

DEPARTMENT OF HEALTH SERVICES

14744 P STREET
SACRAMENTO, CA 95814



September 5, 1989

TO: ALL COUNTY WELFARE DIRECTORS
ALL COUNTY ADMINISTRATIVE OFFICERS

Letter: 89-73

SUBJECT: THIRD PARTY LIABILITY (TPL) TRAINING PROGRAM SECONDS SAVE MILLIONS

The Department of Health Services (DHS) has received from its contractor, the Hornet Foundation of California State University at Sacramento, a Third Party Liability (TPL) training program entitled Seconds Save Millions. DHS is in the process of developing a training plan and time schedule to provide the training to all county welfare departments starting in September 1989.

DHS intends to use this training program as a tool to improve California's current Health Insurance identification rate of 4% of Medi-Cal eligibles with other health coverage. The national median is 8.4%. Enclosed is a copy of the Other Health Coverage Code Occurrences Report for the quarter ending in June 30, 1989. This document shows for each county the percentage of Medi-Cal eligibles statewide reported as having other health coverage. The report identifies that there is significant need for improvement to meet the 8.4% reporting level quoted by the Health Care Financing Administration.

The purpose of the training program is to help all eligibility workers (EWs) understand TPL and its role in and importance to the Medi-Cal Program. The training program is also designed to help EWs identify TPL, collect accurate and complete medical insurance information, and report it to DHS. Because eligibles of various welfare programs receive Medi-Cal cards, we are requesting that all current workers from the Aid to Families with Dependent Children (Cash), Foster Care, and Medi-Cal (Only) programs receive this training on a one-time basis.

It is important that AFDC staff be included in this training because proposed Federal AFDC regulations will require as a condition of eligibility for AFDC, each applicant and recipient to cooperate with the County Welfare Department in identifying and providing information to assist the County Welfare Department in pursuing any third party who may be liable to pay for medical care and services available under Medi-Cal. The State Department of Social Services will amend AFDC regulations to reflect this new requirement once the Federal regulations are finalized.

The training program is composed of three modules. Each module builds upon the other modules, providing an integrated approach to improve the identification and reporting of TPL by EWs. The three modules are: MODULE #1 - This module includes a 9-minute video motivator, Seconds Save Millions. MODULE #2 - This module focuses on and emphasizes identifying TPL.

MODULE #3 - This module emphasizes the correct and incorrect ways of completing forms to report TPL. Our experience is that the total training takes about two to three hours allowing for questions and answers.

The training plan and schedule will include either an individual county training session for large counties or a regional training session for smaller adjoining counties. See the enclosed proposed county training breakdown.

In order to attain this plan, DHS would like to request that each county designate a liaison and submit: how many staff will be attending this training, whether a different region would be more suitable, and would the county be willing to host the half-day training program. Your county may wish to send only trainers to the training session. They can, in turn, provide the training to all appropriate county staff.

We also request that this TPL training program be incorporated into your new workers' and refresher training plans. We will provide each county with a video tape and a "train the trainers" manual. These tools will help counties to facilitate an ongoing county TPL training program.

We plan to hold the training sessions between September 1989 and December 1989. Please fill out the enclosed form and send your response by August 30, 1989 to:

Department of Health Services
Recovery Branch
Other Coverage Section
P.O. Box 1287
Sacramento, California 95816-1287

or EMC2 Code "HDAVIER"

If you have any questions regarding this TPL training program, please direct them to Ann C. Viernes of the Recovery Branch Other Coverage Section at (916) 739-3261 or (ATSS) 497-3261.

Sincerely,

Sincerely,

Original signed by

Original signed by

Robert A. Morel, Deputy Chief
Welfare Program Division
Department of Social Services

Frank S. Martucci, Chief
Medi-Cal Eligibility Branch

Enclosures

cc: Medi-Cal Liaisons
Medi-Cal Program Consultants

Expiration Date: September 5, 1990

PROGRAM : RCV134
REPORT NUMBER: DR-RCV134-R053

STATE OF CALIFORNIA
DEPARTMENT OF HEALTH SERVICES
RECOVERY HEALTH INSURANCE UNIT

RUN DATE : 05/26/89
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OTHER HEALTH COVERAGE CODE OCCURRENCES FOR QUARTER ENDING JUN 30, 89
TOTAL OHC CODES SUMMARY

