match the current MEDS-ID associated with that County ID on the MEDS County ID Cross Reference File; and • the MEDS-ID reported on the transaction is not a previously used MEDS-ID associated with the County ID Cross Reference File MEDS-ID. When a CIN is reported on the transaction and that CIN is known to MEDS, alert 1504 will be issued instead of alert 1501. **REQUIRED ACTION:** See "Researching And Resolving File Clearance Alerts" (on pages 17 and 18) for information on resolving alert 1501 conflicts Once the conflict has been resolved, if the original transaction update to MEDS is still appropriate, resend the original update to MEDS via the county system or via a MEDS online transaction.	CRITICAL

ATTACHMENT B

TOP 14-CRITICAL ALERTS
BATCH MESSAGES

FILE CLEARANCE ALERT 1502

	Alert No.	ALERT MESSAGE AND ACTION REQUIRED	ALERT TYPE
#2	1502	**COUNTY-ID/BIRTHDATE CONFLICT** **CRITERIA:** Alert 1502 is generated when: • there is no MEDS-ID on the transaction; • the County ID on the transaction is known to MEDS; and • the birth date reported in the transaction header does not match the birth date associated with the County ID on the MEDS County ID Cross Reference File. **REQUIRED ACTION:** See "Researching And Resolving File Clearance Alerts" (pages 17 and 18) for detailed information on resolving alert 1502 conflicts. After the conflict is resolved and assuming the original update to MEDS is still appropriate, resend the original transaction update via the county system or via a MEDS online transaction. **EXAMPLES:** A conflict can occur when the new county does an intercounty transfer to take over a record and reports a birth date correction in conjunction with taking over the record from the former county. If the rejected eligibility update is for the month the record was in the new county's control, then the original update does not need to be resent to MEDS. If it is determined that the birth date on the county system is correct, use a MEDS online transaction to correct the birth date on MEDS to match the birth date on the county system. The original update can be submitted on the same transaction as the birth date correction, or it can be resent after the birth date correction has been completed on MEDS.	CRITICAL

ATTACHMENT B

TOP 14-CRITICAL ALERTS
BATCH MESSAGES

FILE CLEARANCE ALERT 1503

	Alert No.	ALERT MESSAGE AND ACTION REQUIRED	ALERT TYPE
#3	1503	**CLIENT-INDEX-NUMBER/MEDS-ID CONFLICT** <u>CRITERIA:</u> Alert 1503 is generated when: • there is a CIN on the transaction that is known to MEDS; • the MEDS-ID reported on the transaction does not match the MEDS-ID associated with that CIN on the MEDS CIN Cross Reference File; and • the MEDS-ID reported on the transaction is not a previously used MEDS-ID associated with the CIN Cross Reference File MEDS-ID. <u>REQUIRED ACTION:</u> See "Researching And Resolving File Clearance Alerts" (pages 17 and 18) for information on resolving alert 1503 conflicts. If the original update to MEDS still remains an appropriate action after resolving the conflict, resend it via the county system or via a MEDS online transaction.	CRITICAL

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TOP 14-CRITICAL ALERTS
BATCH MESSAGES

FILE CLEARANCE ALERT 1504

	Alert No.	ALERT MESSAGE AND ACTION REQUIRED	ALERT TYPE
#4	1504	CLIENT-INDEX-NUMBER/MEDS-ID VS COUNTY-ID/MEDS-ID CONFLICT **CRITERIA:** Alert 1504 is generated when: • there is a CIN on the transaction that is known to MEDS; • the MEDS-ID reported on the transaction matches the MEDS-ID associated with that CIN on the MEDS CIN Cross Reference File; • the County ID on the transaction is known to MEDS; and • the MEDS-ID reported on the transaction does not match the current MEDS-ID associated with the County ID on the MEDS County ID Cross Reference File. If a CIN is not reported in the transaction or the CIN that is reported in the transaction is not known to MEDS, alert 1501 will be issued instead of this alert 1504 **REQUIRED ACTION:** See "Researching And Resolving File Clearance Alerts" (pages 17 and 18) for information on resolving alert 1504 conflicts. After resolving the conflict and assuming the original update to MEDS is still appropriate, resend the original update to MEDS via the county system or via a MEDS online transaction.	CRITICAL

ATTACHMENT B

TOP 14-CRITICAL ALERTS
BATCH MESSAGES

FILE CLEARANCE ALERT 1510

	Alert No.	ALERT MESSAGE AND ACTION REQUIRED	Alert Type
#5	1510	**TRANSACTION FAILED MEDS NAME/BIRTHDATE MATCH CRITERIA** **CRITERIA:** Alert 1510 is generated when: • the MEDS-ID on the transaction is known to MEDS; • the transaction header birth date does not match the birth date on the MEDS record for that MEDS-ID; • the new birth date, if reported on the transaction, does not match the birth date on the MEDS record for that MEDS-ID; and • the MEDS name/birthdate match criteria does not produce a sufficient match to be reasonably certain that the person in the county transaction is the same person known to MEDS with the MEDS-ID on the transaction. See "File Clearance Edits" (pages 17 and 18) for details on MEDS name and birth date match criteria. **REQUIRED ACTION:** See "Researching And Resolving File Clearance Alerts" (pages 17 and 18) for information on resolving the alert 1510 conflicts. After the conflict has been resolved and assuming the original update remains appropriate, resend the original transaction update via the county system or via a MEDS online transaction.	CRITICAL

ATTACHMENT B

TOP 14-CRITICAL ALERTS
BATCH MESSAGES

FILE CLEARANCE ALERT 2003

	Alert No.	ALERT MESSAGE AND ACTION REQUIRED	ALERT TYPE
#6	2003	**MEDS-ID/BIRTHDATE CONFLICT** <u>**CRITERIA**</u>: Alert 2003 is generated for MEDS-ID change transactions (e.g., EW10's) when: • the MEDS-ID on the transaction is known to MEDS; and • the birth date on the transaction header does not match the birth date on the MEDS record for that MEDS-ID. This alert is generated for client information update transactions (e.g., EW12's) when: • the MEDS-ID on the transaction is known to MEDS; • the birth date on the transaction header does not match the birth date on the MEDS record for that MEDS-ID; • the new birth date, if reported on the transaction, does not match the birth date on the MEDS record for that MEDS-ID; and • there is no CIN reported on the transaction or the MEDS birth date range editing criteria did not produce a sufficient match to be reasonably certain that the person on MEDS with the associated MEDS-ID is the same person on the county transaction. <u>**REQUIRED ACTION**</u>: For MEDS-ID change transactions, determine which field (transaction header MEDS-ID or birth date) holds the incorrect information and if the original update is still appropriate resubmit the transaction with the correct information. For client information update transactions, see "Researching And Resolving File Clearance Alerts" (pages 17 and 18) for information on how to resolving alert 1503. When resolved, resend the original update via the county system or via a MEDS online transaction if the original update still remains appropriate.	CRITICAL

