



# INVESTMENT PLAN TEMPLATE

## HOUSING AND HOMELESSNESS INCENTIVE PROGRAM

September 30, 2022

Glenn County



## MCP INFORMATION

Provide the name and contact information for the MCP submitting this IP response.

|   |                             |
|---|-----------------------------|
| <b>MCP Name</b>                           | Anthem Blue Cross           |
| <b>Lead Contact Person Name and Title</b> | Kris Kuntz, Housing Manager |
| <b>Contact Email Address</b>              | Kristopher.kuntz@anthem.com |
| <b>Contact Phone</b>                      | 619-240-6581                |

## PART I: INVESTMENTS

| <b>Investment Activity</b> | <b>Gap or Need Addressed</b>   | <b>Description (2 – 3 sentences for each activity)</b>  | <b>Dollar Amount or Range</b> | <b>Recipient(s) or Recipient Type(s)</b>                           | <b>Timeline</b>   | <b>HHIP Measure(s) Impacted</b> | <b>Domain Targeted</b>           |
|----------------------------|--|---|-------------------------------|--|-------------------|---------------------------------|----------------------------------|
| 1. CoC Infrastructure      | The CoC infrastructure needs additional support to work with MPCs on HHIP implementation. Needs include capacity for HMIS, CES, and equity strategies support. | Investments will support CoC staffing/capacity to engage with MCPs on data sharing, data analysis, HMIS access/user fees, and equity activities. Funds will be directed to the Tri-Counties Community Action Partnership. | \$6,905                       | Tri Counties Community Action Partnership and/or Glenn County HHSA | 10/2022 – 10/2023 | 1.1, 1.2, 1.3, 1.6, 2.2         | Provider/ Partner Infrastructure |

| Investment Activity                 | Gap or Need Addressed  | Description (2 – 3 sentences for each activity)  | Dollar Amount or Range | Recipient(s) or Recipient Type(s)   | Timeline          | HHIP Measure(s) Impacted | Domain Targeted                  |
|-------------------------------------|--|--|------------------------|---|-------------------|--------------------------|----------------------------------|
| 2. PIT Count Support                | The CoC identified the need for additional funds to support a robust and accurate 2023 PIT count | Funds will support training material development for volunteers, IT upgrades (mobile app) for conducting the 2023 PIT count. Funds will also support outreach/awareness efforts, incentives for volunteers and participants. | \$4,143                | Tri Counties Community Action Partnership, Glenn County HHS and/or community partners | 1/2023 – 6/2023   | 1.1                      | Provider/ Partner Infrastructure |
| 3. Platform Upgrades for HMIS & CES | HMIS platform is not interoperable and cannot communicate across medical and social services     | Funds will support IT enhancements to facilitate data sharing and capture of health and other risk factors; modernization of processes to improve data/budget tracking and management  | \$9,667                | Tri Counties Community Action Partnership and/or Glenn County HHS                     | 10/2022 – 10/2023 | 1.2, 2.2                 | Provider/ Partner Infrastructure |

| Investment Activity   | Gap or Need Addressed   | Description (2 – 3 sentences for each activity)  | Dollar Amount or Range | Recipient(s) or Recipient Type(s)   | Timeline          | HHIP Measure(s) Impacted               | Domain Targeted                  |
|---|---|--|------------------------|---|-------------------|--|----------------------------------|
| 4. Street Medicine and Outreach Services  | Glenn County lacks street medicine services to serve unsheltered homeless individuals and requires additional street outreach services to connect individuals and families to available services  | Funds will support the expansion of street medicine and street outreach services throughout the county through capacity building, technical assistance, and infrastructure development   | \$17,262               | Tri Counties Community Action Partnership, Glenn County HHS and/or community partners | 10/2022 – 10/2023 | 1.2, 1.6, 3.1, 3.3, 3.4, 3.5           | Provider/ Partner Infrastructure |
| 5. Internal Infrastructure to Engage Community Partners and Support Internal Housing and Homelessness Strategies and Operations | HHIP represents an incredible opportunity as well as a significant undertaking to truly engage community partners and implement local strategies to address homelessness among our members. While Anthem developed a housing and homelessness | Funds will support Anthem to increase capacity with housing/homeless strategy staff and/or with consultants that will engage with local communities on addressing homelessness. Funds will also support internal operations to manage HHIP activities and reporting. | \$2,139                | Anthem Blue Cross   | 10/1/22-10/31/23  | 1.1, 1.2, 1.3, 1.5, 1.7, 2.3, 3.1, 3.2 | MCP Infrastructure               |

