

**DEPARTMENT OF HEALTH SERVICES**

714/744 P Street  
P.O. Box 942732  
Sacramento, CA 94234-7320  
(916) 657-2941



August 16, 1996

TO: All County Welfare Directors  
All County Administrative Officers  
All County Medi-Cal Program Specialists/Liaisons  
All Pickle/DAC/DW Coordinators

Letter No.: 96-46

**FACE-TO-FACE INTERVIEW: DISABLED ADULT CHILD (DAC)/DISABLED  
WIDOW(ER) (DW)/ AND PICKLE POLICY**

Ref: All County Welfare Directors Letter (ACWDL) No. 92-34

The purpose of this letter is to notify the counties that the Department of Health Services (DHS) no longer requires a face-to-face interview as part of the DAC/DW eligibility determination. They have waived this requirement for those eligible for these programs. DHS encourages the use of mail or telephone contact. However, counties must ensure that the necessary verifications are detailed in the DAC's/DW's case record.

In addition, counties are reminded that the face-to-face interview was also waived in ACWDL No. 92-34 for Pickle program individuals. Verifications are also required in the case records of Pickle program applicants.

If you have any questions concerning the DAC or Pickle programs, please contact Ms. Sylvia Finberg at (916) 657-0080. For questions on the DW program, please contact Ms. Mary Maestas-Sandoval at (916) 657-1248.

Sincerely,

ORIGINAL SIGNED BY

FRANK S. MARTUCCI, CHIEF  
Medi-Cal Eligibility Branch

Enclosure

DEPARTMENT OF HEALTH SERVICES

714/744 P STREET

O. BOX 942732

ACRAMENTO, CA 94234-7320



May 17, 1992

All County Welfare Directors  
All County Administrative Officers  
All County Medi-Cal Program Specialists/Liaisons  
All Pickle Coordinators

Letter No.: 92-34

SUBJECT: FACE-TO-FACE INTERVIEW PICKLE POLICY

This letter is to inform the counties that the Pickle Handbook procedures do not require a potential Pickle eligible individual to have a face-to-face interview as part of the Pickle eligibility determination. Currently, some counties do a face-to-face interview, however, the Department of Health Services encourages the use of mail or telephone contact for this population. In addition, all of the counties are required to follow current Pickle procedures and ensure that the necessary verifications are detailed in the case record.

If you have any questions, please contact Sylvia Finberg at (916) 657-0080/CALNET 437-0080.

Sincerely,

ORIGINAL SIGNED BY

Frank S. Martucci, Chief  
Medi-Cal Eligibility Branch