ATTACHMENT B

TOP 14-CRITICAL ALERTS
BATCH MESSAGES

TRANSACTION/FILE DATA COMPATABILITY ALERT 2005

	Alert No.	**ALERT MESSAGE AND ACTION REQUIRED**	**ALERT TYPE**
#7	**2005** *Part 1 of 3*	**TRANSACTION COUNTY-ID DOES NOT MATCH MEDS** **CRITERIA:** Alert 2005 is generated for client information update transactions (e.g., EW12s) when the County ID (county, serial number, and FBU if reported) in the transaction does not match any current, pending or future County ID on MEDS in the Primary, Special 1, Special 2, Special 3, Food Stamp or Pending Application segments. Alert 2005 is generated for MEDS-ID change transactions (e.g., EW10s) when: • there is a current or ongoing active federal or county controlled case in the MEDS Primary, Special 1, Special 2, Special 3, IE/RR, Food Stamp or Pending Application segments; and • the County ID (county and serial number) in the transaction does not match either the current, pending, or future County ID in the MEDS Primary, Special 1, Special 2, Special 3, Food Stamp or Pending Application segments. Alert 2005 is generated on food stamp modify transactions (e.g., FX40s) when the client is not active in another county and the transaction County ID (county and serial number) does not match MEDS for the update segment and time period indicated on the transaction.	CRITICAL

ATTACHMENT B

TOP 14-CRITICAL ALERTS
BATCH MESSAGES
TRANSACTION/FILE DATA COMPATABILITY ALERT 2005

	Alert No.	ALERT MESSAGE AND ACTION REQUIRED	ALERT TYPE
#7	2005 *Part 2 of 3*	**TRANSACTION COUNTY-ID DOES NOT MATCH MEDS (Continued)** Alert 2005 is generated for all other modify transactions (e.g., EW40s) when: • the client is not active in another county; and • the full transaction County ID does not match MEDS for the update segment and time period indicated on the transaction. When the transaction aid code does not match MEDS and MEDS has aid code 38 eligibility, the transaction aid code will be compared to the original aid code (i.e., the eligible aid code reported by the county before MEDS rolled the eligibility into aid code 38) before the alert is issued. Before issuing alert 2005 for modify transactions, MEDS will adjust the effective date forward, if possible, to match an eligibility update that may have been adjusted forward due to a current month eligibility conflict. If the effective date was adjusted and the update still could not be applied, alert message 2184 is issued along with this alert. For modify transactions, when the client is active in another county, alert message 2078 will be issued instead of alert 2005. **REQUIRED ACTIONS:** Determine why the County ID on the transaction does not match a County IDs on MEDS. Check the MEDS record, the prior MEDS worker alerts (INWA and/or county file), the county records, and prior county updates sent to MEDS to find the source of the problem. As appropriate, correct the source problem and resubmit the information on the original transaction update(s) to MEDS.	CRITICAL

ATTACHMENT B

TOP 14-CRITICAL ALERTS
BATCH MESSAGES
TRANSACTION/FILE DATA COMPATABILITY ALERT 2005

	Alert No.	ALERT MESSAGE AND ACTION REQUIRED	ALERT TYPE
#7	2005 *Part 3 of 3*	**TRANSACTION COUNTY-ID DOES NOT MATCH MEDS (Continued)** **EXAMPLES:** The county sends an eligibility update transaction to MEDS. It is rejected due to a County ID conflict and an alert 2005 is issued but the problem is not fixed. If another eligibility update to MEDS is sent with the same County ID, MEDS will also reject this transaction. In this case, resolve the problem stemming from the first alert and then, if necessary, resubmit the MEDS online transaction to report the information that was rejected in the previous updates. The county sends a termination transaction on a client whose program eligibility has changed (e.g., from CalWORKs to Foster Care). The transaction is rejected because the new program has already sent a transaction to update eligibility on MEDS before the transaction to discontinue eligibility is processed. In this case, no further update to MEDS is necessary. The county submits an online transaction to MEDS with an erroneous County ID and an alert is issued. Reenter the MEDS online transaction with the appropriate County ID. The county system sends an inappropriate update for an individual who is no longer a member of a case. In this situation, do not send an update to MEDS. Instead, a county system problem report should be initiated to the county systems staff so that inappropriate updates and corresponding alerts can be researched and eliminated.	CRITICAL

ATTACHMENT B

TOP 14-CRITICAL ALERTS
BATCH MESSAGES

DAILY ELIGIBILITY ALERT 9033

	Alert No.	ALERT MESSAGE AND ACTION REQUIRED	ALERT TYPE
#8	9033	**DEEMED NEWBORN – MOM ADDRESS DIFF ON MEDS – VERIFY ELIG** **CRITERIA:** • Alert 9033 is generated when an infant is deemed eligible via the CHDP Gateway enrollment process and the address on the enrollment transaction <u>does not match</u> the mother's address on MEDS. This alert is used to notify the county of an infant who needs to be added to their mother's case and whose ongoing eligibility needs to be reevaluated as he/she may no longer be living with the mother. If the address in the enrollment transaction <u>matches</u> the mother's address on MEDS, alert 9034 will be issued instead of alert 9033. **REQUIRED ACTION:** Add the deemed newborn infant to the mother's case beginning with the birth month and redetermine the infant's ongoing eligibility for Medi-Cal. NOTE: When adding the infant to the mother's case, either the MEDS-ID or the Client Index Number (CIN) on the deemed infant's MEDS record must be entered into the county system to ensure that the infant's eligibility reported from the county system to MEDS is linked to the appropriate MEDS record. If the county has already reported the unborn child to MEDS as a member of the mother's case, then that MEDS record will need to be combined (EW11) with the MEDS record identified in this alert.	CRITICAL