| Investment Activity | Gap or Need Addressed  | Description (2 – 3 sentences for each activity) | Dollar Amount or Range | Recipient(s) or Recipient Type(s) | Timeline | HHIP Measure(s) Impacted | Domain Targeted |
|---------------------|--|---|------------------------|-----------------------------------|----------|--------------------------|-----------------|
|                     | strategy in 2018 and has implemented various housing pilots to support learnings for CalAIM, it is not staffed appropriately to take on a new MCP role as a critical local partner in addressing homelessness. |   |                        |                                   |          |                          |                 |

## PART II: RISK ANALYSIS

| Description of Anticipated Contingencies (500 - 1000 word limit)  |
|---|
| <p>To achieve the HHIP goals and broader MCP goals of preventing and ending homelessness in Glenn County, Anthem anticipates the following challenges:</p> <ul style="list-style-type: none"> <li>• Certain measures, specifically measures related to data sharing, will take extensive discussions, significant funding, and a long timeframe to accomplish. Most likely not within the HHIP timeframes. There are some data sharing strategies that can most likely be accomplished but the long-term vision will take resources and time.</li> <li>• Like many CoC leads, the Tri Counties Community Action Partnership is challenged by staff capacity/bandwidth to take on new activities that fall outside of required federal and state requirements. Engagement with MCP's while extremely important poses a challenge for CoC's to take on in the near-term and be sustained over the long-term. Many of the HHIP metrics related to data sharing/Homeless Management Information System (HMIS), Coordinated Entry, and equity strategies will require significant bandwidth from the CoC to accomplish.</li> <li>• Currently there are no street medicine programs operating in Glenn County. Developing a street medicine program from the ground up will require extensive funding and time. Equally potential providers may be hesitant to start a new program without</li> </ul> |

a long-term sustainable funding source. It may also take significant time to execute a contract or MOU with a street medicine provider within the time frame of the first measurement period so as Anthem is able to report on members who received services.

- Anthem is challenged by internal bandwidth to meet the expectations of HHIP and truly engage with the homeless system of care. Anthem views HHIP as a significant opportunity to build partnerships to address homelessness among members, but will need to enhance internal housing/homelessness infrastructure to meet the opportunity.
- Majority of HHIP funds do not come until the end of the program after all metrics reported, making it challenging to really use the HHIP funds to impact measures. The investments outlined in the Investment Plan are contingent on meeting metrics which require collaboration with external housing and homeless system partners. Additionally HHIP incentive funds in Glenn are relatively small to be used to impact measures, even if all funds were allocated from the beginning.
- Anthem will not be the Medi-Cal MCP starting January 2024 given model change. This will most likely impact the development of a long-term partnership beyond HHIP timeframes and hinder sustainability of HHIP investments.
- Like the rest of the state, Glenn County does not have enough housing that is affordable making it challenging to achieve the measure related to housing placements and retention.

