

DEPARTMENT OF HEALTH SERVICES

714/744 P STREET

SACRAMENTO, CA 95814
(916) 324-4950

September 21, 1988

TO: ALL COUNTY WELFARE DIRECTORS
ALL COUNTY ADMINISTRATIVE OFFICERS

LETTER NO. 88-71

SUBJECT: OTHER HEALTH COVERAGE VS. MEDI-CAL CAPITATED HEALTH CARE PLANS

The purpose of this letter is to clarify the difference between Other Health Coverage (OHC) and Medi-Cal Prepaid Health Care Plans (HCP) for the purpose of OHC coding.

Background

The Department of Health Services (DHS) has recently implemented the cost avoidance method of handling Medi-Cal fee-for-service (FFS) provider claims when a potential third party liability exists. This means that Medi-Cal beneficiaries must utilize any private health insurance before any Medi-Cal payment will be made.

DHS also administers a program as an alternative to the traditional FFS system whereby Medi-Cal eligibles obtain their health care from an HCP. When covered by a Medi-Cal HCP arrangement, a Medi-Cal recipient may receive health care services only through the HCP. Individuals who choose to enroll in HCPs as a means of receiving Medi-Cal covered benefits may also have private health insurance.

Problem

It has come to our attention that Medi-Cal HCP coverage is being mistaken for OHC and coded on MEDS and Medi-Cal for cost avoidance. This is inappropriate coding.

When a Medi-Cal beneficiary has private OHC as a supplement to Medi-Cal, the beneficiary's OHC code must correspond accurately to the source of private coverage reported by the beneficiary. Please refer to All County Welfare Letter 87-44 which lists all OHC codes.

When a Medi-Cal beneficiary is covered by a Medi-Cal HCP, this is not to be considered OHC; however, some Medi-Cal beneficiaries who are covered by a Medi-Cal HCP may also have private OHC. In these cases, MEDS should be coded appropriately to reflect the private OHC.

Accurate OHC coding is necessary even if the beneficiary is covered by a Medi-Cal HCP. This is because Medi-Cal HCPs are also expected to recover from private health insurance the costs of health care provided to beneficiaries. Because of this policy, the State reduces its payments to the HCPs by the amount it expects the HCPs to recover from private health insurers.

ALL COUNTY WELFARE DIRECTORS
ALL COUNTY ADMINISTRATIVE OFFICERS
Page 2

Action

Please communicate to eligibility staff the importance of accurate coding of OHC information as well as the distinction between private OHC and Medi-Cal HCP coverage. When Medi-Cal HCP beneficiaries have private OHC, it is distinct from, and unrelated to, their Medi-Cal HCP coverage. Counties should review ACWDL# 87-44 for instructions on how to correct or remove OHC codes and review their cases to assure they have not inappropriately coded HCP as cost avoidance OHC codes. To assist you, a listing of the State contracted capitated HCPs and consumer services phone numbers is enclosed. The codes in column 2 of the listing, when appearing on MEDS as "HCP NO", indicate Medi-Cal HCP coverage.

If you have any questions regarding this letter, please contact Emily Blake-Kessel, of the Department's Capitated Health Systems Section, at (916) 324-4406.