COUNTY	CURRENT MONTH JUN '89	PERCENT OF MEDS ELIGIBLES	1ST PRIOR MONTH MAY '89	PERCENT OF MEDS ELIGIBLES	2ND PRIOR MONTH APR '89	PERCENT OF MEDS ELIGIBLES	THIS MONTH LAST YEAR JUN '88	PERCENT OF MEDS ELIGIBLES
01 ALAMEDA	5,739	4.083%	5,916	4.082%	6,237	4.220%	6,410	4.384%
02 ALPINE	3	2.041%	3	1.948%	2	1.274%	3	1.485%
03 ANADOR	145	7.813%	151	7.692%	159	7.806%	193	9.517%
04 BUTTE	981	3.247%	1,018	3.215%	1,066	3.322%	1,093	3.536%
05 CALAVERAS	251	6.982%	263	6.971%	269	7.023%	264	7.057%
06 COLUSA	82	3.575%	90	3.716%	92	3.735%	129	5.018%
07 CONTRA COSTA	4,436	7.183%	4,638	7.250%	4,813	7.371%	4,541	7.100%
08 DEL NORTE	123	2.611%	131	2.651%	136	2.659%	157	2.978%
09 EL DORADO	603	6.711%	634	6.684%	657	6.692%	671	6.716%
10 FRESNO	3,430	2.372%	3,639	2.416%	3,839	2.512%	3,983	2.825%
11 GLENN	146	3.702%	158	3.826%	162	3.874%	207	5.050%
12 HUMBOLDT	736	3.578%	828	3.729%	867	3.944%	982	4.432%
13 IMPERIAL	790	3.244%	828	3.224%	854	3.283%	903	3.478%
14 INYO	131	5.541%	145	5.749%	157	6.050%	143	5.804%
15 KERN	615	3.837%	653	3.906%	685	3.987%	3,415	4.362%
16 KINGS	375	3.922%	381	3.851%	375	3.607%	386	4.049%
17 LAKE	132	3.479%	138	3.406%	148	3.592%	187	4.745%
18 LASSEN	468	3.926%	475	3.898%	464	3.653%	454	3.571%
19 LOS ANGELES	26,523	2.691%	27,082	2.621%	27,212	2.613%	26,530	2.532%
20 MADERA	499	6.853%	519	6.760%	527	6.853%	631	7.339%
21 MARIN	71	3.953%	691	3.898%	722	4.204%	739	4.372%
22 MARIPOSA	71	3.953%	72	3.898%	80	4.204%	87	4.372%
23 MENDOCINO	468	3.926%	475	3.898%	464	3.653%	454	3.571%
24 MERCED	1,035	2.807%	1,098	2.858%	1,160	2.974%	1,125	2.990%
25 MODOC	57	3.527%	56	3.252%	61	3.398%	62	3.487%
26 MONO	24	5.172%	29	6.004%	31	6.090%	31	6.263%
27 MONTEREY	1,194	4.330%	1,322	4.277%	1,392	4.319%	1,483	4.845%
28 NAPA	660	8.560%	715	8.687%	754	9.016%	730	8.802%
29 NEVADA	338	6.066%	366	6.236%	403	6.591%	479	7.447%
30 ORANGE	4,908	4.029%	5,109	4.003%	5,197	3.997%	5,610	4.557%
31 PLACER	816	5.590%	849	6.948%	902	7.136%	931	7.313%
32 PLUMAS	137	4.110%	146	5.545%	153	5.681%	149	5.762%
33 RIVERSIDE	4,073	4.198%	4,333	4.259%	4,588	4.219%	4,635	4.348%
34 SACRAMENTO	6,383	5.686%	6,713	5.566%	6,841	5.583%	6,568	4.297%
35 SAN BENITO	227	4.574%	235	4.556%	246	4.677%	281	4.858%
36 SAN BERNARDINO	7,995	4.204%	8,212	4.153%	8,612	4.208%	8,396	4.254%
37 SAN DIEGO	8,990	2.812%	9,387	3.118%	9,713	2.843%	9,416	2.826%
38 SAN FRANCISCO	2,449	6.069%	2,513	5.846%	2,588	5.954%	2,588	6.233%
39 SAN JOAQUIN	2,819	6.526%	2,958	6.605%	3,088	6.652%	3,230	6.904%
40 SAN LUIS OBISPO	858	5.639%	872	5.605%	926	5.799%	961	6.620%
41 SAN MATEO	1,058	5.518%	1,966	5.579%	2,042	5.701%	2,037	5.510%
42 SANTA BARBARA	1,415	4.732%	1,487	4.706%	1,529	4.803%	1,548	4.169%
43 SANTA CLARA	6,241	3.658%	6,511	3.751%	6,856	3.770%	7,628	3.844%
44 SANTA CRUZ	771	3.658%	804	3.751%	856	3.770%	942	3.844%
45 SHASTA	904	3.658%	986	3.751%	1,024	3.770%	1,087	3.844%