ATTACHMENT B

TOP 14-CRITICAL ALERTS
BATCH MESSAGES

DAILY ELIGIBILITY ALERT 9034

	Alert No.	ALERT MESSAGE AND ACTION REQUIRED	ALERT TYPE
#9	9034	**DEEMED NEWBORN - COUNTY ELIGIBILITY DETERMINATION REQUIRED** **CRITERIA:** Alert 9034 is generated when an infant is deemed eligible via the CHDP Gateway enrollment process and the address of the enrollment transaction <u>matches</u> the mother's address on MEDS. Alert 9034 is used to notify the county when an infant needs to be added to the mother's case. If the address on the enrollment transaction <u>does not match</u> the mother's address on MEDS, alert 9033 will be issued instead of alert 9034. **REQUIRED ACTION:** Add the deemed newborn infant to the mother's case beginning with the birth month. Redetermine the infant's ongoing eligibility for Medi-Cal if case information indicates that a reevaluation is needed (refer to ACWDLs 03-49, 04-02, and any subsequent related ACWDLs). NOTE. When adding the infant to the mother's case, either the MEDS-ID or the Client Index Number (CIN) on the deemed infant's MEDS record must be entered into the county system to ensure that the infant's eligibility reported from the county system to MEDS is linked to the appropriate MEDS record. If the county has already reported the unborn child to MEDS as a member of the mother's case, then that MEDS records will need to be combined (EW11) with the MEDS record identified in this alert.	CRITICAL

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TOP 14-CRITICAL ALERTS
BATCH MESSAGES

RENEWAL ELIGIBILITY ALERT 9531

	Alert No.	**ALERT MESSAGE AND ACTION REQUIRED**	**ALERT TYPE**
#10	9531	**THIRD EDWARDS MONTH – CHECK MEDI-CAL DETERMINATION STATUS** **CRITERIA**: Alert 9531 is a reminder to counties to do an SB87 Medi-Cal redetermination on a discontinued county administered cash-linked client (aid code 38). The redetermination must be completed prior to the next timely notice of action (NOA) cutoff date. Alert 9531 is generated when a client reaches their third month of continuing Medi-Cal eligibility in aid code 38. Alert 9531 indicates that: • the county has not yet completed the SB87 Medi-Cal redetermination; or • the county did not successfully update MEDS on the outcome of the SB87 redetermination. **REQUIRED ACTION:** If the SB87 Medi-Cal redetermination was already completed, check MEDS records, prior MEDS alerts (INWA and/or county file), the county records, and prior county updates sent to MEDS for the source of the conflict or problem. If the SB87 disposition update was rejected, resolve the problem identified in the original alert message and then verify that an update from the county system has either overlaid or terminated the aid code 38 eligibility. If necessary, submit a MEDS online transaction to report the information from the SB87 disposition. If MEDS was not updated but the county system was, then there is a county system or procedure problem that needs to be resolved. If the Medi-Cal SB87 redetermination has not been completed, complete the process (refer to ACWDL 01-36 and any subsequent related ACWDLs). After completing this process, verify that the county system has updated MEDS appropriately so that the aid code 38 on MEDS is either overlaid or terminated.	CRITICAL

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TOP 14-CRITICAL ALERTS
BATCH MESSAGES

<u>RENEWAL ELIGIBILITY ALERT 9532</u>

	Alert No.	ALERT MESSAGE AND ACTION REQUIRED	ALERT TYPE
#11	9532	**OVER 3 EDWARDS MONTHS - MEDI-CAL DETERMINATION OVERDUE** <u>CRITERIA:</u> Alert 9532 is a reminder to counties to do an SB87 Medi-Cal redetermination on a discontinued county administered cash-linked client (aid code 38). The redetermination must be completed prior to the next timely notice of action (NOA) cutoff date. Alert 9532 is generated when a client has more than three months of ongoing continuous eligibility to Medi-Cal in aid code 38. Alert 9532 indicates: • the county has not yet completed the SB87 Medi-Cal redetermination; or • The county did not successfully update MEDS on the outcome of the SB87 redetermination <u>REQUIRED ACTION:</u> If the SB87 Medi-Cal redetermination was already completed, check MEDS records, prior MEDS alerts (INWA and/or county file), the county records, and prior county updates sent to MEDS for the source of the conflict or problem. If the SB87 disposition update was rejected, resolve the problem identified in the original alert message and then verify that an update from the county system has either overlaid or terminated the aid code 38 eligibility. If necessary, submit a MEDS online transaction to report the information from the SB87 disposition. If MEDS was not updated but the county system was, then there is a county system or procedure problem that needs to be resolved. If the Medi-Cal SB87 redetermination has not been completed, complete the process (refer to ACWDL 01-36 and any subsequent related ACWDLs). After completing this process, verify that the county system has updated MEDS appropriately so that the aid code 38 on MEDS is either overlaid or terminated.	CRITICAL

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TOP 14-CRITICAL ALERTS
BATCH MESSAGES

RENEWAL ELIGIBILITY ALERT 9546

	Alert No.	ALERT MESSAGE AND ACTION REQUIRED	ALERT TYPE
#12	9546	**OVER 2 MONTHS ACCEL ENROLL - APP DETERMINATION OVERDUE** <u>CRITERIA:</u> Alert 9546 is generated when a client has been eligible on MEDS in an accelerated enrollment aid code for more than 2 months and the application process has not been completed or MEDS has not been successfully updated with the outcome of the application process. This is a reminder to county staff that the application process has not been completed in the expected timeframe. <u>REQUIRED ACTION:</u> If the application was processed, check the MEDS record, prior MEDS worker alerts (INWA and/or county file), the county records, and the prior county updates sent to MEDS to determine the source of the problem. If MEDS rejected the application disposition, resolve the problem identified in the original alert message and then verify that an update from the county system has terminated the accelerated enrollment eligibility. If the CIN and/or MEDS-ID from the accelerated enrollment record was not entered into the county system when the application was processed, a second accelerated record on MEDS may exist for this client. If so, do a MEDS record combination (EW11) and, if necessary, submit a MEDS online transaction to report the information from the application disposition. If the eligibility disposition was never sent to MEDS, there is a county system or procedure problem that needs to be resolved. If the application has not been processed, complete the application process and then verify that an update from the county system has terminated the accelerated enrollment eligibility on MEDS. If the accelerated enrollment aid code indicates the application was filed at Single Point of Entry (SPE) and you have not received a copy of the application, contact SPE immediately to obtain a copy of the application. Complete the application process and then verify that an update from the county system has terminated the accelerated enrollment eligibility.	CRITICAL

