



March 14, 2025

THIS LETTER SENT VIA EMAIL TO: tschirmer@marincounty.org

Dr. Todd Schirmer, PhD, CCHP, Behavioral Director
Marin County Dept. of Health & Human Services
Division of Behavioral Health & Recovery Services
20 North San Pedro Road
San Rafael, CA 94903

SUBJECT: ANNUAL DRUG MEDI-CAL ORGANIZED DELIVERY SYSTEM FINDINGS REPORT

Dear Director Schirmer:

The Department of Health Care Services (DHCS) is responsible for determining compliance to the requirements of the Drug Medi-Cal Organized Delivery System (DMC-ODS) Intergovernmental Agreement operated by Marin County.

The Substance Use Disorder Review Section (SUDRS) within DHCS Audits and Investigations Contract and Enrollment Review Division (CERD) conducted a review of the County's compliance with Federal and State laws, Medi-Cal regulations, program requirements and the State's DMC-ODS contract. The review included an inspection of the County's policies for providing services, procedures to implement these policies, and the process to determine whether these policies were effective. Documents were reviewed and interviews were conducted with County staff. Enclosed are the results of Marin County's Fiscal Year (FY) 2024-25 DMC-ODS compliance review.

This letter serves as notification that Marin County has sufficiently demonstrated compliance with the reviewed Federal and State laws, Medi-Cal regulations, program requirements and contractual obligations.

If you have any questions, please contact me at susan.volmer@dhcs.ca.gov.

Sincerely,

Susan Volmer | Analyst

Distribution:

To: Director Schirmer

CC: Mateo Hernandez, PhD, Assistant Deputy Director
Audits and Investigations

Brian Vu, Assistant Division Chief
Contract and Enrollment Review Division - Audits and Investigations

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County Liaison and Operations Section
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BHOMDMonitoring@dhcs.ca.gov, Behavioral Health County Support and Operations
Branch

Catherine Condon, Behavioral Health and Recovery Service (BHRS) Administrator
Marin County Dept. of Health & Human Services

COUNTY REVIEW INFORMATION

County:

Marin

County Contact Name/Title:

Catherine Condon/BHRS Administrator

County Address:

10 North San Pedro Road
San Pedro, CA 94903

County Phone Number/Email:

Catherine.condon@marincounty.gov
415-473-4218

Date of DMC-ODS Implementation:

4/1/2017

Date of Review:

1/30/2025

Lead SUDRS Reviewer:

Susan Volmer

Assisting SUDRS Reviewer:

N/A

Report Prepared by:

Susan Volmer

Report Approved by:

Michael Bivians

REVIEW SCOPE

- I. Regulations:
 - a. California Code of Regulations, Title 22, section 51341.1, 51490.1 and 51516.1 – Drug Medi-Cal Substance Use Disorder Services
 - b. California Code of Regulations, Title 9, Division 4: Department of Alcohol and Drug Programs
 - c. Health and Safety Code, Division 10.5, Section 11750 – 11970: Alcohol and Drug Programs
 - d. Welfare and Institutions Code, Division 9, Part 3, Chapter 7, Sections 14000, et seq.; 14100.2, 14021, 14021.51-14021.53, 14021.6, and 14124.20-14124.25, 14184.402, 14059.5: Basic Health Care – Drug Medi-Cal Treatment Program

- II. Program Requirements:
 - a. Fiscal Year (FY) 2023-24 DMC-ODS Intergovernmental Agreement (IA)
 - b. State of California *Adolescent Best Practices Guidelines October 2020*
 - c. DHCS' *Perinatal Practice Guidelines FY 2018-19*
 - d. DHCS' *Minimum Quality Drug Treatment Standards (Document 2F(a))*
 - e. National Culturally and Linguistically Appropriate Services (CLAS)
 - f. Mental Health and Substance Use Disorders Services (MHSUDS) Information Notices
 - g. Behavioral Health Information Notices (BHIN)

ENTRANCE AND EXIT CONFERENCE SUMMARIES

Entrance Conference:

An Entrance Conference was conducted via Teams on 1/30/2025. The following individuals were present:

- Representing DHCS:
Susan Volmer, Analyst SUDRS
Nikeeta Casado, County Liaison CCMS
Leilani Kwon, Unit Chief CCMS
- Representing Marin County:
Charis Baz, Senior Department Analyst
Jordan Hall, BHRS Program Manager
Keely Martin, Department Analyst II
Jennifer Wasson, Senior Program Coordinator
Linzey Ryan, Department Analyst II
Cameron Henn, Program Coordinator
Cynthia Nisbet, BHRS Senior Program Coordinator
Catherine Condon, BHRS Administrator

During the Entrance Conference, the following topics were discussed:

- Introductions
- DHCS overview of review process
- County overview of services provided

Exit Conference:

An Exit Conference was conducted via Teams on 1/30/2025. The following individuals were present:

- Representing DHCS:
Susan Volmer, Analyst SUDRS

- Representing Marin County:
Charis Baz, Senior Department Analyst
Jordan Hall, BHRS Program Manager
Keely Martin, Department Analyst II
Jennifer Wasson, Senior Program Coordinator
Linzey Ryan, Department Analyst II
Cameron Henn, Program Coordinator
Cynthia Nisbet, BHRS Senior Program Coordinator
Catherine Condon, BHRS Administrator

During the Exit Conference, the following topics were discussed:

- Submitting follow-up evidence
- Due date for evidence submission

SUMMARY OF FY 2024-25 COMPLIANCE FINDINGS

<u>Category</u>	<u>Number of Findings</u>
1.0 Availability of DMC-ODS Services	0
2.0 Care Coordination	0
3.0 Quality Assurance and Performance Improvement	0
4.0 Access and Information Requirements	0
5.0 Coverage and Authorization of Services	0
6.0 Beneficiary Rights and Protections	0
7.0 Program Integrity	0

TECHNICAL ASSISTANCE

Marin County did not request technical assistance during this review.