Sincerely,

Original signed by

Frank S. Martucci, Chief
Medi-Cal Eligibility Branch

Enclosure

cc: Medi-Cal Liaisons
Medi-Cal Program Consultants

Expiration date: September 7, 1989

Health Care Plan
Consumer Services Phone Numbers

<u>Plan Name</u>	<u>HCP #</u>	<u>Phone #</u>
<u>Alpha Medical Group</u>	811	(213) 750-9715
<u>AmeriMed</u> Sun Valley L.A. White Memorial Glendale	006	(818) 504-4419, 504-4418 (213) 260-5784 (818) 240-0701
<u>CIGNA</u> L.A. Orange San Bernardino	002,023,024	1 (800) 344-0557 (818) 500-6262 ask for Consumer Services
<u>Community Ambulatory Care Center</u>	815	(818) 289-5245
<u>Community Health Group</u>	029	(619) 428-3204
<u>Community Health Plan</u>	098	(213) 974-8560
<u>Contra Costa Health Plan</u> Central East West	045	(415) 646-4765 (415) 427-8165 (415) 374-3228
<u>Drew Family Health Plan</u>	812	(213) 563-5858
<u>Family Care Plan</u>	810	(714) 772-6116
<u>Family Health Program</u>	003,005	(213) 493-6411, Ext. T19
<u>Health Plan of San Mateo</u>	503	(415) 573-9605 1 (800) 533-4776 member services
<u>Health Plan Plus</u> Main office/Alviso Clinic Almaden Health Center St. James Health Center Comprecare Health Center Julian Health Center	013	(408) 262-7944 (408) 723-7032 (408) 280-1316 (408) 259-8400 (408) 947-7144
<u>HealthAmerica/Maxicare</u> Alameda & Contra Costa Counties San Francisco County	011,048,049,063	(415) 527-2240 (415) 543-9462
<u>Kaiser North</u> San Francisco County Contra Costa County	090,091,101	(415) 929-5230 (415) 231-4680

<u>Plan Name</u>	<u>HCP #</u>	<u>Phone #</u>
<u>Kaiser South</u>	028,076,077,078, 079	
Los Angeles County		
Bellflower Medical Clinic		(213) 920-4011
Harbor City Medical Clinic		(213) 517-3600
Los Angeles Medical Clinic		(213) 667-4102
West Los Angeles Medical Clinic		(213) 857-2411
Panorama City Medical Clinic		(818) 908-2268
Woodland Hills Medical Clinic		(818) 719-4135
Riverside County		
Riverside Medical Clinic		(714) 354-4466
Orange County		
Anaheim Medical Clinic		(714) 978-4700
San Bernardino County		
Fontana Medical Clinic		(714) 829-5015
San Diego County		
San Diego Medical Clinic		(619) 584-6144
<u>Los Angeles Multispecialty Medical Group</u>	809	(213) 481-8461
<u>Martin Luther King, Jr., Health Plan</u>	818,819	(415) 233-3994, ext. 470
<u>Maxicare (F.H.S. - General Med)</u>	001,033,034,060, 083	
Los Angeles		(213) 338-1000 (call to disenroll or complaints)
Orange County		
Brea		(714) 990-4927
Huntington Beach		(714) 841-4490
Mission Viejo		(714) 582-0173
San Bernardino County		
Colton		(714) 370-1666
Ontario		(714) 983-0996
Riverside		(714) 351-1771
Corona		(714) 371-3444
San Diego County		
San Diego		(619) 287-1843
Chula Vista		(619) 425-5080
Escondido		(619) 489-8883
<u>Molina Medical Center</u>	804	(213) 437-0373
<u>On Lok Senior Health Services</u>	050,051	(415) 989-2578, ext. 231
<u>Panorama Medical Clinic</u>	822	(818) 901-1444
<u>Peak Health Plan</u>	004,020	
San Diego		(619) 299-6464
Los Angeles		(818) 883-5071 1 (800) 543-7325
<u>Practicare</u>	820	(213) 232-2171
<u>Primary Care Medical Group</u>	805	(209) 673-9020 1 (800) 421-1000

<u>Plan Name</u>	<u>HCP #</u>	<u>Phone #</u>
<u>Procare</u>	803,825	(619) 232-3036 1 (800) 451-3613
<u>Redwood Health Foundations</u>	500	1 (800) 862-4638-ext.278 (707) 544-2010-ext.278
<u>Santa Barbara Health Initiative</u>	502	(805) 963-9261 1 (800) 421-2560 Eligibility Department
<u>SCAN Health Plan</u>	200,201,202,203	(213) 435-0380
<u>Services for Medicine</u>	808	(213) 413-7776
<u>Tower Health Services Plan</u>	826,838	(213) 920-9860
<u>United Health Plan</u>	012,014,032	(213) 671-3465

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