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TOP 14-CRITICAL ALERTS
BATCH MESSAGES

RENEWAL ELIGIBILITY ALERT 9548

	Alert No.	**ALERT MESSAGE AND ACTION REQUIRED**	**ALERT TYPE**
#13	9548	**OVER 2 MONTHS EXTENDED ELIG - MEDI-CAL DETERM OVERDUE** **CRITERIA:** Alert 9548 is generated when a client previously Medi-Cal eligible in a category not administered by counties (e.g., former SSI/SSP) has been in an extended eligible status pending county completion of an SB87 Medi-Cal redetermination process for more than 2 months. **REQUIRED ACTION:** If the SB87 Medi-Cal redetermination process was already completed, determine why MEDS was not updated (check INWA and county system updates sent to MEDS) and submit MEDS updates as appropriate so that MEDS will terminate the extended eligibility. If the SB87 Medi-Cal redetermination process has not yet been completed, complete the SB87 Medi-Cal redetermination process (refer to ACWDL 03-24 and any subsequent related ACWDLs). Once the process is completed. verify that the county system has updated MEDS appropriately so that MEDS will terminate the extended eligibility.	CRITICAL

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TOP 14-CRITICAL ALERTS
BATCH MESSAGES

RENEWAL ELIGIBILITY ALERT 9550

	Alert No.	ALERT MESSAGE AND ACTION REQUIRED	ALERT TYPE
#14	9550	ONGOING BURMAN ELIGIBLE - MEDS ELIGIBILITY UPDATE OVERDUE CRITERIA: Alert 9550 is generated: • when a beneficiary has been placed in a forced eligible status from a MEDS hold for more than 1 month; and • the county has not yet taken action to resolve the problem that generated the MEDS hold; A forced eligibility status indicates that MEDS is continuing the questionable eligibility on MEDS until a pending county update is processed to report the correct current eligibility. REQUIRED ACTION: Check prior worker alerts to determine why the MEDS record was placed in a hold status Resolution of the eligibility status will vary depending on what alert caused the MEDS hold. • Did the client exceed the allowed age for an aid category and the eligibility redetermination was not reevaluated? • Did the eligibility update reject due to a file clearance problem and the associated alert was not worked? • Were duplicate sets of eligibility reported to MEDS on the county reconciliation file and the associated alert was not worked? Resolve the problem identified in the original alert message and then verify that an update from the county system has either overlaid or terminated the exception eligible status or, if necessary, submit a MEDS online transaction to resolve the problem and report the information from the rejected transaction.	CRITICAL

ATTACHMENT B

Researching and Resolving
File Clearance Alerts

A file clearance alert usually points to a MEDS-ID conflict or an incorrect MEDS-ID in the county system and resolution is simply a matter of correcting the MEDS-ID. If this simple fix does not resolve the problem, then more research will be required. The various circumstances noted below can also be applied to fixing file clearance alerts with the research and actions necessary to resolve the problem

If a file clearance alert points to a County ID versus MEDS-ID conflict or a CIN versus MEDS-ID conflict, first determine if there are two MEDS records involved in the conflict. Do a MEDS online inquiry using the MEDS-ID from your transaction and if a MEDS record is found, then two different MEDS records will need to be considered in resolving this conflict. Whether one or two MEDS records are involved, be sure to verify that information on two different individuals was not linked to a single MEDS record.

The Client Identification on the Transaction Points to Two Different MEDS Records
First determine if the two different MEDS records actually belong to the individual sent on the county transaction. If they do belong to the same individual then combine the records with an EW11 transaction. If they do not belong to the same individual, determine what client identification information reported on the transaction belongs to the other individual on MEDS and what needs to be done to rectify both records.

Determining Whether a MEDS Record Belongs to the Individual on the Transaction
Use the MEDS Name Cross Reference (checking for different names), Case Inquiry, and Address Inquiry (checking the family composition). Is the MEDS record for the same individual as was reported on the county transaction? Has information on two different individuals been linked to a single MEDS record? If information for two different clients has been linked to a single MEDS record, then contact the MEDS Hotline to get help on correcting the MEDS and SCI records to reflect information for only one individual.

The Transaction County ID Points to A MEDS Record for a Different Individual
If the transaction County ID belongs to another individual, assign a new County ID to your client. If the county system does not allow a different person number to be assigned to the client, then close the existing case and open a new case in order to get a usable County ID for the client.

The Transaction MEDS-ID Belongs To A MEDS Record for a Different Individual
Check to see if the Social Security Number (SSN) or the pseudo MEDS-ID was entered into the county system incorrectly. If the MEDS-ID in the county transaction is an SSN, check the county case records and verify if the SSN is legitimate. Also, check the SSN verification code on the MEDS record to determine if the Social Security Administration (SSA) validated the SSN for this individual. If the SSN on the county transaction is incorrect, correct the SSN on the county

ATTACHMENT B

Researching and Resolving
File Clearance Alerts

local system. If the SSN does belong to your client and the other person is also a client in your county, update the local county system to correct or remove the incorrect SSN from that client's record. If the client is currently active, the changes should trigger a removal of your client's SSN from that client's MEDS record. If the change does not trigger the removal, do a MEDS online transaction to correct or remove the SSN. If the other person is under the responsibility of another county and the SSN on their record belongs to your client, contact the responsible county or the other entity (e.g., Healthy Families) and ask them to remove the SSN from that client's MEDS record. If the other county/entity does not correct their record, contact the MEDS Hotline for assistance and let them know who you contacted at the other county/entity.

The Transaction CIN Points to A MEDS Record for a Different Individual
This indicates that an inappropriate CIN was selected during file clearance. Delete the inappropriate CIN from the case record on your local system and then perform another file clearance/CIN selection for the client. Add the client into the case with the newly selected/assigned CIN to establish ongoing eligibility reporting between your local system and MEDS for that individual. Contact the MEDS Hotline Desk to request the SCI records be corrected.