While the above outlines specific challenges, the following identifies steps Anthem intends to take with the Investment Plan and HHIP activities to address those challenges and which aspects above might be affected by those challenges:

- Make investments in the CoC to support enhanced CoC infrastructure to engage with Anthem, meet HHIP metrics, and align with community strategies. Develop HHIP project plan with CHSP to ensure agreed upon activities. However, increasing staff bandwidth and understanding of MCP and efforts (ie CalAIM) may take time which is limited given HHIP measurement periods.
- Make investments in street outreach and street medicine capacity building and work with provider on sustainability plan from the beginning. Developing a new MOU/contract with a new provider who has never provided street medicine services in the county may not happen by the first measurement period.
- Engage the CoC in potential housing related investments as the HHIP program continues.
- Make investments in Anthem staff capacity to engage with community partners to ensure HHIP metrics are met to be able to receive incentive funds to reinvest in community gaps and needs.
- Be honest up front with the Dos Rios CoC and CoC partners on Medi-Cal model change dynamics to develop understanding among homeless system partners that Anthem's time in the county is limited.
- Anthem intends to use resources targeted to people experiencing homelessness under CalAIM, specifically Enhanced Care Management (ECM) and Community Supports housing services, to align with and leverage new community housing investments. While Anthem is limited in using funds to address actual housing resources, we intend to work with the community to determine ways to partner on the use of services in CalAIM to create more housing with supportive services.
- Engage MCP who will be taking over in 2024 early in the process and begin coordinating on HHIP activities and investments. Especially for sustainability with HHIP investments.

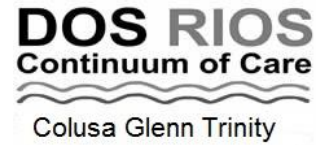
## **PART III: CoC LETTER OF SUPPORT**

See CoC letter of support in Appendix.

## **Part IV: Attestation**

See signed attestation as appendix.

**Dos Rios Continuum of Care (CA-523)**  
**Serving Colusa, Glenn, and Trinity Counties**  
**Lead Agency: Glenn County Community Action**  
**345 Yolo Street, Orland, CA 95963**  
**gccad@countyofglenn.net**



---

**September 12, 2022**

California Department of Health Care Services  
1501 Capitol Ave  
Sacramento, Ca 95814

**RE: Housing and Homelessness Incentive Program (HHIP) Investment Plan Letter of Support**

To Whom It May Concern:

The Dos Rios Continuum of Care (CoC) is supportive of the California Department of Health Care Services (DHCS) Housing and Homeless Incentive Program Investment Plan(s) (IP) being submitted by Anthem Blue Cross and California Health and Wellness in Colusa and Glenn counties. The CoC has had the opportunity to engage and collaborate with Managed Care Plans (MCP), provide input on the IP, and were able to review the IP prior to submission. The CoC understands that the IP reflects a non-binding general direction for investments the MCPs are willing to initially make to meet DHCS' HHIP program metrics independent of how the MCPs plan to invest HHIP incentive funds once earned. The CoC also understands that the MCPs' HHIP investments are contingent on the MCPs meeting HHIP measures over the two-year HHIP program. To this end the CoC is committed to collaborating with the MCPs as they engage locally to meet HHIP program metrics.

If you have any questions, please feel free to reach out directly.

Thank you,



---

**Bill Wathen**

*Dos Rios CoC Chair*

[bwathen@countyofglenn.net](mailto:bwathen@countyofglenn.net)

**Medi-Cal Managed Care  
Housing and Homelessness Incentive Program (HHIP) Investment Plan (IP)  
Certification (to be completed by Health Plan CEO/CFO/COO/Authorized Executive)**

**Health Plan:** Blue Cross of California Partnership Plan, Inc.

**County:** Alameda, Alpine, Amador, Butte, Calaveras, Colusa, Contra Costa, El Dorado, Fresno, Glenn, Inyo, Kings, Madera, Mariposa, Mono, Nevada, Placer, Plumas, Sacramento, San Benito, San Francisco, Santa Clara, Sierra, Sutter, Tehama, Tulare, Tuloumne and Yuba.

I certify that, to the best of my knowledge, the IP provides a true representation of the MCP's expected investment plan and strategy for achieving program measures and targets.

As a CEO, CFO, COO, or Executive duly authorized to sign on behalf of the Health Plan listed above, I am authorized or designated to make this Certification, and declare that I understand that the making of false statements or the filing of a false or fraudulent claim is punishable under state and federal law.

By: Les Ybarra  
Print name

September 26, 2022  
Date

  
Signature

President Medicaid - CA  
Title