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46 SIERRA	35	8.121%	36	7.965%	34	7.343%	57	7.075%
47 SISKIYOU	379	5.051%	426	5.269%	441	5.311%	367	4.392%
48 SOLANO	2,578	9.066%	2,702	9.147%	2,895	9.504%	2,940	9.729%
49 SONOMA	1,448	4.958%	1,616	5.200%	1,658	5.169%	1,652	5.066%
50 STANISLAUS	1,991	3.422%	2,162	3.507%	2,283	3.636%	2,435	3.942%
51 SUTTER	375	4.015%	427	4.092%	443	4.093%	484	4.653%
52 TEHAMA	386	4.440%	402	4.439%	433	4.694%	360	4.062%
53 TRINITY	58	2.964%	61	2.884%	72	3.265%	93	4.102%
54 TULARE	2,153	3.139%	2,243	3.147%	2,437	3.321%	2,394	3.439%
55 TUOLUMNE	258	5.501%	275	5.453%	300	5.640%	357	6.556%
56 VENITURA	2,209	5.518%	2,384	5.506%	2,517	5.601%	2,466	5.598%
57 YOLO	742	4.379%	782	4.450%	807	4.535%	797	4.741%
58 YUBA	506	3.265%	517	3.211%	560	3.376%	609	3.810%
TOTAL OHC CODES	117,100	3.745%	122,221	3.732%	126,513	3.798%	127,683	3.913%
NO OTHER COVERAGE	3,009,857	96.255%	3,152,367	96.268%	3,204,861	96.202%	3,135,623	96.087%
TOTAL ELIGIBLE FOR MEDS	3,126,957		3,274,588		3,331,374		3,263,306	

TPL TRAINING RESPONSE FORM

Name of County: _____ Date: _____

Name of County Liaison: _____

Telephone Number:() _____

Would you be willing to host a half day training in your county for
your designated regional training? YES _____ NO _____

How many are attending?

Trainers _____

AFDC(Cash) _____

Foster Care _____

Medi-Cal (Only) _____

Comments: _____

Signature of staff filling out this form: _____

Date: _____

Mailing Address: Recovery Branch Other Coverage Section
Attention: Ann C. Viernes
P.O. Box 1287
Sacramento, California 95816-1287

formltr.cwd/acv/6-13-89/#4

TPL TRAINING SCHEDULE

Individual County Training

Alameda	(9)
Fresno/Kern	
Los Angeles	
San Bernardino/Orange	
San Francisco	
Riverside/San Diego	

Regional County Training (5)

(1) Northern

<u>Session 1(A.M.)</u>	(9)
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Del Norte
Glenn
Humboldt
Lassen
Modoc
Shasta
Siskiyou
Tehama
Trinity

<u>Session 2(P.M.)</u>	(5)
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Butte
Plumas
Sierra
Sutter
Yuba

- (2) Sacramento Area (No County facility for these training sessions. There will be a need to get an outside facility.

Session 1(A.M.) (5)

Amador
Sacramento
San Joaquin
Sonoma
Yolo

Alpine---Possibly schedule
Inyo them in Sacramento
Calaveras

Session 2(P.M.) (4)

El Dorado
Nevada
Placer
Plumas

- (3) Bay Area

Session 1(A.M.) (5)

Lake
Monterey
San Benito
Santa Clara
Santa Cruz

Session 2(P.M.) (6)

Contra Costa
Marin
Mendocino
Napa
San Mateo
Solano

(4) Central Valley

Session 1(A.M.) (5)

Madera
Mariposa
Merced
Stanislaus
Tuolumne

Session 2(P.M.) (3)

Imperial
Kings
Tulare

(5) Southern California (A.M.) (3)

San Luis Obispo
Santa Barbara
Ventura

Other counties to be scheduled (4)

Alpine
Calaveras
Inyo
Mono

(These counties need to be put somewhere.
Any suggestions?)

Total: 58
counties

schedule.tpl/acv/6-14-89/#4draft