The Transaction MEDS-ID Does Not Match MEDS and Is Not Known To MEDS
First establish that the individual in the MEDS record is the same individual reported in the county transaction and then determine what record has the correct MEDS-ID. If the MEDS-ID in the transaction reported to MEDS is an SSN and the MEDS-ID in MEDS is a pseudo-ID, do a MEDS online transaction to report the SSN to MEDS. Be sure to verify that the SSN or pseudo-ID in your local county system is correct. If incorrect, correct the SSN in your local system. If the MEDS-ID in the transaction is an SSN, check the county case records to determine if the SSN is valid. Check the SSN verification code on the MEDS record to determine if the SSN on MEDS failed SSA validation check. If the SSN on your transaction is incorrect, correct the SSN on the local system. If the SSN on MEDS is incorrect, do a MEDS online transaction to correct the SSN.

The Transaction Birth Date Does Not Match MEDS
First establish that the individual in the MEDS record is the same individual reported in the county transaction and then determine which record has the correct birth date. Verify if the birth date in the local county system is correct and if incorrect, correct it. Check the county case records and verify the birth date documentation and the birth date verification code on the MEDS record to determine if the MEDS birth date was verified. Contact the client, if validation of the correct birth date remains unclear. If the birth date on the local system is correct, then use a MEDS online transaction to correct the birth date on MEDS.

Updating MEDS Information Once the Conflict Has Been Resolved
When the conflict is resolved, resend the original update transaction to MEDS, if the original update is still appropriate. If the local county system has the functionality to resend specific updates, then this method is preferred over an online update as entry errors usually associated with online updates are reduced.

ATTACHMENT C
14-Critical Alerts and 45-Priority Alerts that Impact
Eligibility or Share of Cost

Alert Number	ALERT DEFINITION	Established Alert Category	Two Months of Alert Counts	Alert Split by County System
0005	DATE FIELD DOES NOT CONTAIN A VALID DATE	Priority	1556	90% isaws
0007	NOT AN ACCEPTABLE INPUT VALUE FOR THIS FIELD	Priority	5607	20% leader, 51% calwin
0014	INVALID DATA ELEMENT NUMBER OR FIELD DELIMITER	Priority	4169	95% leader
0501	REQUIRED FIELD MISSING FOR THIS TRANSACTION	Priority	2414	92% leader
0503	DISPLAYED DATA ELEMENT NOT VALID ON THIS TRANSACTION	Priority	7284	98% leader
0504	INSUFFICIENT CLIENT IDENTIFICATION FIELDS REPORTED	Priority	6384	21% leader, 66% calwin
0529	INVALID AID-CODE FOR THIS TRANSACTION	Priority	4859	27% leader, 37% calwin, 04% isaws
0535	THE VALUE ENTERED IS NOT VALID FOR THIS TRANSACTION	Priority	3792	
0536	THE VALUE ENTERED IS NOT VALID FOR THIS TRANSACTION	Priority	335	67% cds, 23% isaws
1038	EDWARDS TERMINATION REASON REQUIRED TO TERMINATE EDWARDS	Priority	1186	49% cds
1047	EFF-DATE AND ESAC REQUIRED WITH DISPLAYED DATA ELEMENT	Priority	2129	75% cds
1073	DISPLAYED AID-CODES ARE IN DIFFERENT SEGMENTS ON MEDS	Priority	1487	45% calwin
1081	INDIVIDUAL HIC-NO - HIC-NO SSN DOES NOT MATCH MEDS-ID	Priority	2950	65% leader, 16% calwin, 8% isaws
1083	AGE NOT WITHIN ACCEPTABLE RANGE FOR AID-CODE	Priority	1047	
1094	DISPLAYED DATA ELEMENTS CONTAIN CONFLICTING INFORMATION	Priority	55396	38% leader, 18% calwin, .09% isaws
1096	DATE FIELD CONTAINS AN UNREASONABLE DATE	Priority	46075	80% leader, 08 calwin
1501	COUNTY ID/MEDS-ID CONFLICT	Critical	44495	31% leader, 50% calwin,
1502	COUNTY ID/ BIRTHDATE CONFLICT	Critical	3753	40% leader, 45% calwin
1503	CLIENT INDEX NUMBER/MEDS-ID CONFLICT	Critical	130277	94% leader, 3% isaws
1504	CLIENT INDEX NUMBER/MEDS-ID VS COUNTY-ID/MEDS-ID CONFLICT	Critical	11713	91% leader
1508	SCI CIN / MEDS-ID CONFLICT - MEDS-ID CHANGE REQUIRED	Priority	3031	31% leader, 22% calwin
1509	TWO MEDS RECORDS HAVE SAME CIN, CHAINING REQUIRED, USE EW11	Priority	364	
1510	TRANSACTION FAILED MEDS NAME/BIRTHDATE MATCH CRITERIA	Critical	19256	60% leader, 10% calwin
1513	HIC-NO BELONGS TO ANOTHER MEDS-ID	Priority	68	
2000	MEDS-ID NOT ON FILE	Priority	34579	evenly spread
2003	MEDS-ID/BIRTHDATE CONFLICT	Critical	2115	evenly spread
2005	TRANSACTION COUNTY-ID DOES NOT MATCH MEDS	Critical	283845	37% leader, 29% calwin, 5% isaws
2015	RECIPIENT ALREADY ACTIVE IN REQUESTING COUNTY	Priority	93588	60% leader, 18% calwin,

