

DEPARTMENT OF HEALTH SERVICES

714 744 P STREET
SACRAMENTO, CA 95814



October 12, 1984

To: All County Welfare Directors

Letter No. 84-43

CWDA/DHS MEDI-CAL CORRECTIVE ACTION SUBCOMMITTEE

Attached are the minutes from the CWDA/DHS Medi-Cal Corrective Action Subcommittee meeting which was held on Tuesday, September 11, 1984.

If you or your staff have any questions or wish to provide input, please contact one of the committee members identified in the minutes.

Sincerely,

Original signed by

Doris Z. Soderberg, Chief
Medi-Cal Eligibility Branch

Attachment

DB531MR

Minutes from the September 11, 1984 meeting of the CWDA/DHS Medi-Cal Corrective Action Subcommittee:

1. Members Present:

Rene Camou - Los Angeles County

Ann Lashbrook - Merced County

John La Roche - Orange County

Lin Semenchuk Williams - Sacramento County

Kathy Trenery - San Bernardino County

Joyce Setters - Yuba County

Marlene Ratner - Department of Health Services (DHS)

2. The subcommittee reviewed and completed the questionnaire to be used to survey counties to identify areas to be targeted for corrective action initiatives. John La Roche is to finalize the questionnaire and send it out by September 30, 1984.
3. A discussion was held concerning quality control (QC) age errors relating to failure to discontinue MI and AFDC-MN persons turning 21 years. For the October 1982 - March 1983 QC period, these errors were projected to cost approximately \$2.5 million annually. The MEDS produces an alert in the month MI children turn 21. However, this alert comes too late for the county to send a timely Notice of Action. Furthermore, even though MEDS puts a hold on the MI child's card, the county must hand issue a card if notification requirements have not been met.

The subcommittee will explore the possibility of MEDS issuing the alert the month before the MI child turns 21. (It was recognized that MEDS does not have the capability to distinguish between AFDC-MN children or parents turning 21 since each county has a different method of assigning them person numbers.) The subcommittee will be sending a letter to Ruben Gonzalez, DHS Medi-Cal Eligibility Branch to formally request this change.

The subcommittee shared the various methods used by their counties to alert eligibility workers (EWs) that a person is turning 21. It appears that each of the member counties has a system in place, and spot checks by members indicated no widespread problem. Nevertheless, where problems do exist, it appears EWs are failing to follow through on the county alerts.

4. The subcommittee provided input to DHS on DHS' corrective action initiative to deal with improving the timely reporting of information by public guardians/responsible relatives for ABD-MNs. DHS was required to address this area as part of its annual corrective action plan sent to the

federal Health Care Financing Administration (HCFA) in August, 1984. DHS will be developing an All County Welfare Directors Letter requesting that the CWD share a reporting checklist (which will be attached to the ACWD letter) with the Public Guardian's Office.

5. The next meeting will be held on November 13, 1984 at 714 P Street, Sacramento. The agenda will include the review, tabulation and discussion of county responses to the survey questionnaire.