

DEPARTMENT OF HEALTH SERVICES

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September 19, 2000

Medi-Cal Eligibility Branch Information Letter No.: I-00-17

TO: All County Medi-Cal Program Specialists/Liaisons

MEDI-CAL APPLICATION FOCUS TESTING DATA FOR REVIEW AND COMMENT

The purpose of this letter is to provide you with information regarding issues raised during the focus testing of the August 24, 2000, revision of the Medi-Cal application (a copy of which was sent to you previously). We are asking you to provide comments and input on the enclosed information as well as two policy issues. Please provide your comments and input in writing or via E-mail to the Medi-Cal Eligibility Branch by October 6, 2000.

Enclosed for your review and comment is a color copy of the actual tested application as well as a copy of findings prepared by our market research vendor.

In addition to reviewing the Topline Summary, we would like your input regarding the following two policy issues.

1. Use of the Medi-Cal Mail-in application as a "stand-alone" document to determine eligibility versus the use of the Medi-Cal Mail-in application as a preliminary screening tool with follow up to be completed by the county staff. For example, more detailed information regarding income, resources, and family composition etc. would be obtained by the counties after the application was received.
2. The feasibility of having two separate applications, one for persons without children (including over 65 or disabled) and one for family groups.

If you need any further information, please contact Ms. Kim McCord of my staff at (916) 657 -3723, or via E-mail at Kmccord@dhs.ca.gov.

Sincerely,

ORIGINAL SIGNED BY

Glenda Arellano, Acting Chief
Medi-Cal Eligibility Branch