2022	ICT - RECIPIENT NOT ACTIVE IN ANOTHER COUNTY	Priority	2028	50% calwin, 0% leader, 16% isaws, 05% civ
2030	BUY-IN ELIGIBLE - CONTACT BUY-IN FOR HIC-NO CORRECTION	Priority	2133	61% leader, 17% calwin, 11% isaws, 03% isaws
2031	MEDS ID CHANGE NOT PERMITTED FOR VALIDATED SSAN	Priority	2673	84% leader, 05 calwin,
2078	RECIPIENT ALREADY ACTIVE IN ANOTHER COUNTY	Priority	34249	30% leader, 35% calwin, 11% isaws, .04% c-iv
2130	DECEASED PER MEDS - CONTACT YOUR MEDS LIAISON	Priority	1895	
2155	REFUGEE/ALIEN INFORMATION INCOMPLETE OR INCONSISTENT	Priority	13302	
2166	MEDICARE AID-CODE REQUIRES APPROPRIATE HIC-NO	Priority	2016	
2184	EFFECTIVE DATE ADJUSTED DUE TO ELIGIBILITY CONFLICT	Priority	48762	
6002	RECON RECORD ON COUNTY/NOT ON MEDS - NO RECON UPDATE	Priority	3996	
6004	RECON RECORD ON MEDS/NOT ON COUNTY - RECON TERM GENERATED	Priority	18494	
6005	RECON RECORD ON MEDS/NOT ON COUNTY - RECON HOLD GENERATED	Priority	86351	
6006	DUP RECORDS ON COUNTY RECON FILE - RECON HOLD GENERATED	Priority	48029	
6008	DUP RECORDS ON COUNTY RECON FILE - NO MATCH ON MEDS	Priority	11417	
9004	ACTIVE MEDI-CAL RECIPIENT - DECEASED PER SSA BUY-IN	Priority	2543	34% leader
9005	ACTIVE MEDI-CAL RECIPIENT - OUT-OF-STATE PER SSA BUY-IN	Priority	201	24% leader
9021	INTER-COUNTY TRANSFER REPORTED IN OTHER MEDS SEGMENT	Priority	1599	
9033	DEEMED NEWBORN - MOM ADDRESS DIFF ON MEDS - VERIFY ELIG	Critical	2903	35% leader
9034	DEEMED NEWBORN - COUNTY ELIGIBILITY DETERMINATION REQUIRED	Critical	4578	35% leader
9514	POSTPARTUM EXCEEDED TWO MONTHS - ELIG TERMINATED BY MEDS	Priority	206	32% leader, online, legacy
9524	TWELFTH MONTH PREGNANCY PROGRAM - VERIFY CONTINUING ELIG	Priority	2993	20% leader, online, legacy
9529	TMC PERIOD EXCEEDED ALLOWED MONTHS - ELIG TERMINATED	Priority	287	26% leader, online, legacy
9530	MEDS ESTABLISHED EDWARDS - MEDI-CAL DETERMINATION NEEDED	Priority	197852	33% leader, online, legacy
9531	THIRD EDWARDS MONTH - CHECK MEDI-CAL DETERMINATION STATUS	Critical	30457	
9532	OVER 3 EDWARDS MONTHS - MEDI-CAL DETERMINATION OVERDUE	Critical	128799	30% leader
9535	DEEMED NEWBORN OVER 11 MONTHS, REDETERMINATION NEEDED	Priority	94	44% leader
9543	SPECIAL PROGRAM AID CODE INCOMPATIBLE WITH PRIMARY ELIG	Priority	6	
9546	OVER 2 MONTHS ACCEL ENROLL - APP DETERMINATION OVERDUE	Critical	105228	40% leader
9548	OVER 2 MONTHS EXTENDED ELIG - MEDI-CAL DETERM OVERDUE	Critical	16691	32% leader
9550	ONGOING BURMAN ELIGIBLE - MEDS ELIGIBILITY UPDATE OVERDUE	Critical	75368	69% leader

ATTACHMENT D
131- Secondary Alerts

Alert #	ALERT DEFINITION	Alert Category	Two Months of Alert Counts	Alert Split by County System
0001	FAILED LENGTH CHECK - INCORRECT NUMBER OF CHARACTERS	Secondary	80	13% c-iv, online
0002	FAILED LENGTH CHECK - INCORRECT NUMBER OF CHARACTERS	Secondary	215	15% leader, 39% c-iv
0003	INVALID CHARACTER WITHIN FIELD	Secondary	40	online
0004	INVALID CHARACTER WITHIN FIELD	Secondary	9176	90% leader
0006	DATE FIELD DOES NOT CONTAIN A VALID DATE	Secondary	4015	90% leader
0008	NOT AN ACCEPTABLE INPUT VALUE FOR THIS FIELD	Secondary	24497	48% leader
0009	CONTINUATION-CHARACTER MISSING OR INVALID	Secondary	16	68% calwin
0010	CONTINUATION RECORD - HEADER FIELDS NOT THE SAME	Secondary	51	70% calwin
0011	CONTINUATION-SEQUENCE-NUMBER OUT OF SEQUENCE	Secondary	15	80% calwin
0502	REQUIRED FIELD MISSING FOR THIS TRANSACTION	Secondary	299367	90% leader
0537	MEDS RESERVED CASE NUMBER NOT ALLOWED ON THIS TRANSACTION	Secondary	213	online
1011	ZIP CODE CHANGED BY USPS ADDRESS STANDARDIZATION LOGIC	Secondary	191101	86% leader, 2% calwin, 06% isaws
1041	INCOMPLETE NAME - REQUIRED FIELD MISSING	Secondary	1056	50% leader
1042	INCOMPLETE INFORMATION FOR ALIAS/SSA NAME REPORTING	Secondary	26998	98% leader
1066	NEW MEDS ID MUST BE AN SSN WHEN CURRENT IS NOT AN SSN	Secondary	284	78% leader, 19% calwin
1082	INSUFFICIENT HIC-NO SSN/MEDS ID CONFLICT - NEW ADD REJECTED	Secondary	199	evenly spread
1084	BIRTHDATE INDICATES UNREASONABLE AGE	Secondary	12	online
1087	TRANSACTION HAS CLIENT-INDEX-NUMBER BUT NO CHECK-DIGIT	Secondary	4	100% leader
1088	CLIENT-INDEX-NUMBER / CIN-CHECK-DIGIT CONFLICT	Secondary	33	95% leader
1089	AID CODE NOT VALID FOR REQUESTED ELIGIBLE MONTH	Secondary	497	evenly spread
1091	INS-ENTRY-DATE CANNOT BE PRIOR TO BIRTHDATE	Secondary	67	100% leader
1095	DISPLAYED DATA ELEMENTS CONTAIN CONFLICTING INFORMATION	Secondary	4435	2% leader, 58% calwin
1097	DATE FIELD CONTAINS AN UNREASONABLE DATE	Secondary	3647	66% leader

