#### DEPARTMENT OF HEALTH SERVICES

714/744 P STREET P.O. BOX 942732 \CRAMENTO, CA 94234-7320



December 3, 1990

**Letter No.:** 90-102

All County Welfare Directors All County Administrative Officers

SUBJECT: BENEFICIARY REPORTING STUFFER

Enclosed is a copy of the English language version of the Medi-Cal stuffer which will be sent to ABD beneficiaries (Aid Codes 13, 14, 16, 17, 23, 24, 26, 27, 63, 64, 65, 66, and 67) with the January 1991 month of eligibility Medi-Cal cards. The actual stuffers are printed back to back in English and Spanish.

During the past year, several counties have requested the Department of Health Services to periodically issue beneficiary reminder stuffers to clients in an effort to reduce beneficiary caused errors. In response to these requests, a stuffer was mailed to all AFDC- MN and MI clients in October, 1990 reminding them to report changes in income or other changes which might affect their Medi-Cal eligibility (See ACWDL 90-87).

During the period October 1988 to September 1989, the error element of unearned income accounted for 37.6% of the State Quality Control errors. The majority of these errors were due to the beneficiary failing to report receipt of or changes in unearned income. Examples include RSDI benefits, veterans benefits, other government benefits, and other unearned income such as private pensions, interest income or DIB.

The beneficiary reminder stuffers were developed by the Medi-Cal Eligibility Branch's Corrective Action Unit. If you have any questions regarding the stuffer, or suggestions as to language or frequency for future beneficiary reminder stuffers please contact your Corrective Action Analyst or Florence Beller, Chief, Corrective Action Unit at (916) 324-4974.

Sincerely,
ORIGINAL SIGNED BY
RICARDO BUSTAMONTE for

Frank S. Martucci, Chief Medi-Cal Eligibility Branch

#### YOUR MEDI-CAL BENEFITS

STATE LAW REQUIRES THAT ALL INCOME AND ANY CHANGES IN YOUR INCOME MUST BE REPORTED TO YOUR ELIGIBILITY WORKER.

## EOLLOWING ABE EXAMPLES OF INCOME YOU MUST REPORT

- Social Security, Railroad Retirement, or Veteran's Benefits (including Aid and Attandance Payments) and any increases you receive in these benefits.
- Private or government pensions which you receive. Any cost of living increases or quarterly or other adjustments you receive throughout the year must also be reported.
- Any payments you receive as interest or dividends

If you receive a letter or other notification about any change in your benefits or income, send a copy of the letter to your Medi-Cal worker. If you are not sure whether money you receive needs to be reported as income, call and talk to your worker about it. Your worker will be able to tell you if this money will affect your Medi-Cal case.

CHANGE IN YOUR INCOME SHOULD BE REPORTED TO YOUR WORKER WITHIN 10 DAYS OF THE DATE THE INCOME CHANGES.

### MPORTANT REMINDER REGARDING YOUR MEDI-CAL BENEFITS

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