1505	PSEUDO MEDS-ID MUST BE KNOWN TO MEDS	Secondary	104	48% calwin
1506	UPDATE TRANSACTION - CLIENT NOT KNOWN TO MEDS	Secondary	53516	9% leader, 73% calwin
1507	NO MATCHING COUNTY ID'S FOUND FOR CASE UPDATE TRANSACTION	Secondary	69163	95% leader
1511	NEGATIVE ACTION UPDATED MEDS - FAILED DOB/NAME EDITS	Secondary	53	75% leader
1512	BIRTHDATE DISCREPANCY IDENTIFIED - CHECK FOR DOB CHANGE	Secondary	103869	83% leader, 10% calwin
2017	IPT OR OTHER ACTIVE CLIENT CHANGE - RECIPIENT NOT ACTIVE	Secondary	37852	63% leader, 20% calwin, 10% isaws, 06% civ
2032	SSAN VER CHANGE NOT PERMITTED FOR VALIDATED SSAN	Secondary	8375	52% calwin.
2046	INAPPROPRIATE UPDATE MEDS SHOWS ACTIVE SSI/SSP	Secondary	17330	85% leader, 06% calwin
2047	TRANS DEATH UPDATE INCONSISTENT WITH MEDS DEATH INFO	Secondary	9	online
2048	SHARE OF COST MISSING	Secondary	1849	
2060	INCOMPLETE ADDRESS ON TRANSACTION	Secondary	11516	76% leader, 06% isaws
2064	INVALID HISTORY CHANGE ELIG TO INELIGIBLE STATUS	Secondary	1	online
2070	RECIPIENT NOT CURRENTLY IN HOLD STATUS	Secondary	2676	online
2072	INAPPROPRIATE NEGATIVE ACTON UPDATE TO ELIGIBLE CLIENT	Secondary	14795	90% leader
2082	INVALID MEDS ID CHANGE NEW MEDS ID ALREADY IN USE	Secondary	20616	56% leader, 28% calwin, 03% isaws
2092	MINOR CONSENT RECORD CANNOT USE SSAN FOR MEDS ID	Secondary	16	56% calwin, 18% c-iv
2108	BIRTHDATE CHANGE OUTSIDE RANGE FOR VALIDATED SSAN	Secondary	395	22% leader, 07 calwin
2121	OHC VALUE VALID ON THIS TRANS ONLY WHEN SAME AS MEDS	Secondary	876	60% calwin
2124	TRANS OHC OVERRIDE INCONSISTENT WITH MEDS OHC INFORMATION	Secondary	1986	
2128	MEDS ID CHANGE NOT ALLOWED ON FROZEN RECORDS	Secondary	7	
2129	NO NEW ELIGIBILITY ALLOWED ON EW11 FROZEN RECORDS	Secondary	27	
2133	PICKLE UPDATE INAPPROPRIATE RECIPIENT IS ACTIVE SSI	Secondary	1	
2141	NO SPECIAL PROGRAM SEGMENT EXISTS FOR THIS AID CATEGORY	Secondary	10568	
2144	SPECIAL PROGRAM ELIG INAPPROPRIATE FULL SCOPE MEDI-CAL	Secondary	4043	
2145	SYSTEM PROBLEM CALL YOUR MEDI-CAL LIAISON	Secondary	1	
2146	UPDATE FAILED AID CODE INCOMPATIBLE WITH MEDICARE STATUS	Secondary	79	

2147	MEDICARE ELIGIBLE HIC NO CAN BE CORRECTED, NOT REMOVED	Secondary	3
2151	OHC CHANGE TO COST AVOIDANCE INVALID FOR ELIGIBLE MONTH	Secondary	10488
2157	INAPPROPRIATE RESTRICTION REMOVAL REQUEST	Secondary	72
2159	INAPPROPRIATE UPDATE TO MEDS MINOR CONSENT RECORD	Secondary	461
2162	RESTRICTION NOT UPDATED MEDS RESTRICTION HAS PRIORITY	Secondary	8
2170	ABAWD NOT UPDATED AGE AT ABAWD-DATE INDICATES AGE EXEMPT	Secondary	7
2175	OHC NOT UPDATED MEDS OHC SOURCE HAS PRIORITY	Secondary	89585
2176	NO CLIENT DATA UPDATED DUE TO HIGHER PRIORITY/LATER ELIG	Secondary	5
2177	LIMITED CLIENT UPDATE DUE TO HIGHER PRIORITY/LATER ELIG	Secondary	69
2178	BIRTHDATE NOT UPDATED DUE TO HIGHER PRIORITY/LATER ELIG	Secondary	122
2179	OHC NOT UPDATED CONTACT DHS TPL FOR OHC CHANGE	Secondary	1181
2182	INSUFFICIENT RECIPIENT DATA TO BUILD NEW MEDS RECORD	Secondary	121
2183	INCOMPLETE ADDRESS ON TRANSACTION - NO ID CARD MAILED	Secondary	30
2185	SPECIAL PROGRAM AID CODE INCOMPATIBLE WITH PRIMARY ELIG	Secondary	609
2187	NO QUALIFYING ELIGIBILITY ON MEDS FOR REPORTED AID CODE	Secondary	24
2502	RECIPIENT IN HOLD STATUS	Secondary	21450
4205	SHARE OF COST CERTIFICATION COMPLETE	Secondary	43019
4514	MANUAL TRANS CODE VALID ONLY FOR SSI/SSP ELIGIBLE	Secondary	1
4534	CURRENT BUY IN STATUS ALIEN NO INS ENTRY DATE ON MEDS	Secondary	71
6001	RECON RECORD ON COUNTY/NOT ON MEDS - RECON ADD GENERATED	Secondary	138268
6003	RECON RECORD ON MEDS/NOT ON COUNTY - NO RECON UPDATE	Secondary	32412
6009	DUP RECORDS ON COUNTY RECON FILE EXCEED MAXIMUM PRINTED	Secondary	326
6010	KEY CLIENT ID FIELD DISCREPANCIES - RECON HOLD GENERATED	Secondary	67411
6012	KEY CLIENT ID FIELD DISCREPANCIES - NO RECON UPDATE	Secondary	45360
6013	CRITICAL ELIG ERROR ON CO RECORD - RECON HOLD GENERATED	Secondary	20436
6015	CRITICAL ELIG ERROR ON CO RECORD - NO RECON UPDATE	Secondary	8922
6016	CRITICAL ELIG ERROR ON CO RECORD - NO MATCH ON MEDS	Secondary	98281
6017	CRITICAL FIELD DISCREPANCIES-DISPLAYED DATA FIELDS UPDATED	Secondary	266819

6018	CRITICAL FIELD DISCREPANCIES-DISPLAYED FIELDS NOT UPDATED	Secondary	45995	
6019	DISCREPANCIES FOUND IN DATA FIELDS NOT UPDATED BY RECON	Secondary	4121	
6021	DISCREPANCY IN ESAC PERIOD OF ELIG - NO RECON UPDATE	Secondary	1	
8003	BUY-IN ALERT - HIC-NO CHANGED BY BUY-IN UNIT OR SSA	Secondary	1460	36% leader
8004	BUY-IN ALERT - CLOSED PERIOD ACCRETION	Secondary	374	49% leader
8006	BUY-IN ALERT - ACCRETION FAILED SSA MATCH CRITERIA	Secondary	700	26% leader
8007	BUY-IN ALERT - STATE INITIATED ACCRETION	Secondary	12599	27% leader
8008	BUY-IN ALERT - FED INITIATED, STATE CONTROLLED ACCRETION	Secondary	504	43% leader
8009	BUY-IN ALERT - FED DELETION; INELIGIBLE FOR MEDICARE	Secondary	112	31% leader
8010	BUY-IN ALERT - STATE INITIATED DELETION	Secondary	868	42% leader
8011	BUY-IN ALERT - FED INITIATED DELETION	Secondary	1	online
8014	OHC UPDATE CHANGED EXISTING OTHER HEALTH COVERAGE CODE	Secondary	54474	21% leader
8016	ORIGINAL OHC UPDATED - MEDS OHC TEMPORARILY PROTECTED	Secondary	1919	
8503	REFUGEE/ALIEN INFORMATION MISSING OR INCOMPLETE	Secondary	1418	14% leader
9001	** OUTSTANDING OVERPAYMENT - ELIGIBILITY REESTABLISHED **	Secondary	72	online
9002	** OUTSTANDING OVERPAYMENT RECOVERY - ACTION REQUIRED **	Secondary	1236	online
9003	DEATH REPORTED TO MEDS - MEDS/CDB ELIGIBILITY TERMINATED	Secondary	2299	39% leader
9007	BUY-IN ACCRETION CONFIRMED FOR COUNTY CLIENT	Secondary	17420	29% leader
9011	IAR INTERCEPT REQUEST INITIATED TO SSA	Secondary	3269	65% leader
9014	HISTORY SSI/SSP ELIGIBILITY ESTABLISHED	Secondary	111	44% leader
9015	CURRENT SSI/SSP PAYMENT OR ELIG-STATUS CHANGE REPORTED	Secondary	43004	40% leader
9016	CURRENT INCOME CHANGE REPORTED ON SSI/SSP CLIENT	Secondary	12142	30% leader
9017	SSI/SSP DENIAL/APPEAL STATUS CHANGE REPORTED	Secondary	20908	38% leader
9018	SSI/SSP APPLICATION REPORTED FOR COUNTY CLIENT	Secondary	14634	36% leader
9020	MEDS-ID CHANGED ON MEDS RECORD FOR YOUR CLIENT	Secondary	14354	60% leader
9022	COUNTY TRANSFER COMPLETED – FROM COUNTY - TO COUNTY	Secondary	6153	13% leader
9024	CRITICAL CLIENT DATA CHANGED - CHECK FOR ELIG IMPACT	Secondary	116274	32% leader
9025	CRITICAL CLIENT DATA NOT UPDATED - CHECK FOR ELIG IMPACT	Secondary	122182	36% leader

9026	CLIENT DATA CHANGED - CHECK FOR COUNTY SYSTEM UPDATE	Secondary	34537	42% leader
9028	TRANSACTION CIN NOT PRIMARY CIN USED BY MEDS	Secondary	1597	
9029	DUPLICATE ACTIVE APPLICATIONS IDENTIFIED	Secondary	43125	
9032	EW11-CRITICAL CLIENT DATA CHANGED; CHECK FOR SYSTEM UPDATE	Secondary	1597	online
9501	POTENTIAL MEDICARE BUY-IN - AGE 64YRS 9MOS OR OVER	Secondary	71415	48% leader
9502	IMM NEED ID CARD ISSUED - ELIG NOT CONFIRMED	Secondary	18184	online
9503	RECIPIENT HAS BEEN IN A HOLD STATUS FOR TWO MONTHS	Secondary	1822	online
9504	ELIGIBILITY REDETERMINATION DUE	Secondary	713365	48% leader
9505	IMM NEED ID CARD ISSUED - ELIG NOT CONFIRMED - OVER 2 MOS	Secondary	62052	36% leader
9506	SDX HAS ASSUMED RESPONSIBILITY FOR THIS RECORD	Secondary	17172	36% leader
9522	POTENTIAL AID CODE CHG - AGE 20 YRS, 11 MOS OR OVER	Secondary	22520	36% leader
9523	RENEWAL TERMINATED ELIGIBILITY - AID CODE NO LONGER VALID	Secondary	2	online
9525	INFANT/CHILD WITHIN 2 MONTHS OF EXCEPTION ELIG PERIOD	Secondary	13802	28% leader
9526	INFANT/CHILD ELIG TERMINATED - CHECK FOR EXCEPTION ELIG	Secondary	5293	28% leader, online. legacy
9528	APPROACHING END OF TMC PERIOD, REDETERMINATION NEEDED	Secondary	13769	online
9533	COUNTY ESTABLISHED EDWARDS - MEDI-CAL DETERMINATION NEEDED	Secondary	6978	
9534	SECOND EDWARDS MONTH - CHECK MEDI-CAL DETERMINATION STATUS	Secondary	57368	10% leader
9536	CMSP COMPANION MUST HAVE COMPATIBLE MEDI-CAL ELIGIBILITY	Secondary	12	online
9538	MEDICARE PART A IN 2 MONTHS, REEVALUATE FOR OTHER CATEGORY	Secondary	7	57% leader
9544	PCSP TERMINATED - NOT ACTIVE MEDI-CAL IN PRIMARY SEGMENT	Secondary	13	online
9545	ACCELERATED ENROLLMENT ELIG - CHECK APPLICATION STATUS	Secondary	17327	32% leader
9547	EXTENDED ELIGIBLE - CHECK MEDI-CAL DETERMINATION STATUS	Secondary	25776	28% leader
9549	NEW BURMAN ELIGIBLE - MEDS ELIGIBILITY UPDATE NEEDED	Secondary	63298	67% leader
X028	EXTRACT IDENTIFIED BUY-IN DATA CONSISTENCY PROBLEM	Secondary	81	online
X031	HIC-NO MISSING ON CONFIRMED ACCRETION OR PENDING DELETION	Secondary	2	online